



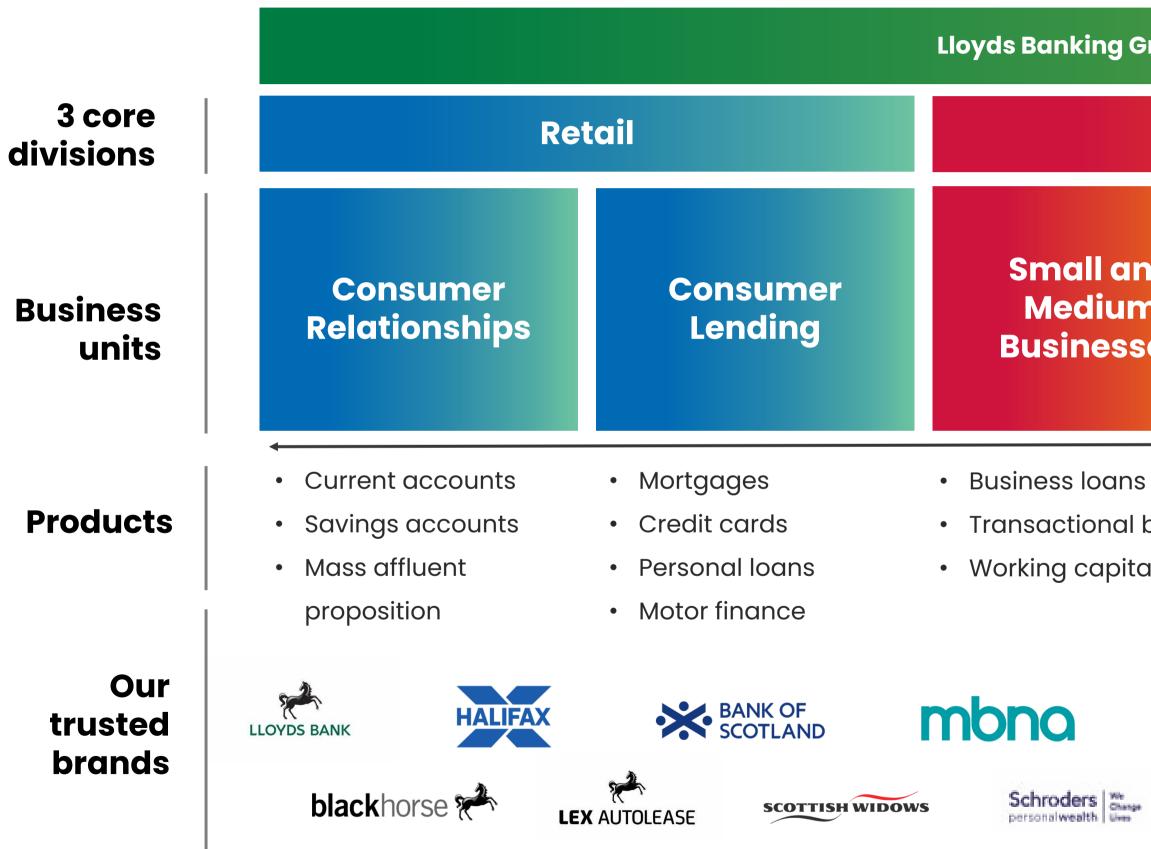
## 2024 Half Year Results Fixed Income Presentation

Lloyds Banking Group 25 July 2024

# Business and strategic update



# Leading UK digital bank and integrated financial services provider





| Group Plc              |                                 |                                   |  |       |  |  |  |  |  |  |
|------------------------|---------------------------------|-----------------------------------|--|-------|--|--|--|--|--|--|
| Com                    | mercial                         |                                   |  |       |  |  |  |  |  |  |
| ind<br>m<br>ses        | Ins                             | rporate &<br>titutional<br>anking | Insura<br>Pensio<br>Investm  | ns &  |  |  |  |  |  |  |
| ns<br>I banking<br>tal |                                 |                                   | <ul> <li>Home, motor<br/>protection in</li> <li>Pensions</li> <li>Investments</li> </ul> |       |  |  |  |  |  |  |
|                        | <b>tra</b><br>avendish<br>nline |                                   | AMC<br>Tusker.   | IV/eb |  |  |  |  |  |  |

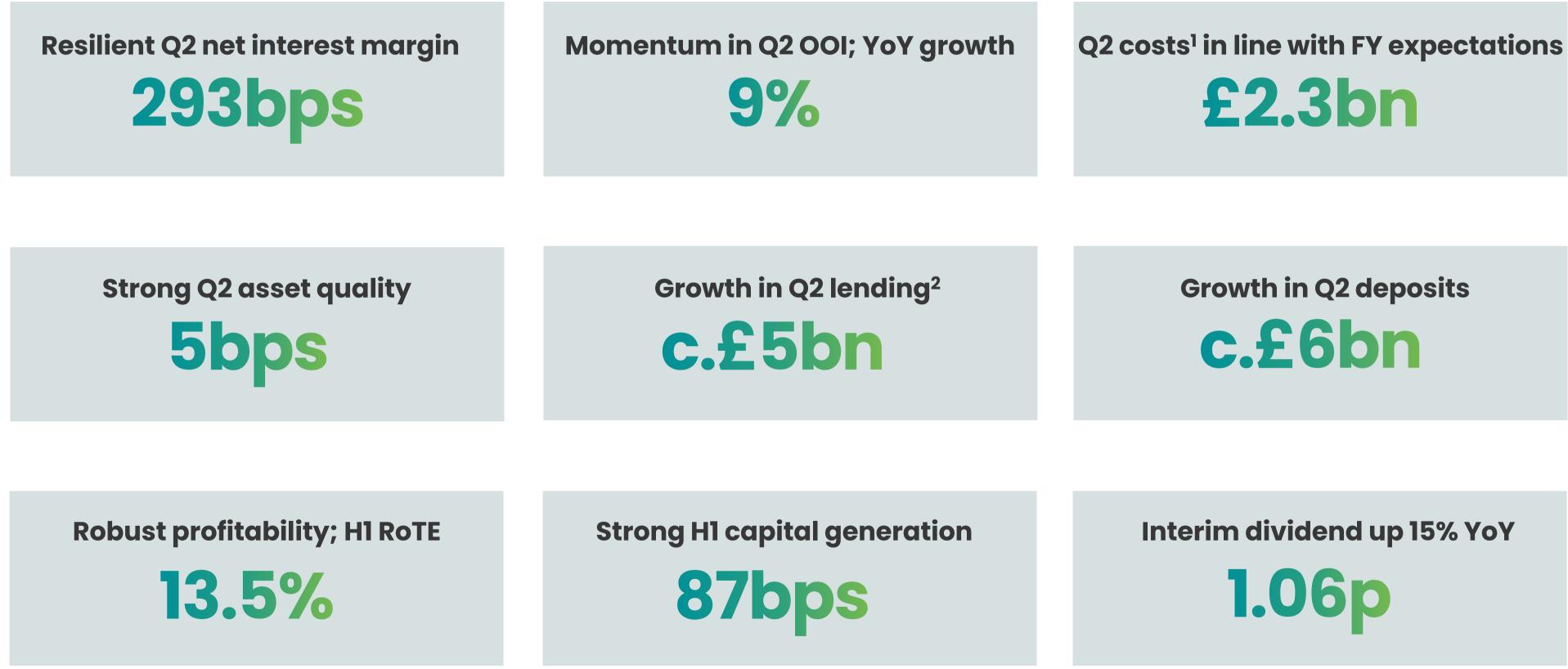
### Consistent strategic delivery, robust financial performance

# Purpose Helping Britain Prosper

- Supporting customers to meet a broad range of financial needs
- Delivering on purpose driven strategy, benefitting all stakeholders
- Robust financial performance in line with expectations
- Strong capital generation enabling increased interim dividend
- Reaffirming 2024 guidance; confident in 2026



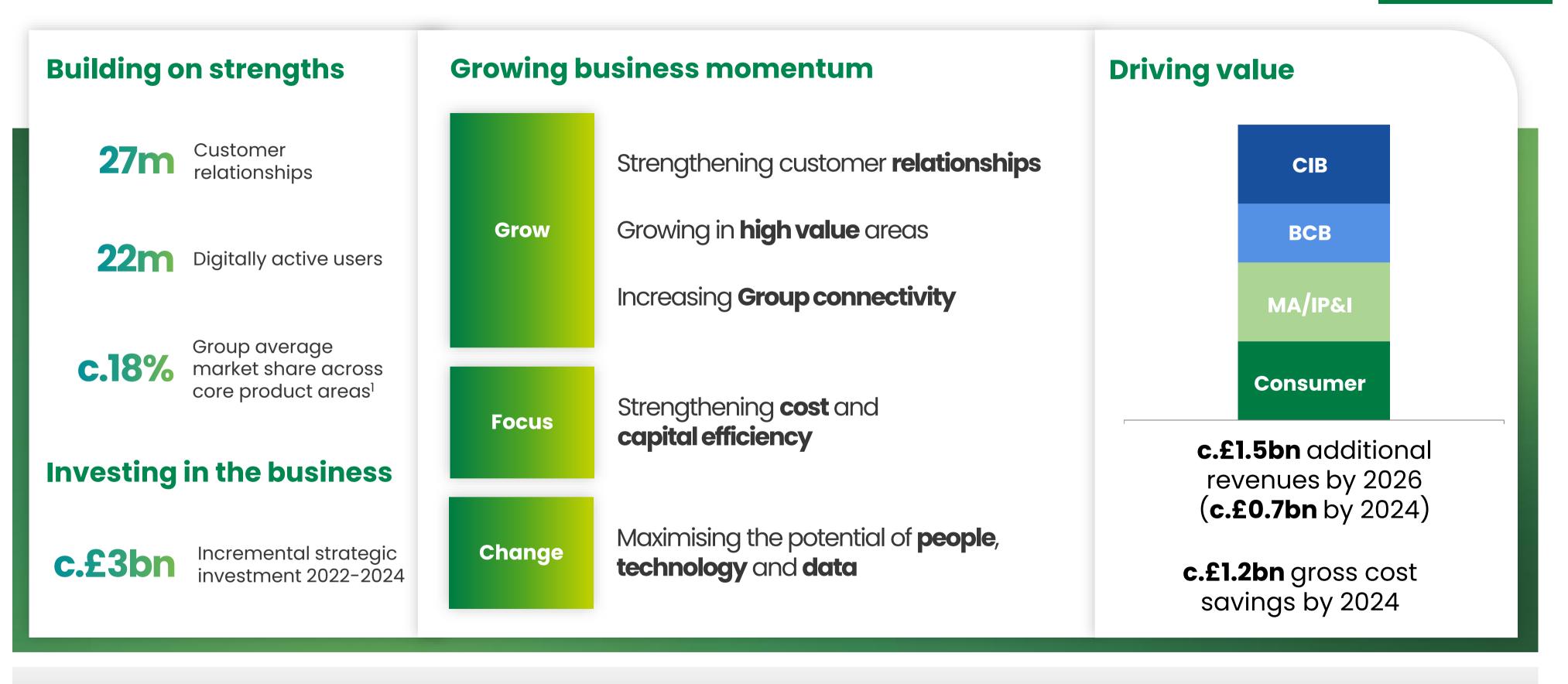
### **Robust financial performance, in line with expectations**



1 – Excluding remediation. 2 – Excluding £0.9bn legacy mortgage book securitisation activity.



### **Building momentum in strategic initiatives**



On track to meet strategic objectives and financial targets





#### Grow

### **Delivering growth**

#### **Strengthening relationships**

Delivering redesign of **Consumer mobile app** 

Launched Invest Wise and Ready-Made Pensions propositions

Increasing **FX share of wallet** (up c.40% vs. H1 2021)

#### Growing in high value areas

Lloyds Bank 360 scaled to c.500k mass affluent customers

Meeting more insurance needs for higher value segments e.g. retirement

Increasing focus on BCB sectors with higher average product holdings

#### **Increasing Group connectivity**

Increasing Home/Protection penetration in mortgage journeys

Meeting workplace pension needs for CIB clients

#### On track to deliver c.£0.7bn additional revenues from strategic initiatives by FY 2024 (FY 2023: c.£0.5bn)

1 - Customer numbers based on customers with an active PCA, includes existing customers who have recently attained the >£75k threshold. Balances include lending and deposits, excluding Motor. 2 - New business APE.

**3** - Based on comparable sole trader cohorts through new and existing digital journeys. **4** - QI 2024 vs. QI 2023.



|              | <b>19.4m</b>  | Consumer mobile app active users,<br>up >30% since 2021                                  |  |  |  |  |
|--------------|---------------|--|--|--|--|--|
|              | <b>c.2x</b>   | YoY increase in 18-25 year old investment customers                                      |  |  |  |  |
|              | <b>c.30%</b>  | Increase in CIB OOI H1 2024 vs. H1 2021  |  |  |  |  |
|              | <b>c.2.9m</b> | Mass affluent customers; banking<br>balances up >10% since 2021 <sup>1</sup>             |  |  |  |  |
|              | +6pp          | Increase in individual annuities<br>market share since 2021 <sup>2</sup>                 |  |  |  |  |
|              | <b>c.15%</b>  | Uplift in merchant services conversion after integrating in new BCA journey <sup>3</sup> |  |  |  |  |
|              |               |  |  |  |  |  |
|              | >90%          | YoY increase in new Home Insurance policies (#1 share) <sup>4</sup>                      |  |  |  |  |
| $\mathbf{Y}$ | 10%           | Growth in workplace pensions AuA in H1<br>to >£100bn                                     |  |  |  |  |
|              |               |  |  |  |  |  |

### Investing in enablers to drive operating leverage

#### **Strengthening cost and capital efficiency**

Digitising BCB customer servicing journeys; c.45% covered to date

Reducing office footprint while **enhancing office space** with leading sustainability credentials

c.£3.7bn RWA optimisation in H1, supported by capital efficient securitisation activity

#### Maximising the potential of people, technology & data

Leveraging data to increase **personalisation**, with **>19m** consumers registered for marketing

c.20% increase in legacy apps decommissioned to date in H1

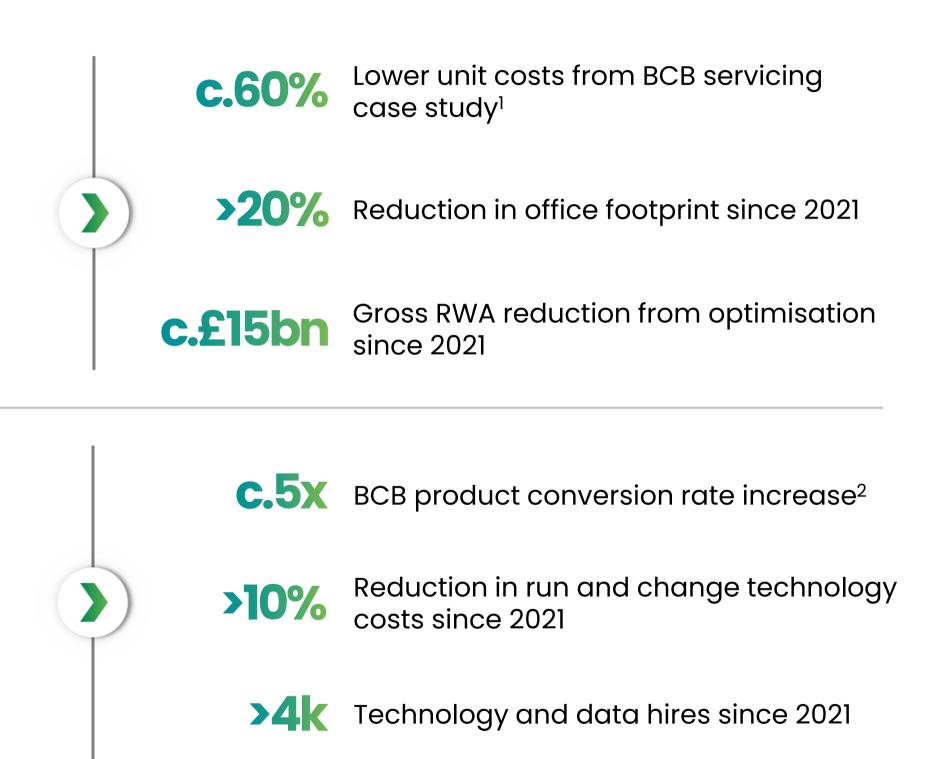
Building capability with **c.1.5k** H1 technology and data hires

#### On track to deliver c.£1.2bn gross cost savings by FY 2024 (H1 2024 to date: c.£0.9bn)

1 - Change of Business Address servicing journey. 2 - Observed when customer received personalised engagement. January 2024 vs. January 2023.







### **Strong financial delivery**

#### On track to deliver in 2024

#### Additional revenues from **c.£0.7bn** strategic initiatives

### **c.£1.2bn** Gross cost savings

**C.13%** ROTE

#### **c.175bps** Capital generation







#### **Confident in 2026**

#### Additional revenues from **c.£1.5bn** strategic initiatives

#### <50% Cost:income ratio

#### >15% Rote

#### >200bps Capital generation

# Findncial update



### **Robust financial performance**

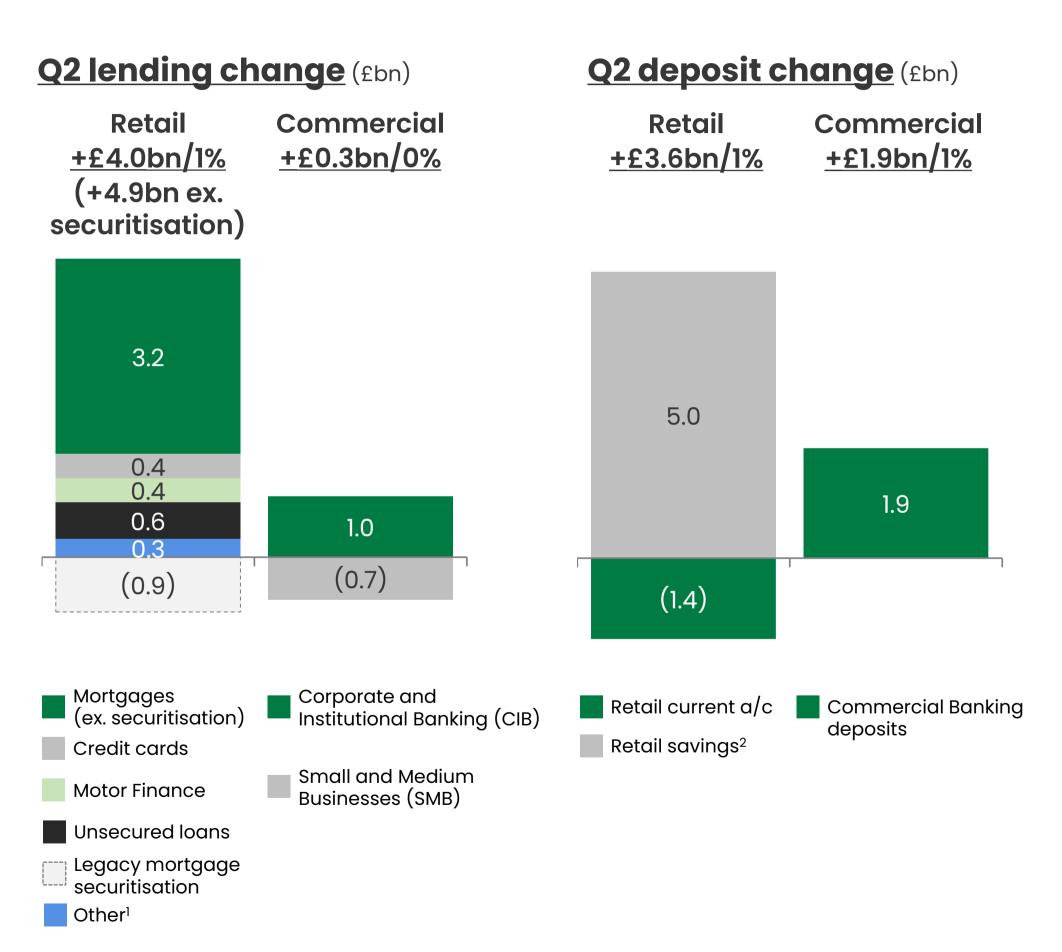
#### **Financial performance** (£m)

|                                  | H1<br>2024 | H1<br>2023 | <b>YoY</b><br>% | Q2<br>2024 | Q1<br>2024 | <b>QoQ</b><br>% |
|----------------------------------|------------|------------|-----------------|------------|------------|-----------------|
| Net interest income              | 6,338      | 7,004      | (10)            | 3,154      | 3,184      | (1)             |
| Other income                     | 2,734      | 2,538      | 8               | 1,394      | 1,340      | 4               |
| Operating lease depreciation     | (679)      | (356)      | (91)            | (396)      | (283)      | (40)            |
| Net income                       | 8,393      | 9,186      | (9)             | 4,152      | 4,241      | (2)             |
| Operating costs                  | (4,700)    | (4,413)    | (7)             | (2,298)    | (2,402)    | 4               |
| Remediation                      | (95)       | (70)       | (36)            | (70)       | (25)       | (180)           |
| Total costs inc. remediation     | (4,795)    | (4,483)    | (7)             | (2,368)    | (2,427)    | 2               |
| Underlying profit pre impairment | 3,598      | 4,703      | (23)            | 1,784      | 1,814      | (2)             |
| Impairment (charge) / credit     | (101)      | (662)      | 85              | (44)       | (57)       | 23              |
| Underlying profit                | 3,497      | 4,041      | (13)            | 1,740      | 1,757      | (1)             |
| Statutory profit after tax       | 2,444      | 2,864      | (15)            | 1,229      | 1,215      | 1               |
| Net interest margin              | 2.94%      | 3.18%      | (24)bp          | 2.93%      | 2.95%      | (2)bp           |
| Return on tangible equity        | 13.5%      | 16.6%      | (3.1)pp         | 13.6%      | 13.3%      | 0.3pp           |
| Earnings per share               | 3.4p       | 3.9p       | (0.5)p          | 1.7p       | 1.7p       | -               |
| TNAV per share                   | 49.6p      | 45.7p      | 3.9p            | 49.6p      | 51.2p      | (1.6)p          |
| CETI ratio                       | 14.1%      | 14.2%      | (0.1)pp         | 14.1%      | 13.9%      | 0.2pp           |



- Statutory profit after tax £2.4bn; H1 RoTE 13.5%
- Net income, down 9% YoY; H1 NIM 294bps; Q2 NIM 293bps, down 2bps vs. Q1
- Operating costs up 7% YoY; up 4% ex. BoE levy
- Strong asset quality; £101m impairment charge; pre-MES charge £425m, equivalent to 19bps AQR
- TNAV per share 49.6p, down 1.2p in H1 and 1.6p in Q2, after impact of shareholder distributions
- Strong H1 capital generation of 87bps

### **Growth across lending and deposits**



1 – Includes Overdrafts, Europe and Wealth. 2 – Includes Retail savings and Wealth.

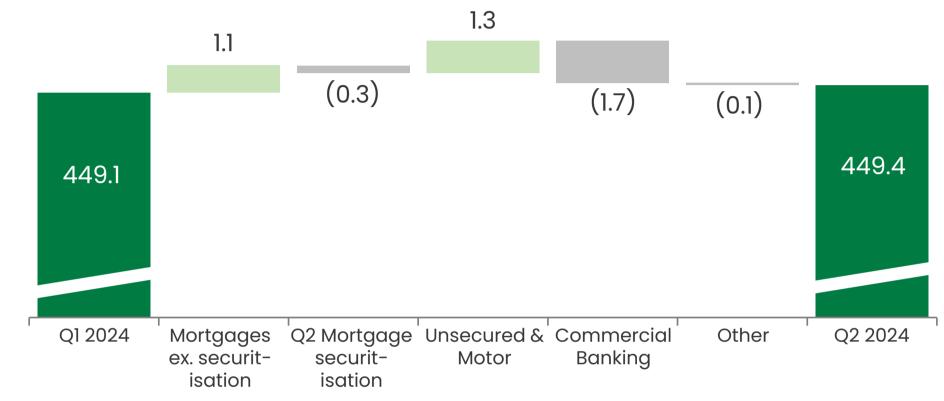


### • Group lending £452bn, up £3.9bn or 1% in Q2, up £4.8bn ex. securitisation activity; up £2.7bn in H1

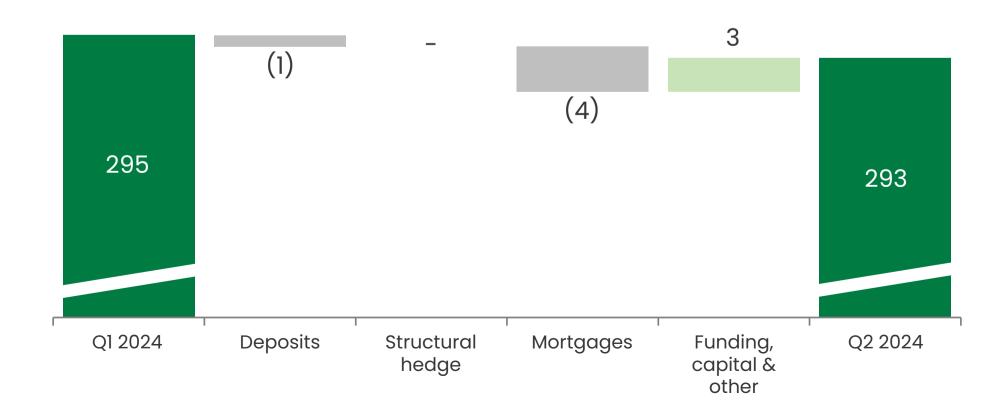
- Retail up £4.9bn in Q2 ex. securitisation
- Mortgages up £3.2bn ex. securitisation
- Growth in Credit cards, Motor Finance and Unsecured loans
- Commercial up £0.3bn in Q2; SMB performance includes repayments of CBILS/BBLS
- Group deposits £475bn, up £5.5bn or 1% in Q2; up £3.3bn in H1
  - Retail up £3.6bn in Q2; current accounts down £1.4bn, incl. reversal of Q1 bank holiday impact
  - Commercial up £1.9bn in Q2
- £2.7bn net new money in IP&I open book AuA in H1

### **Resilient net interest income performance**

#### Average interest earning assets (£bn)



#### **Banking net interest margin** (bps)



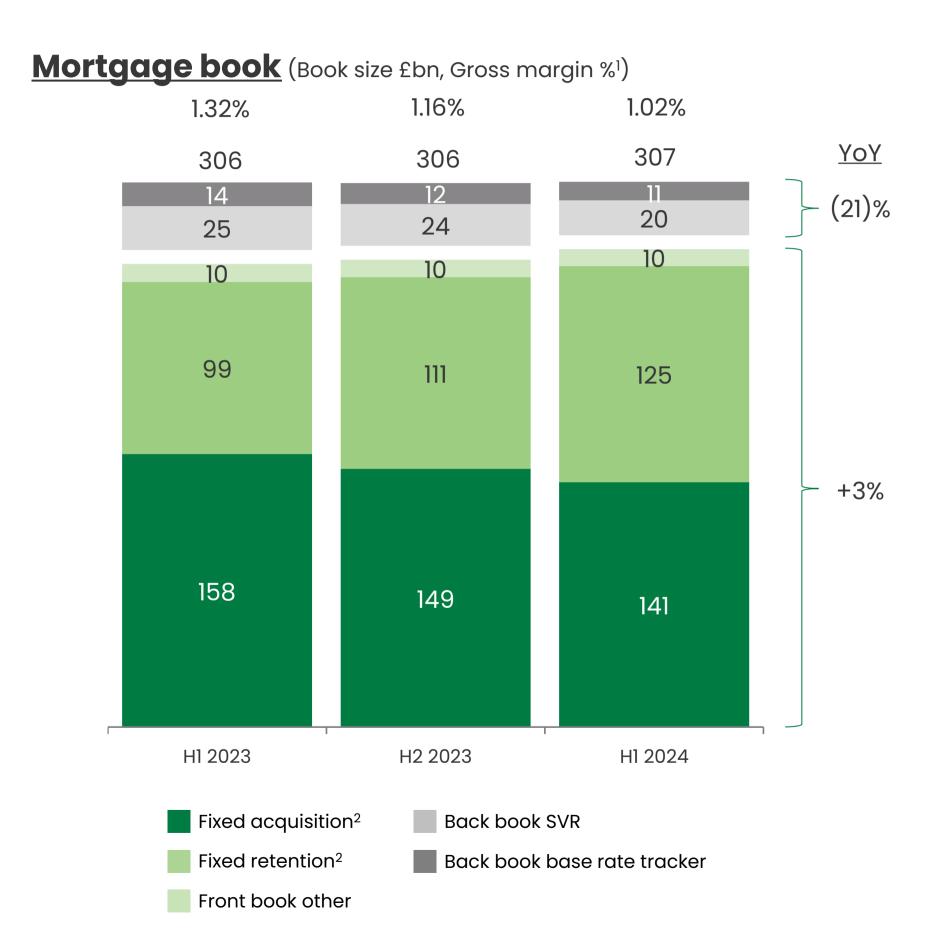


#### Q2 NII £3.2bn, down 1% QoQ

- Q2 AIEAs £449bn, stable vs. Q1
- Q2 NIM 293bps, down 2bps vs. Q1; 294bps in H1
- Q2 non-banking NII charge of £124m; H1 £229m
- Continue to expect 2024 AIEAs to be >£450bn
  - Further lending growth expected in H2
- Continue to expect 2024 NIM >290bps
  - Mortgage and deposit pressures evolving as expected
  - Hedge income expected to be stronger in H2
- Non-banking NII in line with £450-£500m guidance for 2024

**Classification: Public** 

### **Growth in mortgages**

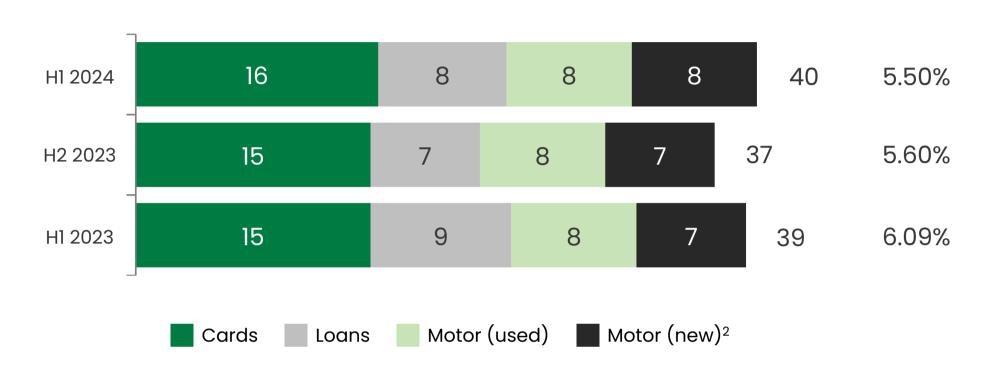


1 - Gross margin is gross customer receivables, less short term funding costs; references SONIA. Chart uses rounded inputs. 2 - Front book balance splits restated between acquisition and retention, reflecting enhanced granularity in product level reporting. 3 - Total completion margins include new business and product transfers and is equal to customer rate, plus net customer fees, less the relevant funding rate.



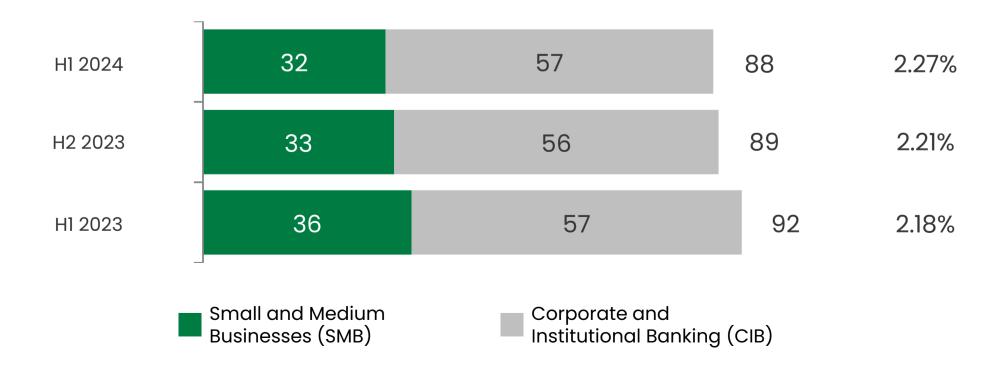
- Mortgage balances £307bn, up £0.7bn in H1, up £1.6bn ex. securitisation
  - Mortgages up £2.3bn or 1% in Q2, (£3.2bn ex. securitisation)
- **Refinancing impact evolving in line with** • expectations
  - Completion margin average c.70bps in Q2<sup>3</sup> 0
- **Enhanced integration of protection insurance into**  $\bullet$ mortgage journey driving 3pp increase in take-up
- New mortgage lending remains attractive from a • strategic and economic value perspective

### Solid performance in other lending portfolios



#### **UK Cards, Loans & Motor** (Book size £bn, Gross margin %<sup>1</sup>)

#### **Commercial Banking** (Book size £bn, Gross margin %<sup>1</sup>)



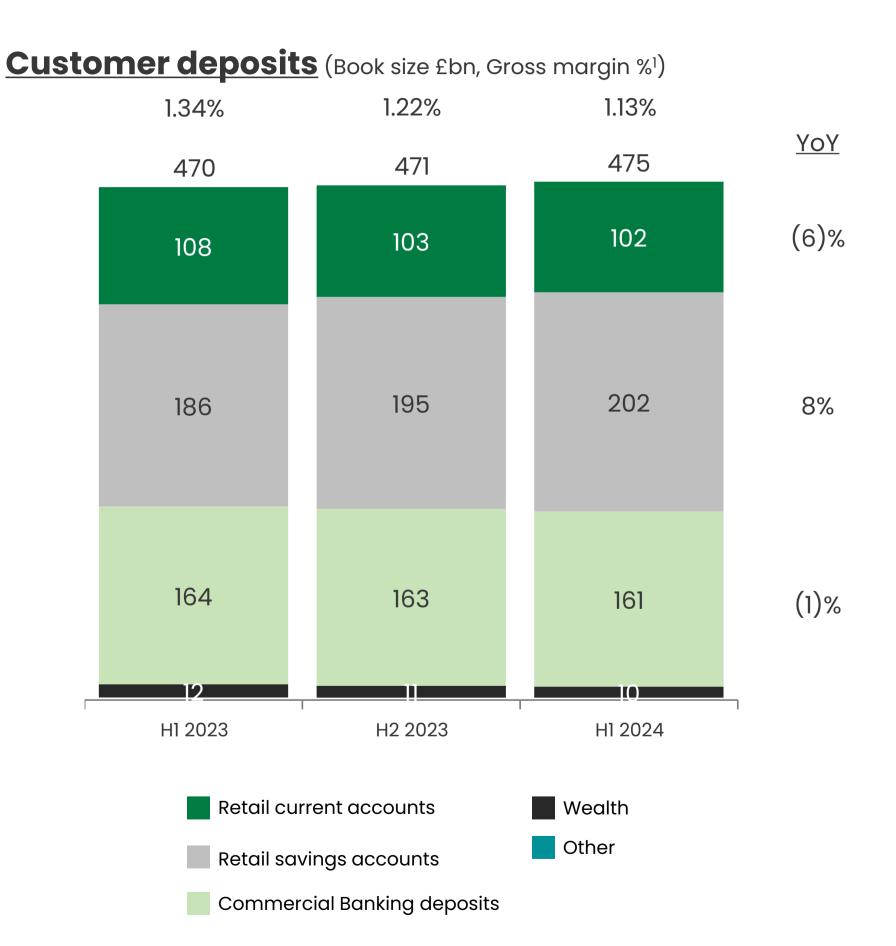
1 - Gross margin is gross customer receivables, less short term funding costs; references SONIA. Chart uses rounded inputs. 2 - Includes Blackhorse Retail, Fleet and Stocking, as well as Lex finance leases.





- UK Cards, Loans & Motor up £2.7bn in H1, including • £1.4bn in Q2
  - Credit cards up £0.5bn in H1 0
  - Loans up £1.3bn in H1 0
  - UK Motor Finance up £0.9bn in H1 0
- Commercial Banking loans down £0.5bn in H1; up • £0.3bn in Q2
  - CIB lending up £1.0bn in H1, including growth in 0 targeted strategic areas
  - SMB lending down £1.5bn; including £0.8bn of Government backed lending repayments

### **Growing customer deposit franchise**



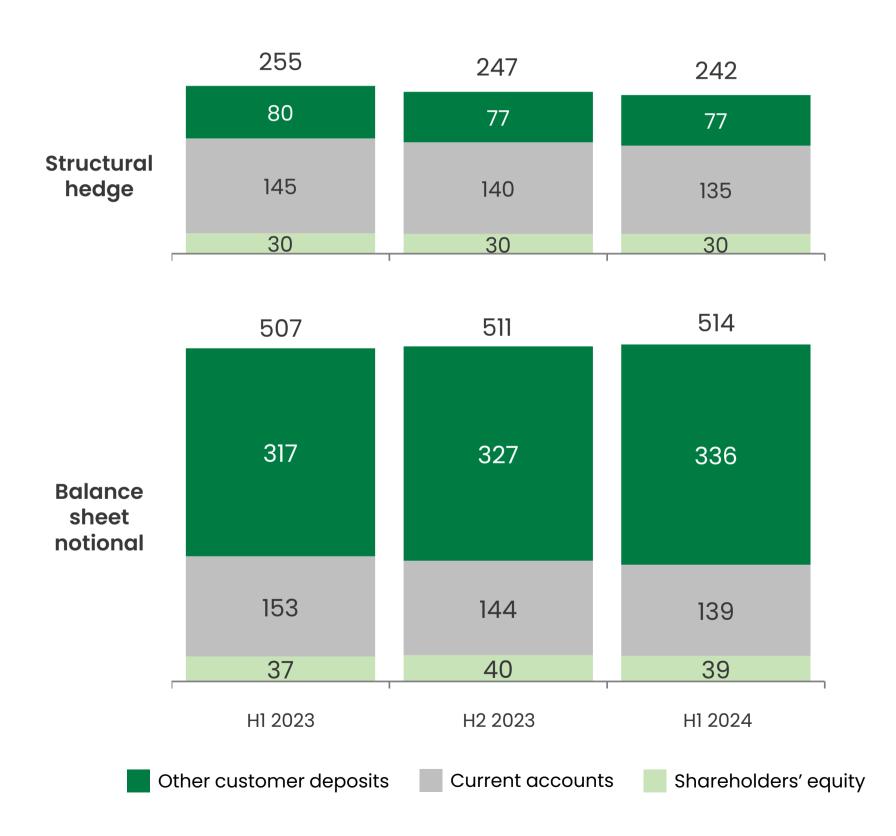
1 - Gross margin is short term funding costs less gross customer payables; references SONIA and includes structural hedge income. Chart uses rounded inputs.



- Total deposits £475bn, up £3.3bn or 1% in H1; up • £5.5bn in Q2
- Retail deposits up £4.9bn in H1; up £3.6bn in Q2  $\bullet$ 
  - Retail current accounts down £1.0bn or 1% in H1; 0
  - Retail savings accounts up £6.7bn or 3% in H1; slowing movement into fixed, strength in limited withdrawal product
- Commercial deposits down £1.6bn in H1; up • £1.9bn in Q2
  - SMB up due to growth in targeted sectors, particularly in Q2, more than offset by fall in CIB

### **Continuing tailwind from the structural hedge**

#### Hedged balances<sup>1</sup> (£bn)



1 - The external sterling structural hedge nominal is managed as a portfolio, split shown is indicative. Commercial Banking current accounts primarily comprise non interest bearing current accounts; other Commercial Banking customer deposits primarily comprise interest bearing accounts.

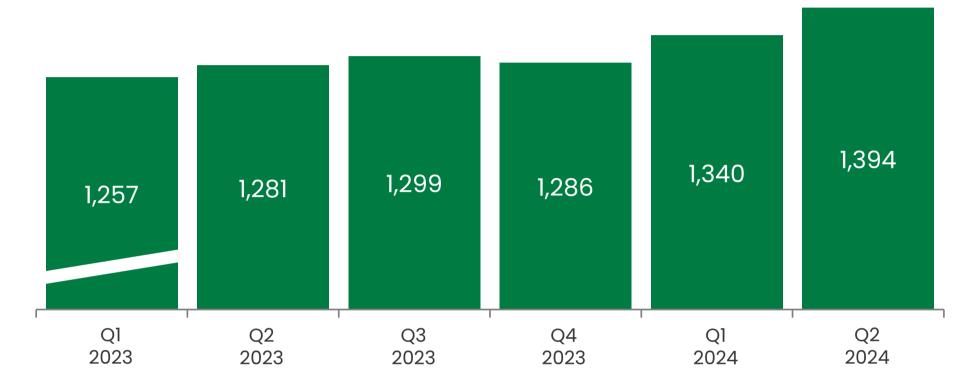




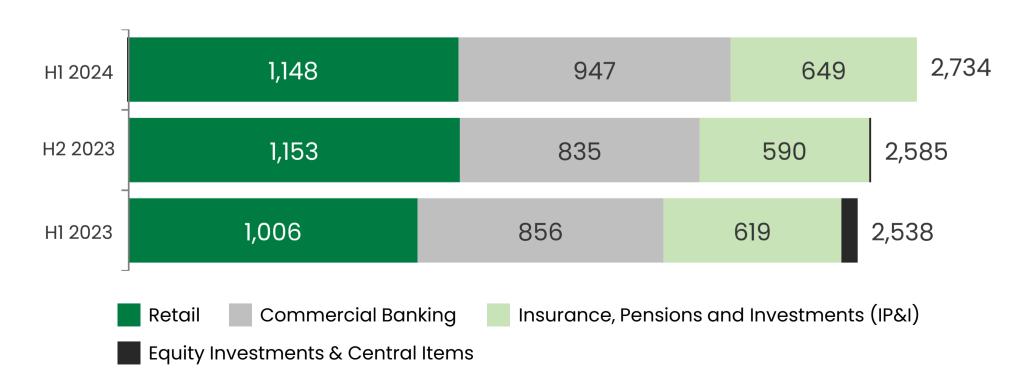
- Structural hedge notional £242bn, down £5bn in • H1, including £2bn in Q2
- Stable c.3.5 year weighted average duration •
- Prudent management of structural hedge •
  - H1 in line with modest notional balance reduction expected in 2024
- 2024 hedge income now expected to be slightly over £0.7bn higher than 2023

### Building momentum in other income

#### Other income (£m)



#### **Divisional other income** (£m)



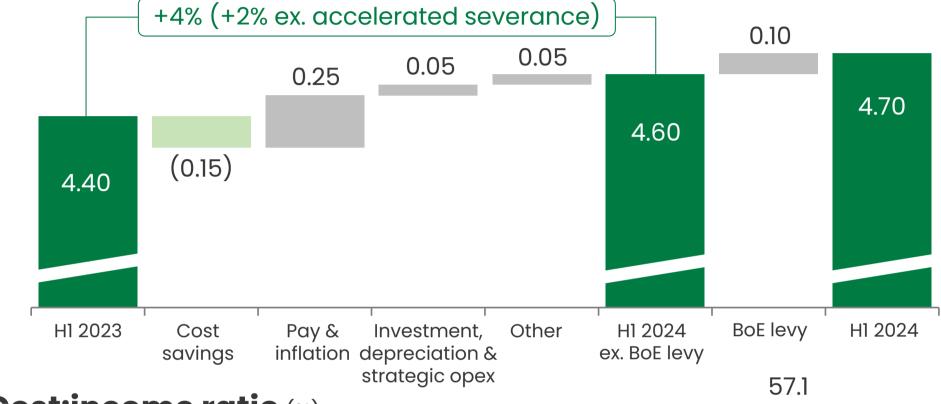


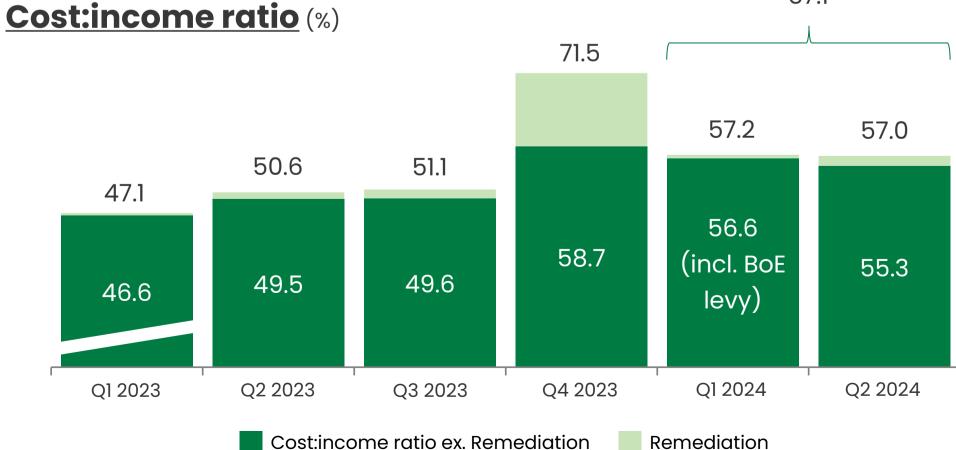
#### • Q2 other income £1.4bn up 9% YoY; H1 up 8% YoY

- Retail: Growing Motor contribution, driven by a larger fleet and higher rental value
- Commercial: Strong Markets performance from strategic investment and higher client activity
- IP&I: Strong trading performance, including General Insurance and Workplace Pensions
- Strategic initiatives continue to deliver other income growth
- £396m operating lease depreciation in Q2, with £679m in H1
  - Q2 incl. c.£100m additional charge given lower used electric car prices
  - H2 quarterly run-rate expected to be modestly higher than Q1 charge

### **Continued discipline on costs**









- Q2 operating costs £2.3bn, stable QoQ excluding £0.1bn BoE levy
- HI operating costs £4.7bn, up 7% YoY or up 4% excluding BoE levy
  - Includes elevated severance charge taken in H1
- H1 cost:income 57%; 56% ex. remediation
- Ongoing cost management mitigating inflationary pressures
- Continue to expect 2024 operating costs c.£9.4bn including c.£0.1bn BoE levy
- Remediation charge of £95m in H1

### **Strong asset quality**

#### **Impairment** (£m)

| -  | H1<br>2024 | H1<br>2023 | YoY<br>£m | Q2<br>2024 | Q1<br>2024 | QoQ<br>£m |
|--|------------|------------|-----------|------------|------------|-----------|
| Charge (credit) pre updated MES <sup>1</sup> | 425        | 657        | (232)     | 176        | 249        | (73)      |
| Retail                                       | 463        | 551        | (88)      | 160        | 303        | (143)     |
| Commercial Banking                           | (28)       | 108        | (136)     | 21         | (49)       | 70        |
| Other  | (10)       | (2)        | (8)       | (5)        | (5)        | _         |
| Updated economic outlook                     | (324)      | 5          | (329)     | (132)      | (192)      | 60        |
| Retail                                       | (269)      | 41         | (310)     | (73)       | (196)      | 123       |
| Commercial Banking                           | (55)       | (36)       | (19)      | (59)       | 4          | (63)      |
| Total impairment charge                      | 101        | 662        | (561)     | 44         | 57         | (13)      |

#### **<u>Gross lending and coverage level</u><sup>2</sup> (£bn, %)**

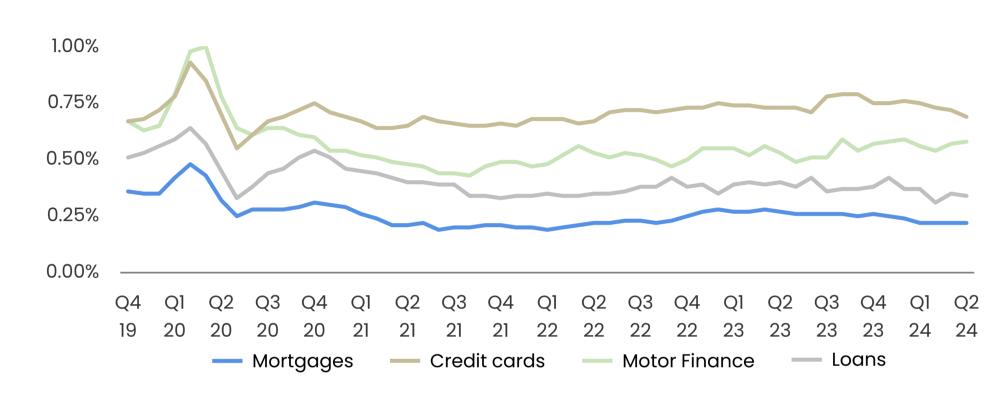
|         |                    | Stage 1 | Stage 2 | Stage 3 | Total  |
|---------|--------------------|---------|---------|---------|--------|
| LI 2024 | Loans and advances | £400bn  | £46bn   | £10bn   | £456bn |
| H1 2024 | Coverage           | 0.2%    | 3.1%    | 14.9%   | 0.8%   |
| H2 2023 | Loans and advances | £387bn  | £57bn   | £10bn   | £454bn |
| ΠΖ ΖΟΖ3 | Coverage           | 0.3%    | 3.0%    | 15.8%   | 0.9%   |

1 - Impairment charges absent the impact from updated economic outlook, thus reflecting only observed movements in credit quality. 2 - Underlying basis. Table uses rounded inputs.



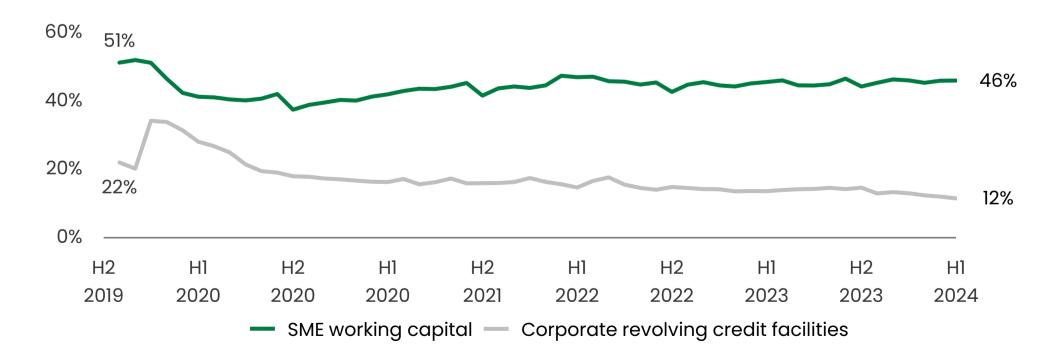
- Strong asset quality, reflected in resilient Group • credit performance
  - Portfolios either stable or improving
- Q2 impairment charge £44m, AQR 5bps  $\bullet$ 
  - £176m pre-MES, AQR 16bps; low underlying charge and release of inflationary judgements
  - £132m MES release largely from revised approach to severe downside reflecting current environment
- H1 impairment charge £101m, including £324m • credit for MES
  - H1 pre-MES £425m; AQR 19bps
- Stock of ECL £3.8bn, c.£500m above base case
- Now expect 2024 AQR < 20bps •

### **Consistently reassuring performance across portfolios**



#### **New to arrears** (3 month rolling average, %)

#### **SME working capital<sup>1</sup> and corporate RCF<sup>2</sup> utilisation** (%)

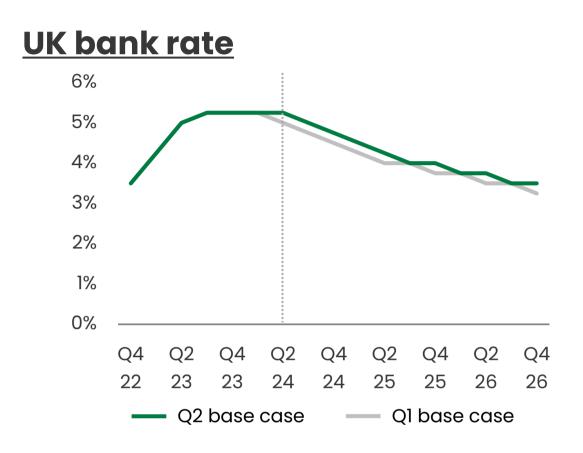


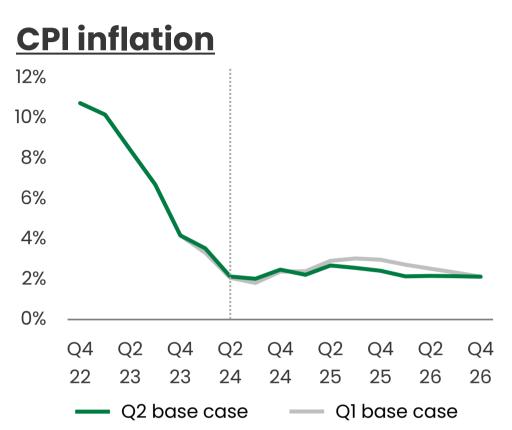
1 - Encompasses overdrafts and corporate cards. 2 - Revolving credit facility. 3 - SME excluding Business Banking; lending fully or partially secured. 4 - May 2024; includes Business Banking, post Significant Risk Transfer securitisations. 5 – May 2024; excludes Business Banking, development, CBILS and BBLS.



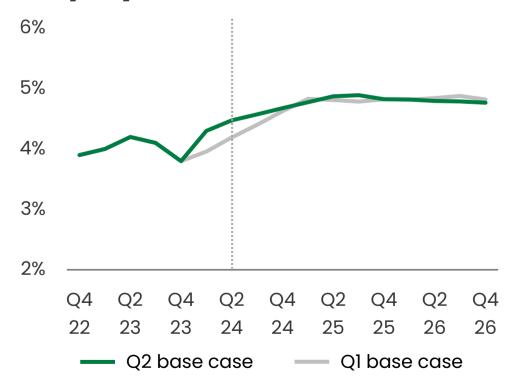
- Improvement in Mortgages new to arrears and default rates in H1 and Q2; average LTV 43%
- **Resilient performance in other portfolios**  $\bullet$
- Stable SME working capital utilisation trends; RCF • utilisation 10pp below pre-pandemic
- c.90% of SME lending<sup>3</sup> secured; >80% of CIB • exposure at investment grade
- Net CRE exposure c.£9.7bn<sup>4</sup>, remains robust  $\bullet$ 
  - Average interest cover ratio<sup>5</sup> 3.2x, with 74% >2x
  - Average LTV<sup>5</sup> 46%; c.90% with LTV <70%
  - c.13% office, c.12% retail and c.12% industrial; c.49% residential

### Updated macroeconomic outlook

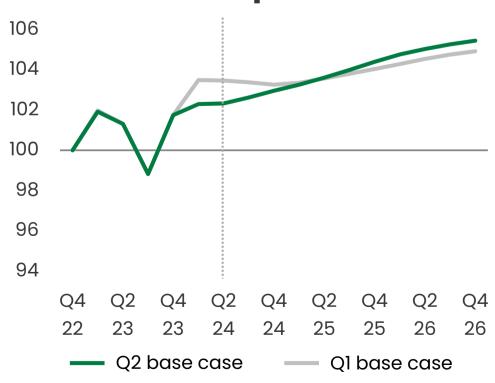




**Unemployment** 



**Indexed house prices** 





#### Latest economics

- Modest forecast changes since Q1
- GDP growth strengthening, expect to grow 0.8% in 2024 (previously 0.4%)
- Now expect two base rate cuts in 2024
- Inflation to remain between 2-3% over forecast
- Unemployment now expected to peak slightly earlier at 4.9% in 2025
- 2024 and 2025 HPI broadly unchanged from Q1

### **Delivering in line with expectations**

# Purpose Helping Britain Prosper

- **Robust financial performance**
- 15% higher interim dividend igodol
- **Reaffirming guidance for 2024**  $\bullet$ 
  - NIM >290bps 0
  - Operating costs c.£9.4bn including c.£0.1bn BoE levy
  - Ο AQR now expected to be <20bps Ο
  - **ROTE C.13%** Ο
  - RWAs £220-£225bn  $\bigcirc$
  - Capital generation c.175bps  $\bigcirc$
  - Expect to pay down to a CETI ratio of c.13.5% Ο



Capital, funding & liquidity





**14.1%** CET1 ratio

**18.7%** Total Capital ratio









1 – Capital generation of 87 bps as at H1 2 – Q2 AQR of 5bps includes MES release.

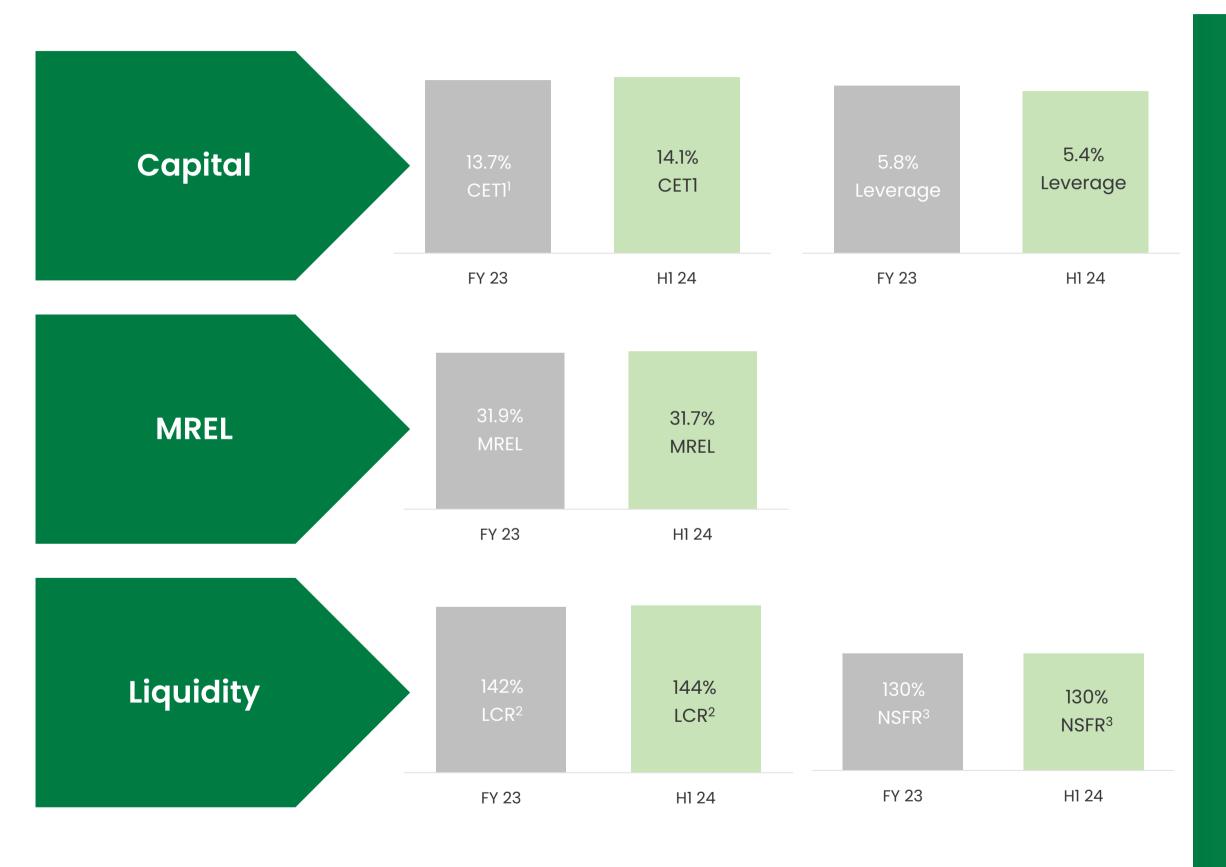


**87bps** Capital generation post regulatory headwinds<sup>1</sup>





### **Strong Capital, MREL and Liquidity Ratios**



1 - Proforma CETI ratio. 2 - Calculated as an average of month-end observations over the previous 12 months. 3 - Calculated as an average of the four previous quarters. 4 - The Group's MDA threshold is based on the combined buffer requirement, which excludes the equivalent of the Ring-Fenced Bank's O-SII.



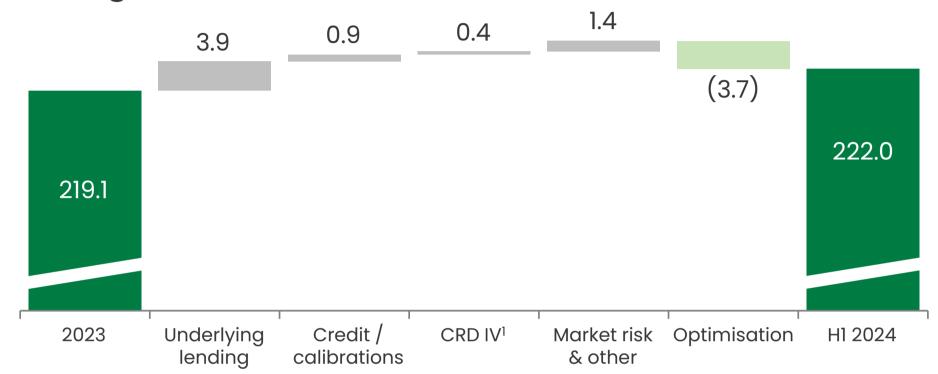


#### CETI of 14.1% remains ahead of 10.3% MDA<sup>4</sup> $\bullet$

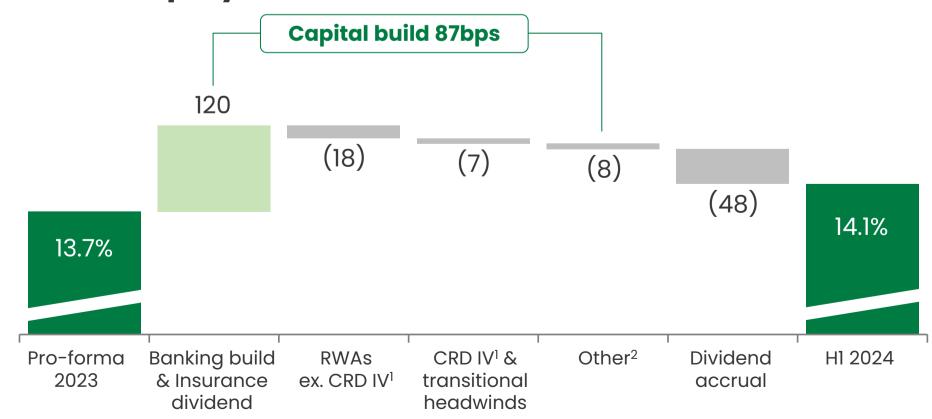
- **Current Group CETI target of c.13.5%** • reducing to c.13% by end 2026
- Leverage ratio reduction largely due to • **AT1 redemption in H1**
- **MREL remains strong and in excess of** • regulatory requirements of 27.3%
- **Stable and robust liquidity metrics** •

### **Strong capital generation**

#### **Risk weighted assets** (£bn)



#### **<u>Common equity tier l ratio</u>** (%, bps)



1 – Retail secured CRD IV models. 2 – Other includes share-based payments, market volatility and an FX loss on the USD AT1 redemption.

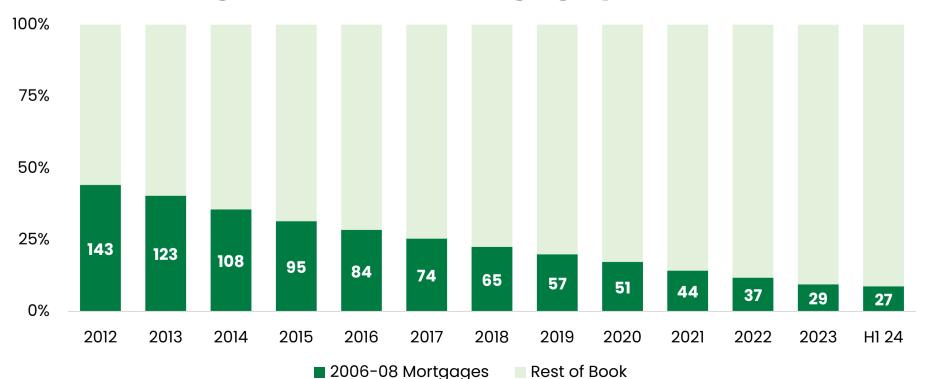


- RWAs £222.0bn, Q2 down £0.8bn due to reversal • of temporary Q1 RWA increase and optimisation
  - H1 up £2.9bn driven by underlying lending and other movements, partly offset by optimisation
- Strong Q2 capital generation of 47bps, H1 87bps •
- **CETI ratio 14.1%** •
- Continue to expect 2024 RWAs £220-225bn and • capital generation to be c.175bps

# Continued risk reduction supporting a low-risk balance sheet

| <u>Lower mortgage LTV and CRE exposure</u> |         |        |          |  |  |  |  |  |  |
|--|---------|--------|----------|--|--|--|--|--|--|
|  | 2012    | H1 24  | Movement |  |  |  |  |  |  |
| Mortgages                                  |         |        |          |  |  |  |  |  |  |
| Average LTVs                               | 56.4%   | 43.0%  | (13.4)pp |  |  |  |  |  |  |
| New business LTVs                          | 62.6%   | 62.9%  | 0.3 pp   |  |  |  |  |  |  |
| ≤80% LTV                                   | 59.6%   | 89.7%  | 30.1pp   |  |  |  |  |  |  |
| >80-90% LTV                                | 16.8%   | 8.9%   | (7.9)pp  |  |  |  |  |  |  |
| >90-100% LTV                               | 11.9%   | 1.3%   | (10.6)pp |  |  |  |  |  |  |
| >100% LTV                                  | 11.7%   | 0.1%   | (11.6)pp |  |  |  |  |  |  |
| Commercial Real Estate (CRE)               |         |        |          |  |  |  |  |  |  |
| Net Lending                                | £31.5bn | £9.7bn | (69)%    |  |  |  |  |  |  |
| % of L&A                                   | 6.1%    | 2.1%   | (65)%    |  |  |  |  |  |  |
|  |         |        |          |  |  |  |  |  |  |

#### **De-risking of 2006-08 mortgage portfolio** (Balances £bn)



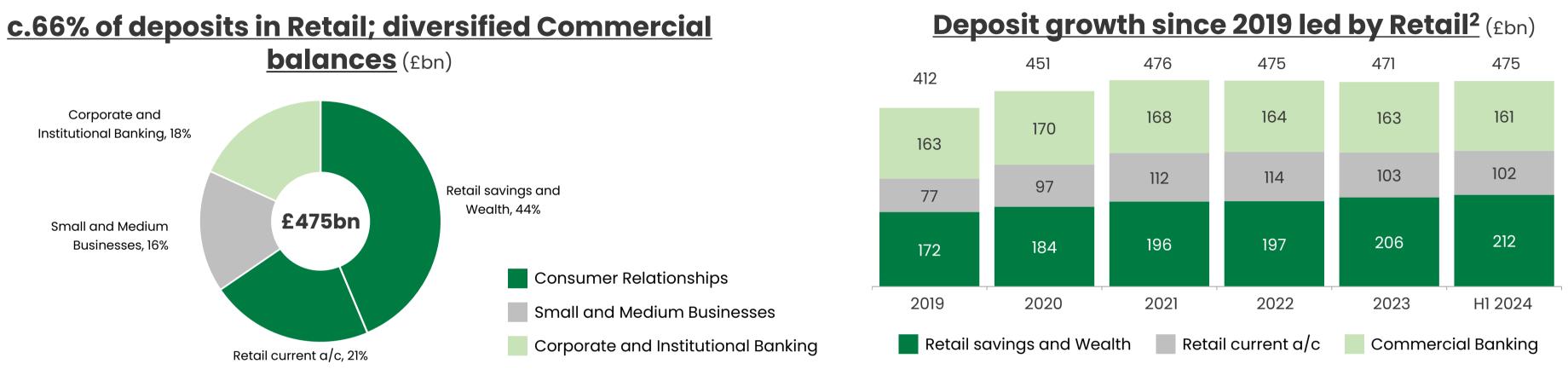
1 – SME excluding Business Banking; lending fully or partially secured.



- De-risking across retail and commercial portfolios
  - 2006-08 mortgage portfolio halved since 2018 (£27bn vs £65bn),
  - Continued focus on balance sheet optimisation via securitisation and SRTs in H1 24
    - o c.£1bn of pre-crisis self-certified mortgages
    - c.£3bn of large corporate loans
  - c.90% of SME lending<sup>1</sup> secured; >80% of CIB exposure at investment grade
  - CRE c.2% of lending, net position now only £9.7bn
- Prudent approach to underwriting and provisioning; high quality lending portfolio
  - o >80% of lending secured
  - Low LTV mortgage portfolio with prudent underwriting
  - o £3.8bn ECL held
- Positive impact of low risk and de-risked balance sheet evidenced in PRA ACS 2023 stress test
  - LBG CET1 low point of 11.6% vs hurdle rate of 6.6%
  - Not required to take any capital actions

### **Diversified deposit base; strong liquidity position**

Loan to deposit ratio 95%, Net stable funding ratio 130%, Liquidity coverage ratio 144%



c.57% of total deposits insured<sup>1</sup> (£bn)





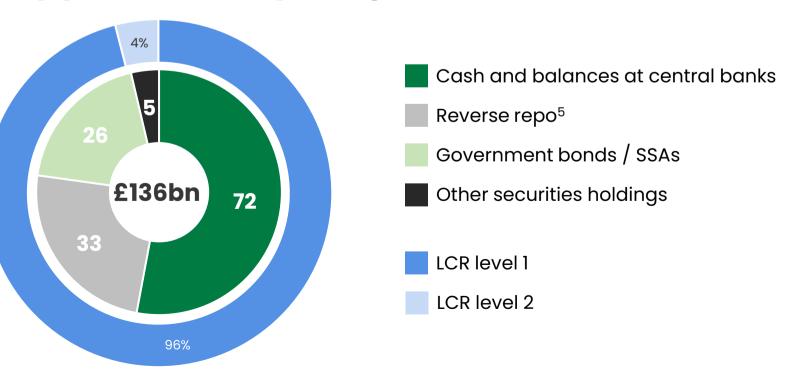
1 - Insured being those deposits immediately eligible for deposit protection schemes (principally the FSCS in the UK). Numbers are on a spot basis. 2 - Chart uses rounded inputs. 3 - Calculated on a 12-month average basis. 4 – Including c.4% of securities held at amortised cost. 5 – Primarily UK Government bonds; netted balance includes reverse repo and other balancing items. 6 – There is a significant amount of additional assets on the balance sheet that can be used to create liquidity for the Group.



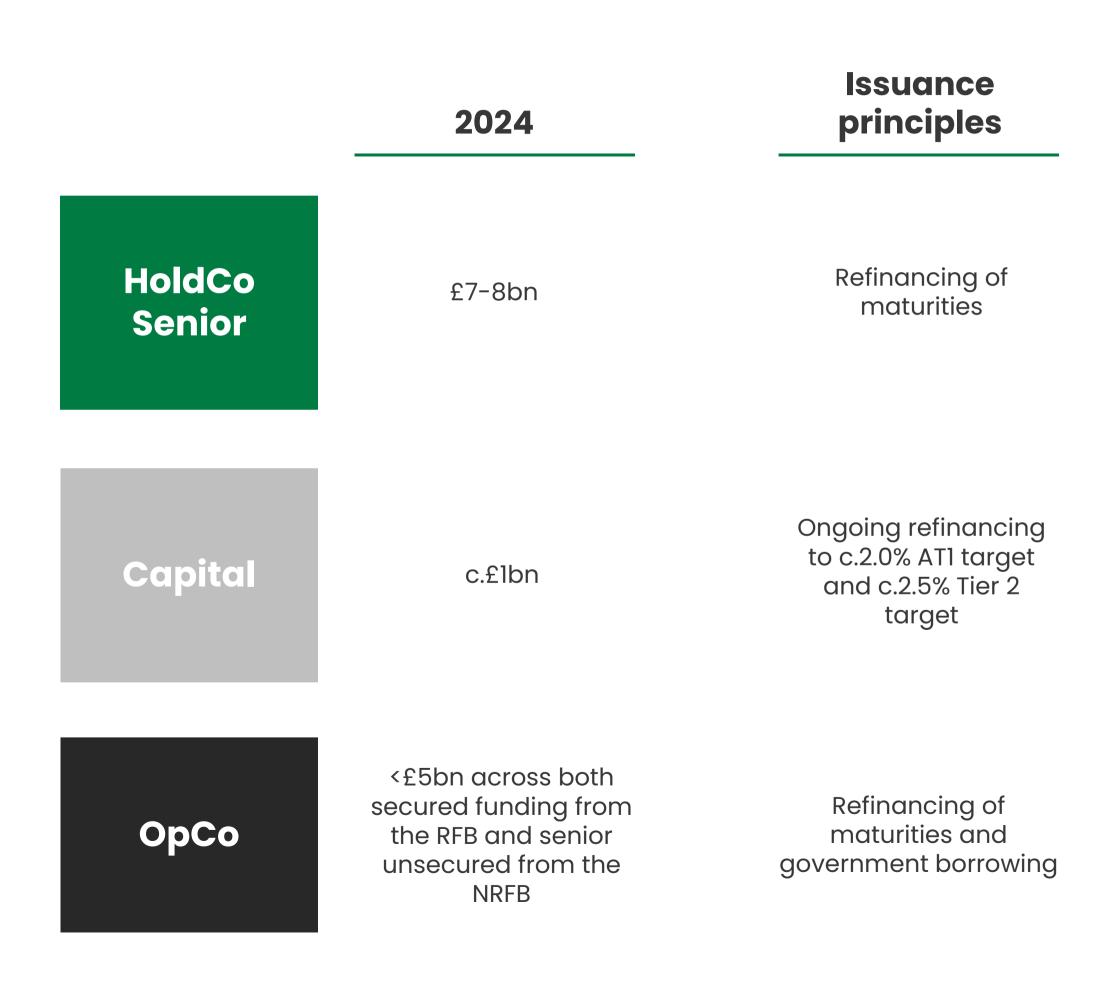


29

#### Liquidity portfolio<sup>3</sup> fully hedged for interest rate risk<sup>4</sup> (£bn)



### Wholesale issuance outlook





- Now expect <£15bn of issuance in 2024 across all entities and products
  - Deposit strength supporting reduction in OpCo issuance volumes
  - Issued £6.5bn Senior HoldCo, £450m Tier 2 and £700m RMBS in H1
  - Now expect capital issuance to be c.£1bn
- £30bn TFSME outstanding
  - Contractual maturities of TFSME; £21bn in 2025 and £9bn in 2027 and beyond
  - Partial refinancing in 2024 included in bond issuance guidance

### Sustainable Bond Issuance



| Portfolio | ICMA Theme              | Example Definitions <sup>1</sup>   | % of<br>Eligible<br>Portfolio <sup>2</sup> |
|-----------|-------------------------|--|--|
|           | Green Buildings         | Construction, acquisition or retrofitting of<br>commercial and residential meetings that meet<br>regional, national or internationally recognised<br>standards e.g., EPC B or higher | 80%  |
| C*000     | Renewable<br>Energy     | Mainly onshore/offshore wind energy, solar power and low carbon hydrogen projects  | 9%   |
| Green     | Energy<br>Efficiency    | Development, manufacture, repair,<br>maintenance or installation of energy efficiency<br>technologies, products and systems  | 0%   |
|           | Clean<br>Transportation | Low carbon transport for people and materials, mainly zero direct tailpipe CO <sub>2</sub> emission passenger and commercial vehicles  | 11%  |
|           |                         |  | 100%                                       |
| Social    | Affordable<br>Housing   | UK accredited/registered Housing Associations  | 100%                                       |

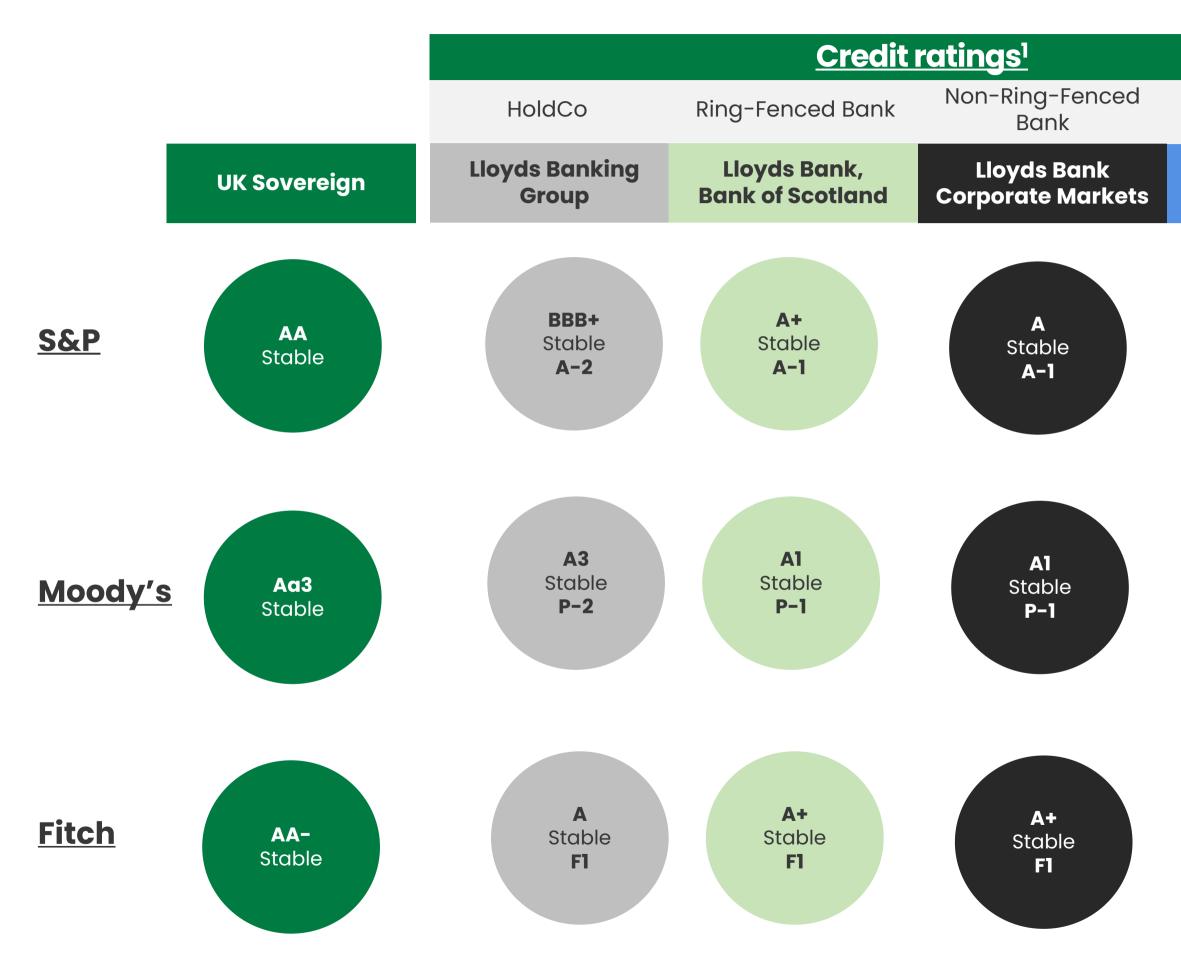
1 – For full eligibility criteria see Bond Framework document on Lloyds Banking Group website. 2 – Based on YE23 data where available



#### Updated framework published in April 2024

- Sets out clear eligibility criteria for Green and Social eligible asset portfolios
- 3-year look-back period
- Ability to issue secured or unsecured Green or Social bonds from any Lloyds entity across the capital stack
- First bond issued in May 2024 €1bn 8NC7 Green HoldCo Senior
  - Successful first issuance and positive investor feedback
  - Intend to issue regularly off the framework

### **Reaffirming strong ratings across the Group**



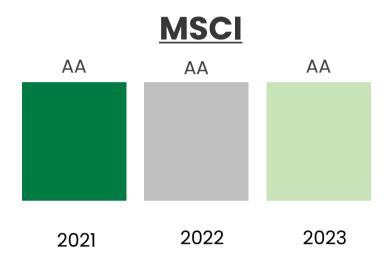
1 - Ratings shown as of 24 July 2024 and credit ratings reflect senior unsecured issuer ratings - LT, outlook, ST. 2 - Insurance Financial Strength ratings.



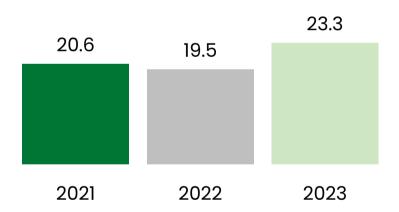




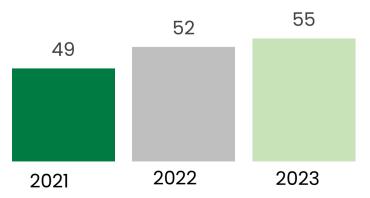
#### **ESG ratings**<sup>1</sup>



#### **Sustainalytics**



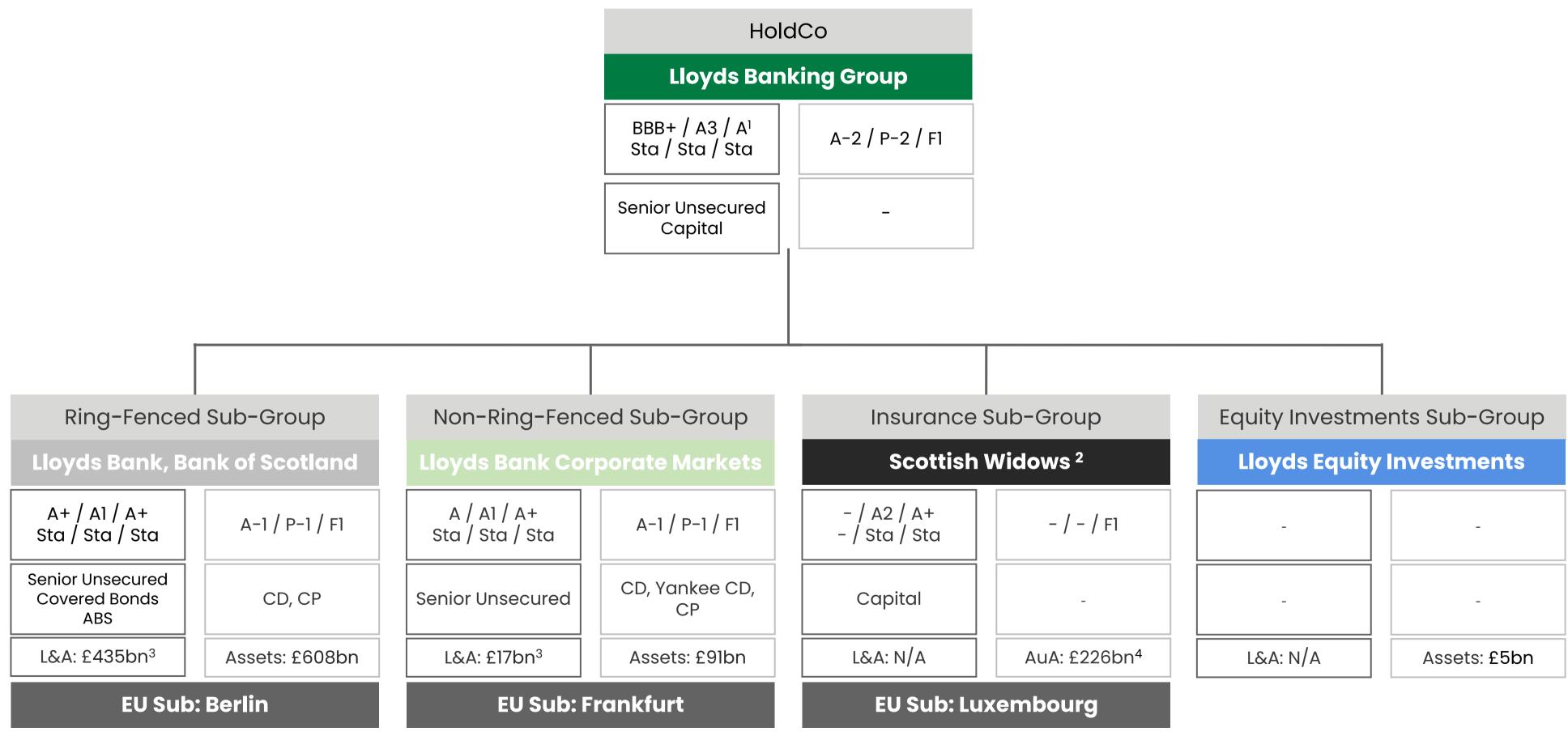
#### S&P CSA



Appendix



### Simple group structure with multiple issuance points



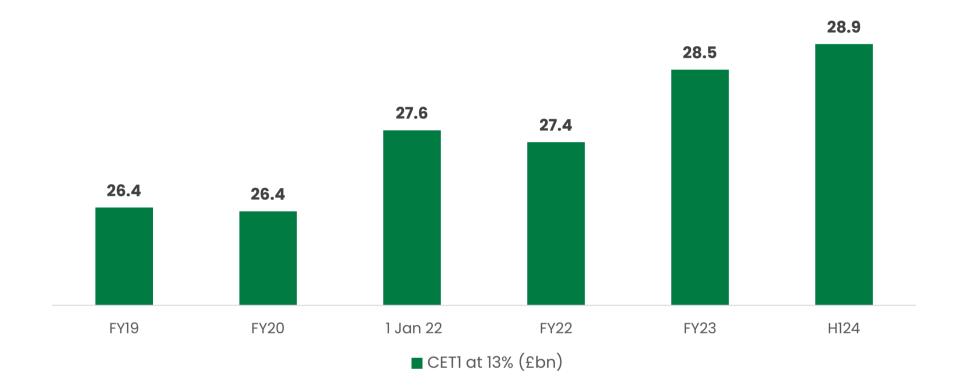
1 - Ratings shown are senior unsecured in the order of S&P / Moody's / Fitch as at 24.07.24. 2 - Ratings shown for Scottish Widows are Insurance Financial Strength Ratings. 3 - "L&A" refers to Loans & Advances to customers. 4 – Insurance AuA excludes Wealth but includes stockbroking.



| )      |  |
|--------|--|
| 2 / F1 |  |
|        |  |

### **CETI resources and target**

#### The CET1 equivalent of 13.0% has increased



#### **UK Leverage Ratio remains elevated**



1 - The Group's MDA threshold is based on the combined buffer requirement, which excludes the equivalent of the Ring-Fenced Bank's O-SII.



- Medium-term CET1 target revised by Board at year-• end, taking into account
  - Low risk balance sheet post targeted risk reduction 0
  - Improved certainty with respect to regulatory impacts  $\bigcirc$
  - Latest view on capital requirements Ο
  - **Business and economic outlook**  $\bigcirc$
- **CETI remains comfortably ahead of regulatory** • requirement and MDA<sup>1</sup>
  - o c.13% includes a c.1% management buffer over requirements
  - H124 headroom to MDA (10.3%) of c.380bps (c.£8.5bn) 0
- **CET1 resources have increased despite risk reduction** •
  - RWAs up c.£24bn from regulatory changes since Jan 0 2022
  - At 13%, CET1 notional increased >£2bn since 2019 0

### **Quarterly P&L and key ratios**

| (£m)                                | Q2 2024 | Q1 2024 | Q4 2023 | Q3 2023 | Q2 2023 | Q1 2023 |
|-------------------------------------|---------|---------|---------|---------|---------|---------|
| Net interest income                 | 3,154   | 3,184   | 3,317   | 3,444   | 3,469   | 3,535   |
| Other income                        | 1,394   | 1,340   | 1,286   | 1,299   | 1,281   | 1,257   |
| Operating lease depreciation        | (396)   | (283)   | (371)   | (229)   | (216)   | (140)   |
| Net income                          | 4,152   | 4,241   | 4,232   | 4,514   | 4,534   | 4,652   |
| Operating costs                     | (2,298) | (2,402) | (2,486) | (2,241) | (2,243) | (2,170) |
| Remediation                         | (70)    | (25)    | (541)   | (64)    | (51)    | (19)    |
| Total costs                         | (2,368) | (2,427) | (3,027) | (2,305) | (2,294) | (2,189) |
| Underlying profit before impairment | 1,784   | 1,814   | 1,205   | 2,209   | 2,240   | 2,463   |
| Impairment (charge) / credit        | (44)    | (57)    | 541     | (187)   | (419)   | (243)   |
| Underlying profit                   | 1,740   | 1,757   | 1,746   | 2,022   | 1,821   | 2,220   |
| Restructuring                       | (3)     | (12)    | (85)    | (44)    | (13)    | (12)    |
| Volatility and other items          | (41)    | (117)   | 114     | (120)   | (198)   | 52      |
| Statutory profit before tax         | 1,696   | 1,628   | 1,775   | 1,858   | 1,610   | 2,260   |
| Statutory profit after tax          | 1,229   | 1,215   | 1,234   | 1,420   | 1,223   | 1,641   |
| Net interest margin                 | 2.93%   | 2.95%   | 2.98%   | 3.08%   | 3.14%   | 3.22%   |
| Average interest earning assets     | £449bn  | £449bn  | £453bn  | £453bn  | £453bn  | £454bn  |
| Cost:income ratio                   | 57.0%   | 57.2%   | 71.5%   | 51.1%   | 50.6%   | 47.1%   |
| Asset quality ratio                 | 0.05%   | 0.06%   | (0.47)% | 0.17%   | 0.36%   | 0.22%   |
| Return on tangible equity           | 13.6%   | 13.3%   | 13.9%   | 16.9%   | 13.6%   | 19.1%   |
| Tangible net asset value per share  | 49.6p   | 51.2p   | 50.8p   | 47.2p   | 45.7p   | 49.6p   |



### Updated economic scenarios

| Scenario             | ECL (£m) | Measure (%)          | 2024  | vs. Q1 2024 | 2025   | 2026   | 2027   | 2028  | Ave. 24-28 |
|----------------------|----------|----------------------|-------|-------------|--------|--------|--------|-------|------------|
|                      |          | GDP                  | 1.1   | 0.0         | 2.3    | 1.7    | 1.5    | 1.4   | 1.6        |
|                      |          | Unemployment rate    | 4.1   | 0.9         | 3.2    | 3.0    | 2.9    | 2.9   | 3.2        |
| Upside $(20\%)$      | 2 2 4    | HPI growth           | 2.2   | (1.5)       | 5.0    | 7.3    | 6.0    | 5.2   | 5.1        |
| Upside (30%)         | 2,804    | CRE price growth     | 2.2   | (4.3)       | 8.7    | 2.4    | 2.8    | 1.2   | 3.4        |
|                      |          | UK Bank Rate         | 5.17  | (0.23)      | 5.30   | 5.17   | 5.33   | 5.55  | 5.31       |
|                      |          | CPI inflation        | 2.5   | 0.2         | 2.5    | 2.4    | 2.7    | 2.9   | 2.6        |
|                      |          | GDP                  | 0.8   | 0.4         | 1.2    | 1.6    | 1.6    | 1.6   | 1.3        |
|                      |          | Unemployment rate    | 4.5   | 0.2         | 4.8    | 4.8    | 4.6    | 4.6   | 4.7        |
| Base case (30%)      | 3,380    | HPI growth           | 1.2   | (0.3)       | 1.4    | 1.0    | 1.4    | 2.4   | 1.5        |
| Base case (30%)      | 3,300    | CRE price growth     | (1.6) | (1.1)       | 1.2    | 0.0    | 1.9    | 1.0   | 0.5        |
|                      |          | UK Bank Rate         | 5.06  | 0.18        | 4.19   | 3.63   | 3.50   | 3.50  | 3.98       |
|                      |          | CPI inflation        | 2.5   | 0.1         | 2.5    | 2.1    | 2.1    | 2.2   | 2.3        |
|                      |          | GDP                  | 0.6   | 1.4         | (0.5)  | 0.8    | 1.5    | 1.6   | 0.8        |
|                      |          | Unemployment rate    | 4.9   | (0.6)       | 6.9    | 7.5    | 7.4    | 7.2   | 6.7        |
| Downside (30%)       | 4,331    | HPI growth           | 0.6   | 0.6         | (1.8)  | (6.5)  | (5.4)  | (2.3) | (3.1)      |
| Downside (30%)       | 4,001    | CRE price growth     | (4.7) | 3.4         | (6.7)  | (4.1)  | (0.8)  | (1.3) | (3.5)      |
|                      |          | UK Bank Rate         | 4.97  | 0.68        | 2.77   | 1.38   | 0.89   | 0.63  | 2.13       |
|                      |          | CPI inflation        | 2.5   | 0.1         | 2.4    | 1.8    | 1.4    | 1.2   | 1.9        |
|                      |          | GDP                  | 0.1   | 1.9         | (2.2)  | 0.4    | 1.2    | 1.5   | 0.2        |
|                      |          | Unemployment rate    | 5.5   | (1.7)       | 9.4    | 10.2   | 10.1   | 9.8   | 9.0        |
| Severe               | 6,926    | HPI growth           | (0.7) | 1.5         | (4.8)  | (13.9) | (11.8) | (7.6) | (7.9)      |
| downside (10%)       | 0,920    | CRE price growth     | (9.1) | 8.9         | (15.1) | (8.6)  | (5.3)  | (4.7) | (8.6)      |
|                      |          | UK Bank Rate – adj.  | 5.09  | (1.10)      | 3.22   | 2.33   | 2.02   | 1.79  | 2.89       |
|                      |          | CPI inflation – adj. | 2.9   | (4.6)       | 3.2    | 1.6    | 0.9    | 1.0   | 1.9        |
| Probability weighted | 3,847    |                      |       |             |        |        |        |       | 37         |



### Low mortgage LTVs

|                   |            | June 20    | <b>2023</b> <sup>1</sup> | <b>2010</b> <sup>1</sup> |          |          |
|-------------------|------------|------------|--------------------------|--------------------------|----------|----------|
|                   | Mainstream | Buy to let | Specialist               | Total                    | Total    | Total    |
| Average LTVs      | 42.5%      | 47.1%      | 34.1%                    | 43.0%                    | 43.6%    | 55.6%    |
| New business LTVs | 64.0%      | 55.4%      | N/A                      | 62.9%                    | 61.7%    | 60.9%    |
| ≤80% LTV          | 87.7%      | 99.8%      | 96.6%                    | 89.7%                    | 89.3%    | 57.0%    |
| >80-90% LTV       | 10.7%      | 0.1%       | 1.2%                     | 8.9%                     | 7.8%     | 16.2%    |
| >90-100% LTV      | 1.5%       | 0.0%       | 1.0%                     | 1.3%                     | 2.8%     | 13.6%    |
| >100% LTV         | 0.1%       | 0.1%       | 1.2%                     | 0.1%                     | 0.1%     | 13.2%    |
| Value >80% LTV    | £31.6bn    | £0.1bn     | £0.1bn                   | £31.8bn                  | £33.0bn  | £146.6bn |
| Value >100% LTV   | £0.2bn     | -          | £0.1bn                   | £0.3bn                   | £0.3bn   | £44.9bn  |
| Gross lending     | £255.9bn   | £48.0bn    | £4.2bn                   | £308.1bn                 | £307.6bn | £341.1bn |

1 – 2023-24 LTVs use Markit's 2019 Halifax HPI; 2010 LTVs use Markit's pre 2019 Halifax HPI and include TSB. Table uses rounded inputs.



### Disclaimer

#### Important notice

The information, statements, views and opinions contained in this document and accompanying discussion ("this Presentation") are for informational and reference purposes only. This Presentation has been provided by the Group (defined below).

This Presentation does not purport to be comprehensive nor render any form or type of advice ("Advice"). No responsibility, liability or obligation (whether in tort, contract or otherwise) is accepted by the Group or any of its directors, officers, employees, agents or advisers (each an "Identified Person") as to or in relation to this Presentation (including the fairness, accuracy, completeness or sufficiency thereof) or any other written or oral information made available ("Supplementary Information") or any errors contained therein or omissions therefrom, and any such liability is expressly excluded to the extent permitted by law. No representations or warranties, express or implied, are given by any Identified Person as to, and no reliance should be placed on, the accuracy or completeness of any information contained in this Presentation and/or any Supplementary Information. For the avoidance of any doubt, this Presentation and/or Supplementary Information is not intended to, nor does it, constitute or form part of any Advice or promotional material for services offered by any Group entity.

No Identified Person undertakes, or is under any obligation, to provide any additional information, update, revise or supplement this Presentation and/or Supplementary Information or to remedy any inaccuracies in or omissions from this Presentation and/or Supplementary Information.

#### **Forward looking statements**

This document contains certain forward-looking statements within the meaning of Section 21E of the US Securities Exchange Act of 1934, as amended, and section 27A of the US Securities Act of 1933, as amended, with respect to the business, strategy, plans and/or results of Lloyds Banking Group plc together with its subsidiaries (the Group) and its current goals and expectations. Statements that are not historical or current facts, including statements about the Group's or its directors' and/or management's beliefs and expectations, are forward-looking statements. Words such as, without limitation, 'believes', 'achieves', 'anticipates', 'estimates', 'expects', 'targets', 'should', 'intends', 'aims', 'projects', 'plans', 'potential', 'will', 'would', 'considered', 'likely', 'may', 'seek', 'estimate', 'probability', 'goal', 'objective', 'deliver', 'endeavour', 'prospects', 'optimistic' and similar expressions or variations on these expressions are intended to identify forward-looking statements. These statements concern or may affect future matters, including but not limited to: projections or expectations of the Group's future financial position, including profit attributable to shareholders, provisions, economic profit, dividends, capital structure, portfolios, net interest margin, capital ratios, liquidity, risk-weighted assets (RWAs), expenditures or any other financial items or ratios; litigation, regulatory and governmental investigations; the Group's future financial performance; the level and extent of future impairments and write-downs; the Group's ESG targets and/or commitments; statements of plans, objectives or goals of the Group or its management and other statements that are not historical fact and statements of assumptions underlying such statements. By their nature, forward-looking statements involve risk and uncertainty because they relate to events and depend upon circumstances that will or may occur in the future. Factors that could cause actual business, strategy, targets, plans and/or results (including but not limited to the payment of dividends) to differ materially from forward-looking statements include, but are not limited to: general economic and business conditions in the UK and internationally; acts of hostility or terrorism and responses to those acts, or other such events; geopolitical unpredictability; the war between Russia and Ukraine; the conflicts in the Middle East; the tensions between China and Taiwan; political instability including as a result of any UK general election; market related risks, trends and developments; changes in client and consumer behaviour and demand; exposure to counterparty risk; the ability to access sufficient sources of capital, liquidity and funding when required; changes to the Group's credit ratings; fluctuations in interest rates, inflation, exchange rates, stock markets and currencies; volatility in credit markets; volatility in the price of the Group's securities; tightening of monetary policy in jurisdictions in which the Group operates; natural pandemic and other disasters; risks concerning borrower and counterparty credit quality; risks affecting insurance business and defined benefit pension schemes; changes in laws, regulations, practices and accounting standards or taxation; changes to regulatory capital or liquidity requirements and similar contingencies; the policies and actions of governmental or regulatory authorities or courts together with any resulting impact on the future structure of the Group; risks associated with the Group's compliance with a wide range of laws and regulations; assessment related to resolution planning requirements; risks related to regulatory actions which may be taken in the event of a bank or Group failure; exposure to legal, regulatory or competition proceedings, investigations or complaints; failure to comply with anti-money laundering, counter terrorist financing, anti-bribery and sanctions regulations; failure to prevent or detect any illegal or improper activities; operational risks including risks as a result of the failure of third party suppliers; conduct risk; technological changes and risks to the security of IT and operational infrastructure, systems, data and information resulting from increased threat of cyber and other attacks; technological failure; inadequate or failed internal or external processes or systems; risks relating to ESG matters, such as climate change (and achieving climate change ambitions) and decarbonisation, including the Group's ability along with the government and other stakeholders to measure, manage and mitigate the impacts of climate change effectively, and human rights issues; the impact of competitive conditions; failure to attract, retain and develop high calibre talent; the ability to achieve strategic objectives; the ability to derive cost savings and other benefits including, but without limitation, as a result of any acquisitions, disposals and other strategic transactions; inability to capture accurately the expected value from acquisitions; assumptions and estimates that form the basis of the Group's financial statements; and potential changes in dividend policy. A number of these influences and factors are beyond the Group's control. Please refer to the latest Annual Report on Form 20-F filed by Lloyds Banking Group plc with the US Securities and Exchange Commission (the SEC), which is available on the SEC's website at www.sec.gov, for a discussion of certain factors and risks. Lloyds Banking Group plc may also make or disclose written and/or oral forward-looking statements in other written materials and in oral statements made by the directors, officers or employees of Lloyds Banking Group plc to third parties, including financial analysts. Except as required by any applicable law or regulation, the forward-looking statements contained in this document are made as of today's date, and the Group expressly disclaims any obligation or undertaking to release publicly any updates or revisions to any forward-looking statements contained in this document whether as a result of new information, future events or otherwise. The information, statements and opinions contained in this document do not constitute a public offer under any applicable law or an offer to sell any securities or financial instruments or any advice or recommendation with respect to such securities or financial instruments.





**Group Corporate Treasury** 

#### **Richard Shrimpton Deputy Treasurer & Treasury Markets Director**

Richard.Shrimpton@Lloydsbanking.com

#### **Kris Middleton** Youmei Koh Head of Term Issuance and Capital **Associate Director, Debt Investor Relations** Structuring Youmei.Koh@Lloydsbanking.com

Kristofer.Middleton@Lloydsbanking.com

**Group Investor Relations** 

#### **Douglas Radcliffe Group Investor Relations Director**

Douglas.Radcliffe@Lloydsbanking.com

#### Sarah Robson **Senior Manager, Investor Relations** Sarah.Robson2@Lloydsbanking.com

#### **Thomas Grantham** Senior Manager, Investor Relations

Thomas.Grantham@lloydsbanking.com

#### Nora Thoden **Director, Investor Relations – ESG**

Nora.Thoden@Lloydsbanking.com

