



Business and strategic update

Leading UK digital bank and integrated financial services provider

SCOTTISH **₹** WIDOWS

3 core

divisions

Business

Products

Our

blackhorse ***

LEX AUTOLEASE

trusted

brands

units



Lloyds Banking Group Plc Retail Commercial Insurance **Pensions &** Small and **Corporate &** Consumer Consumer **Investments** Medium Institutional Relationships Lending **Businesses Banking** · Home, motor and • Lending and debt Current accounts Mortgages **Business loans** protection insurance Transactional banking capital markets Savings accounts Credit cards Risk management Pensions Working capital Mass affluent Personal loans Cash Liquidity Investments Motor finance proposition mbna BANK OF SCOTLAND **AMC** IWeb LDC 🥕 LLOYDS BANK embark>

Schroders Change

cavendish

online

BMBIRMINGHAM MIDSHIRES

Tusker.

Purpose driven strategy benefitting all stakeholders



Purpose

Helping Britain Prosper

- Strategic transformation building momentum, delivering for customers
- Robust financial performance
- Reaffirming 2024 guidance; confident in 2026

Robust financial performance



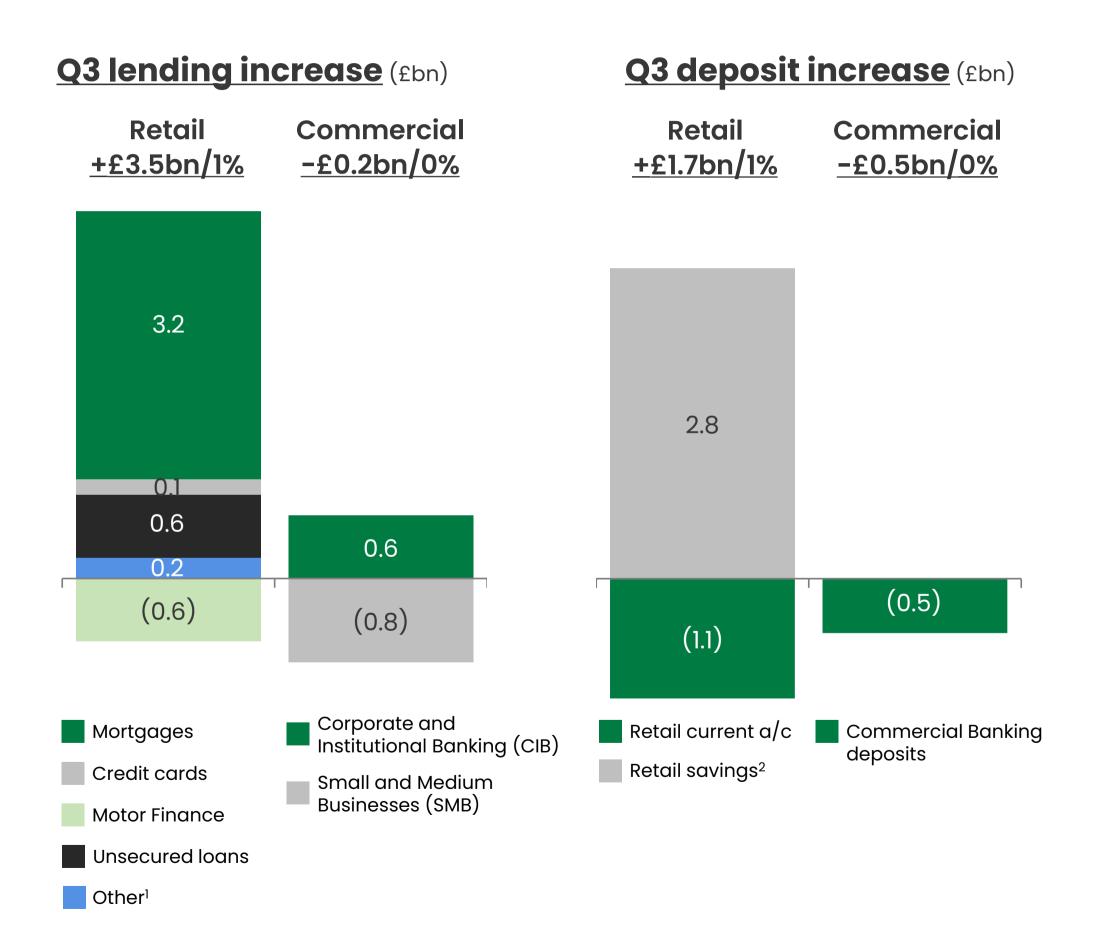
Financial summary (£m)

	Q3 2024 YTD	Q3 2023 YTD	YoY %	Q3 2024	Q2 2024	QoQ %
Net interest income	9,569	10,448	(8)	3,231	3,154	2
Other income	4,164	3,837	9	1,430	1,394	3
Operating lease depreciation	(994)	(585)	(70)	(315)	(396)	20
Net income	12,739	13,700	(7)	4,346	4,152	5
Operating costs	(6,992)	(6,654)	(5)	(2,292)	(2,298)	-
Remediation	(124)	(134)	7	(29)	(70)	59
Total costs inc. remediation	(7,116)	(6,788)	(5)	(2,321)	(2,368)	2
Underlying profit pre impairment	5,623	6,912	(19)	2,025	1,784	14
Impairment charge	(273)	(849)	68	(172)	(44)	
Underlying profit	5,350	6,063	(12)	1,853	1,740	6
Statutory profit after tax	3,777	4,284	(12)	1,333	1,229	8
Net interest margin	2.94%	3.15%	(21)bp	2.95%	2.93%	2bp
Return on tangible equity	14.0%	16.6%	(2.6)pp	15.2%	13.6%	1.6pp
Earnings per share	5.3p	5.9p	(0.6)p	1.9p	1.7p	0.2p
TNAV per share	52.5p	47.2p	5.3p	52.5p	49.6p	2.9p
CET1 ratio	14.3%	14.6%	(0.3)pp	14.3%	14.1%	0.2pp

- YTD statutory PAT £3.8bn; RoTE 14.0%
- YTD net income £12.7bn; Q3 £4.3bn, up 5% QoQ
- Income growth: Q3 NII £3.2bn, up 2% QoQ, Q3 NIM 295bps; up 2bps vs. Q2; YTD other income up 9% YoY
- Continued cost discipline: YTD operating costs up 5% YoY; 4% ex. BoE levy
- Strong asset quality: Q3 impairment charge £172m, equivalent to 15bps AQR
- TNAV per share 52.5p, up 1.7p YTD, up 2.9p in Q3
- Strong capital generation of 132bps YTD; CET1 ratio
 14.3%

Continued growth in customer franchise



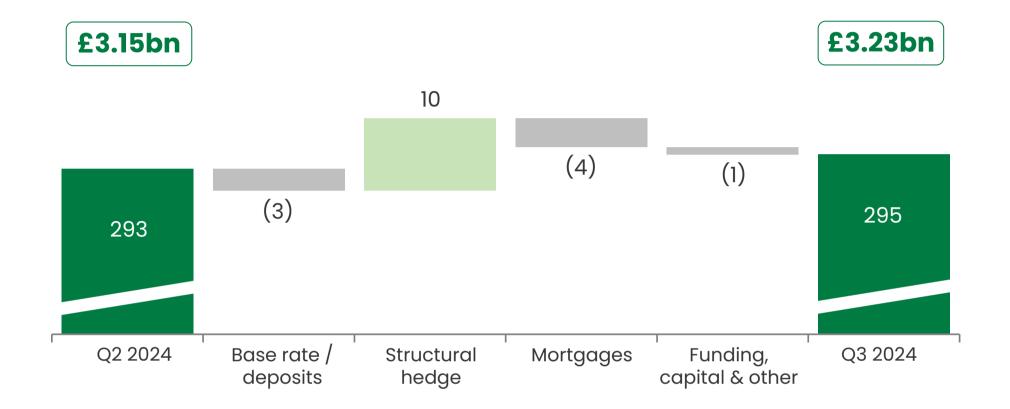


- Group lending £457.0bn, up £4.6bn in Q3; up 2% YTD
 - Retail up £3.5bn in Q3; Mortgages up £3.2bn
 - Growth in Credit Cards and Unsecured Loans
 - Motor Finance impacted by £0.3bn securitisation
 - continued repayments of CBILS/BBLS within SMB
- Group deposits £475.7bn, up £1.0bn in Q3; up £4.3bn
 YTD
 - Retail up £1.7bn in Q3; up £2.8bn in savings, down £1.1bn in current accounts
 - Commercial down £0.5bn in Q3; growth in SMB offset by expected net outflow in CIB
- £3.5bn net new money in IP&I YTD; £0.8bn in Q33

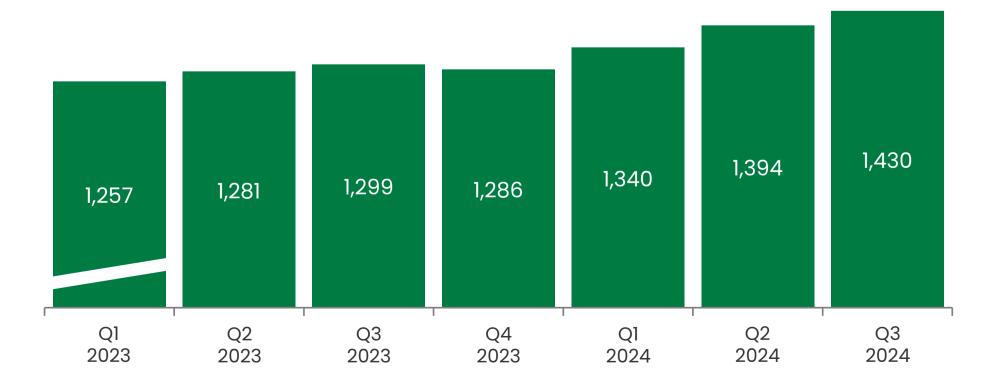
Income growth across NII and OOI



Net interest income and banking margin (bps)



Other income (£m)

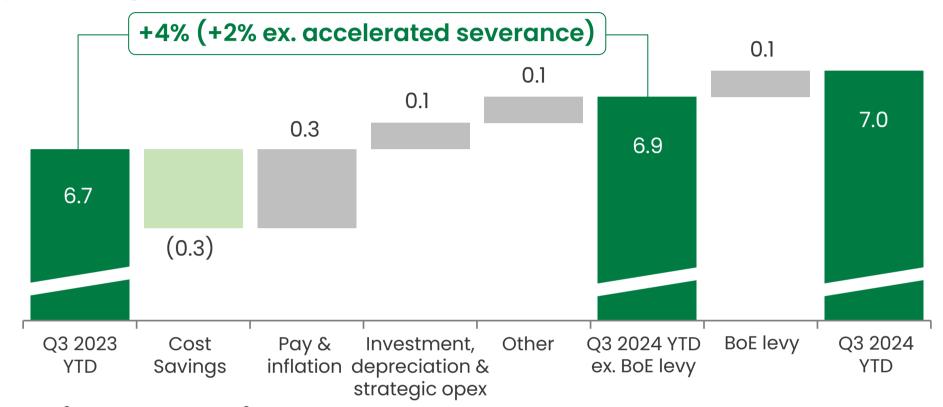


- Q3 NII £3.2bn, up 2% QoQ
 - NIM 295bps, up 2bps QoQ
 - Q3 AIEAs £451.1bn, up £1.7bn QoQ; YTD £449.9bn
 - Q3 non-banking NII charge £118m, stable vs. Q2
- Structural hedge notional £242bn, unchanged QoQ
- Continue to expect 2024 AIEAs >£450bn
- Continue to expect 2024 NIM to be >290bps
- Other income £4.2bn YTD, up 9% YoY; Q3 £1.4bn
 - Continued growth driven by strategic progress across divisions
- Operating lease depreciation £315m in Q3, in line with expectations

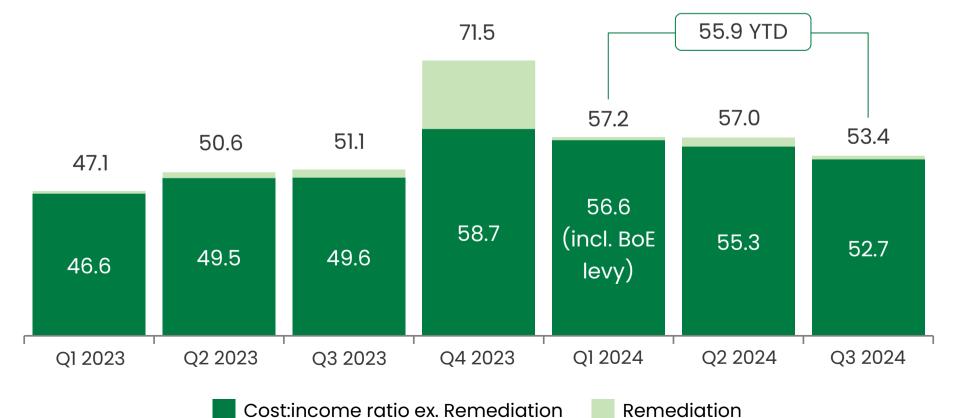
Continued cost discipline



Operating costs (£bn)



Cost:income ratio (%)



- Q3 operating costs £2.3bn, stable on Q2
- YTD operating costs £7.0bn, up 5% YoY, 4% excluding BoE levy
 - Includes accelerated severance taken YTD
- Q3 cost:income 53.4%; 52.7% ex. remediation
- Ongoing cost management mitigating inflationary pressures and investment
- Continue to expect 2024 operating costs c.£9.4bn, including c.£0.1bn BoE levy
- Remediation charge of £124m YTD, £29m in Q3

Strong asset quality



Impairment (£m)

-	Q3 2024 YTD	Q3 2023 YTD	YoY £m	Q3 2024	Q2 2024	QoQ £m
Charge (credit) pre updated MES ¹	597	918	(321)	172	176	(4)
Retail	592	787	(195)	129	160	(31)
Commercial Banking	16	139	(123)	44	21	23
Other	(11)	(8)	(3)	(1)	(5)	4
Updated economic outlook	(324)	(69)	(255)		(132)	132
Retail	(269)	(30)	(239)	-	(73)	73
Commercial Banking	(55)	(39)	(16)	-	(59)	59
Total impairment charge	273	849	(576)	172	44	128

Gross lending and coverage level² (£bn, %)

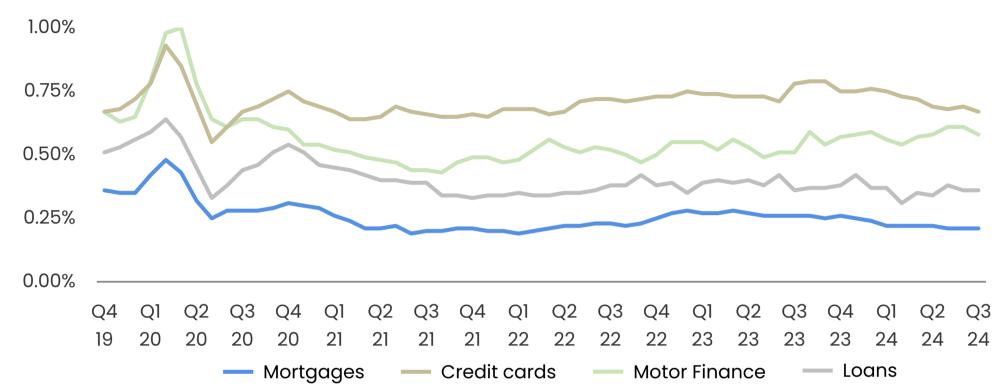
		Stage 1	Stage 2	Stage 3	Total
03 2024	Loans and advances	£407bn	£44bn	£10bn	£461bn
Q3 2024	Coverage	0.2%	3.2%	15.5%	0.8%
Q4 2023	Loans and advances	£387bn	£57bn	£10bn	£454bn
Q4 2023	Coverage	0.3%	3.0%	15.8%	0.9%

- Strong asset quality, reflected in continued resilient Group credit performance
- £172m charge in Q3, AQR 15bps
 - Low underlying charge driven by benign credit trends and debt sale of unsecured assets
 - Nil MES release
- YTD impairment charge £273m, AQR 9bps
 - £597m pre-MES, AQR 18bps, £324m MES release
- Stock of ECL £3.8bn
- Continue to expect 2024 AQR < 20bps

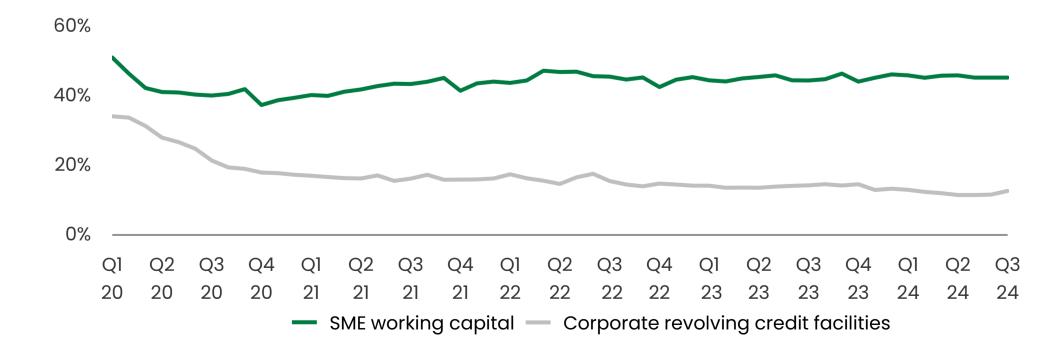
Consistently reassuring performance across portfolios







SME working capital¹ and corporate RCF² utilisation (%)



- Improvement in Mortgages new to arrears and default rates in Q3 and YTD; average LTV 43%
- Resilient performance in other portfolios
- Stable SME working capital utilisation trends; RCF utilisation 9pp below pre-pandemic
- c.90% of SME lending³ secured; >80% of CIB exposure at investment grade
- Net CRE exposure c.£9.8bn⁴; portfolio remains well managed and robust
 - Average interest cover ratio⁵ 3.1x, with 70% >2x
 - Average LTV⁵ 45%; c.91% with LTV <70%
 - c.13% office, c.10% retail and c.12% industrial; c.51% residential



Capital, funding & liquidity

Key Credit Metrics



12

14.3%

CET1 ratio

19.0%
Total Capital ratio

132bpsCapital generation post regulatory headwinds¹

32.2%

MREL ratio

5.5%Leverage ratio

9 bpsAsset Quality Ratio¹

129%

Net Stable Funding Ratio

144%

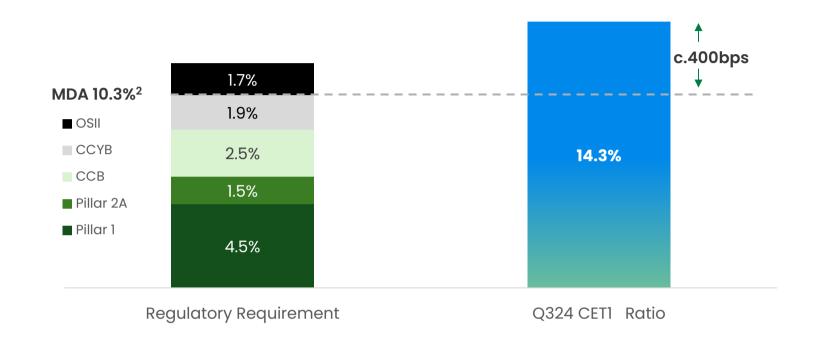
Liquidity Coverage Ratio

43%Average Mortgage LTV

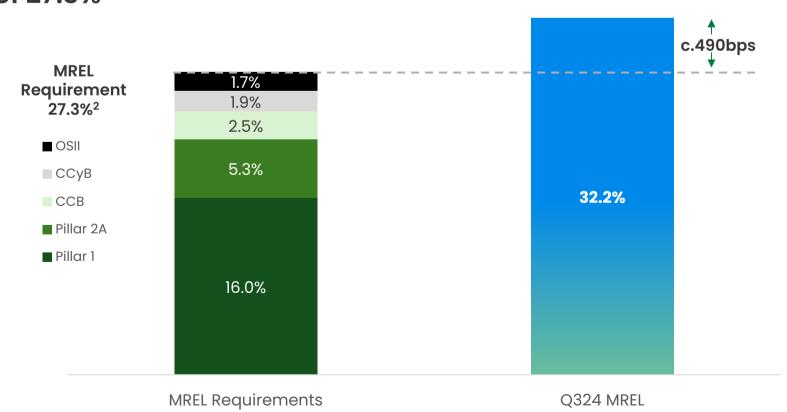
Strong Capital & Liquidity Ratios



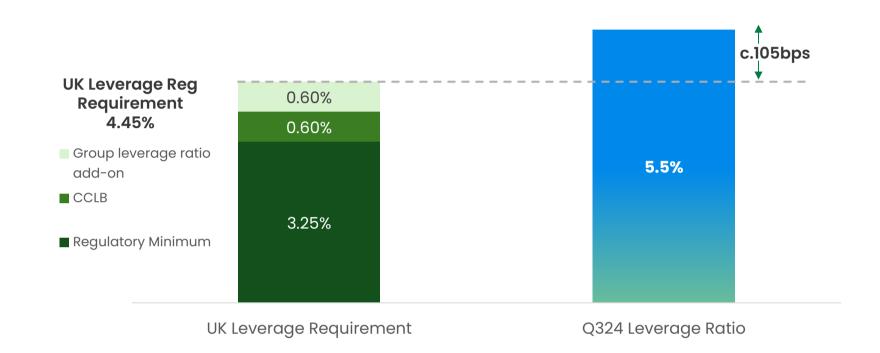
14.3% CET1 remains ahead of 10.3% MDA¹ and current target of 13.0% (paying down to 13.5% by end 2024).



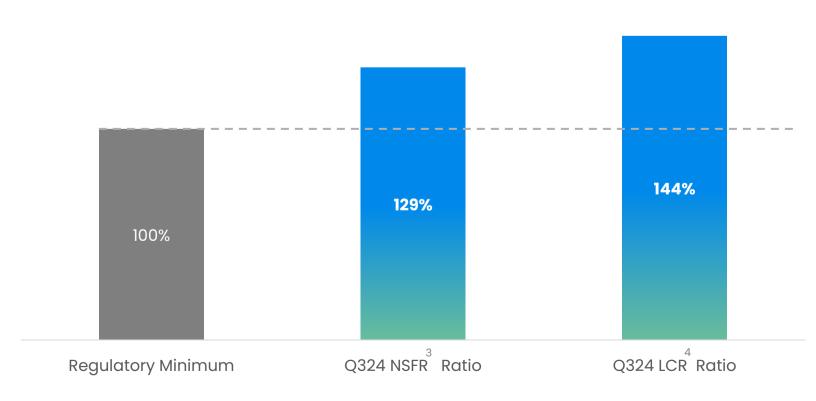
MREL remains strong and in excess of regulatory requirements of 27.3%



Leverage ratio stable at 5.5%



Stable and robust liquidity metrics

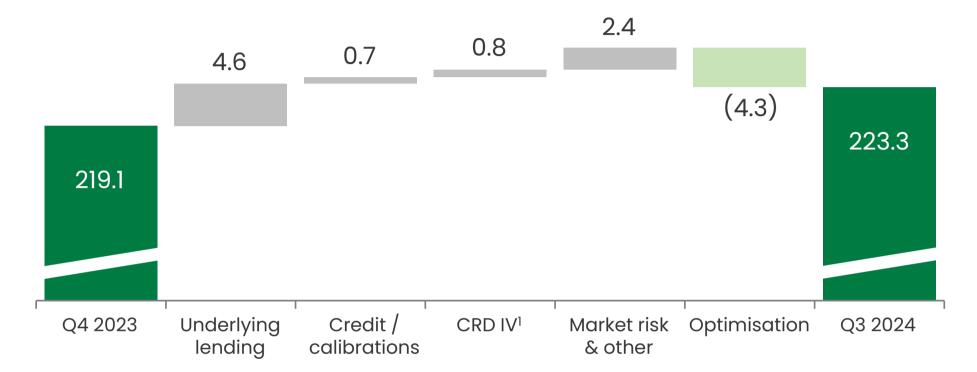


^{1 –} The Group's total regulatory requirement is 12%. The MDA threshold is based on the combined buffer requirement, which excludes the equivalent of the Ring-Fenced Bank's O-SII. 2 – MDA and MREL equals 10.3% and 27.3% respectively when using unrounded regulatory requirements. 3 – Calculated as an average of the four previous quarters. 4 – Calculated as an average of month-end observations over the previous 12 months.

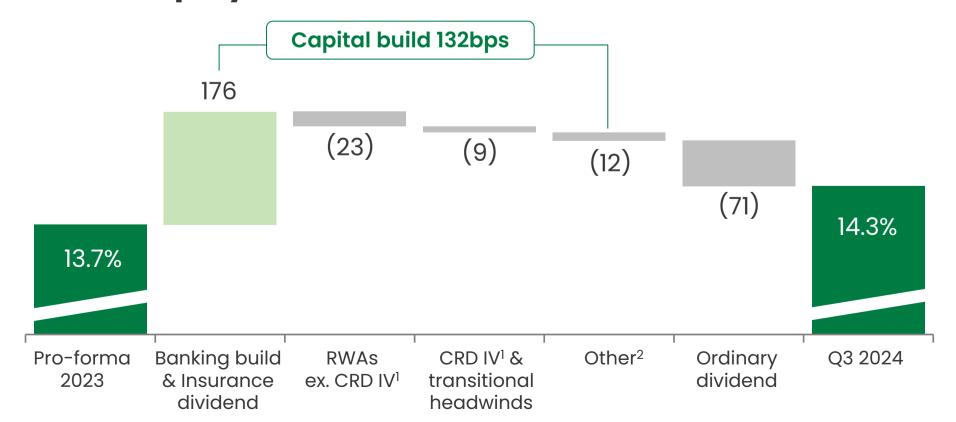
Strong capital generation in line with expectations



Risk weighted assets (£bn)



Common equity tier 1 ratio (%, bps)



- Strong YTD capital generation of 132bps
- RWAs £223.3bn, up £4.2bn YTD, incl. £1.3bn in Q3
 - Lending offset by optimisation
- Continue to expect 2024 RWAs £220-225bn and capital generation to be c.175bps
- CET1 ratio 14.3%
- Basel 3.1 outcome likely to be modestly positive at 1 Jan 2026 implementation
- Continue to expect to pay down to c.13.5% CET1 by end of 2024

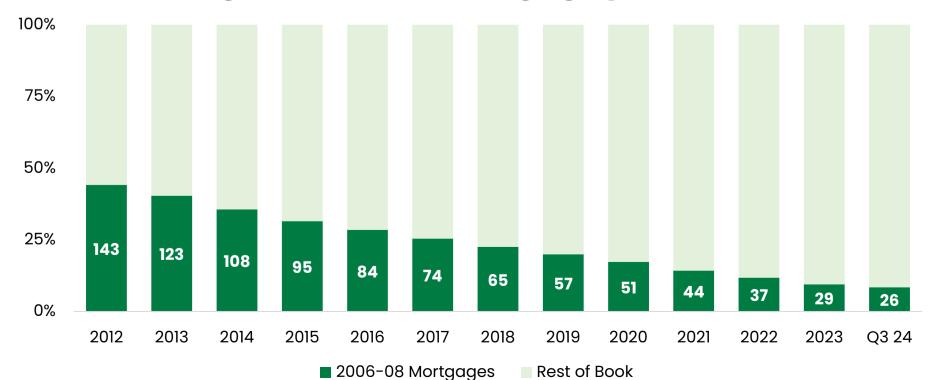
Continued risk reduction supporting a low-risk balance sheet



Lower mortgage LTV and CRE exposure

	2012	Q3 24	Movement						
Mortgages									
Average LTVs	56.4%	43.4%	(13.0)pp						
New business LTVs	62.6%	63.2%	0.6 pp						
≤80% LTV	59.6%	89.0%	29.4 pp						
>80-90% LTV	16.8%	9.5%	(7.3)pp						
>90-100% LTV	11.9%	1.4%	(10.5)pp						
>100% LTV	11.7%	0.1%	(11.6)pp						
Commercial Real Estate (CRE)									
Net Lending	£31.5bn	£9.8bn	(69)%						
% of L&A	6.1%	2.1%	(65)%						

De-risking of 2006-08 mortgage portfolio (Balances £bn)



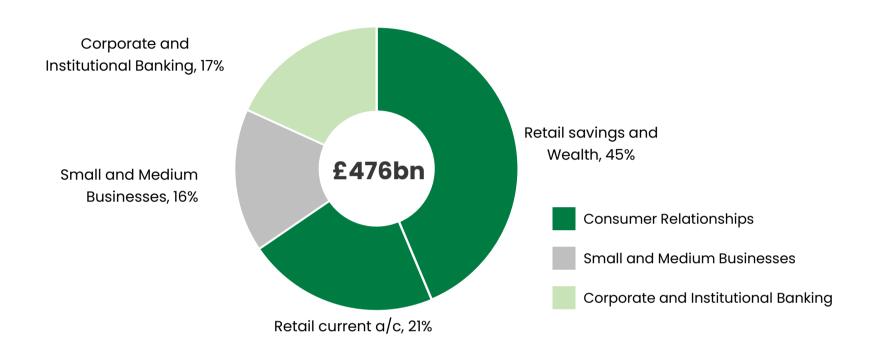
- De-risking across retail and commercial portfolios
 - o 2006-08 mortgage portfolio halved since 2018 (£26bn vs £65bn)
 - c.90% of SME lending¹ secured; >80% of CIB exposure at investment grade
 - o CRE c.2% of lending, net position now only £9.8bn
- Continued focus on balance sheet optimisation via securitisation and SRTs in 2024
 - £1.25bn of Black Horse Auto Loans
 - c.£1bn of pre-crisis self-certified mortgages
 - c.£3bn of large corporate loans
- Prudent approach to underwriting and provisioning; high quality lending portfolio
 - Low LTV mortgage portfolio with prudent underwriting
 - £3.8bn ECL held
- Positive impact of low risk and de-risked balance sheet evidenced in PRA ACS 2023 stress test
 - LBG CET1 low point of 11.6% vs hurdle rate of 6.6%
 - Not required to take any capital actions

Diversified deposit base; strong liquidity position

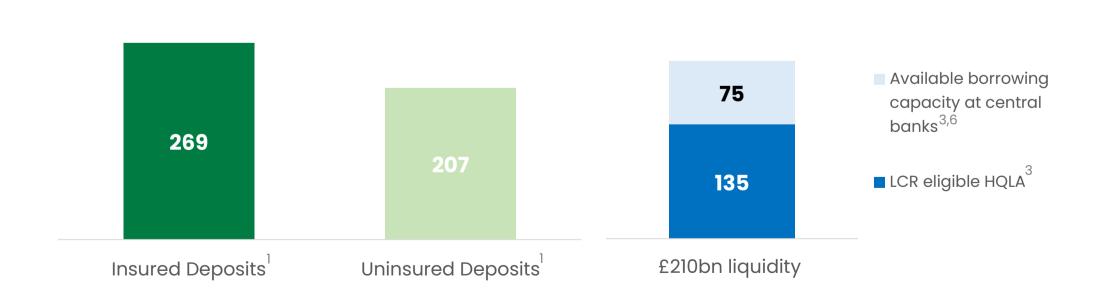




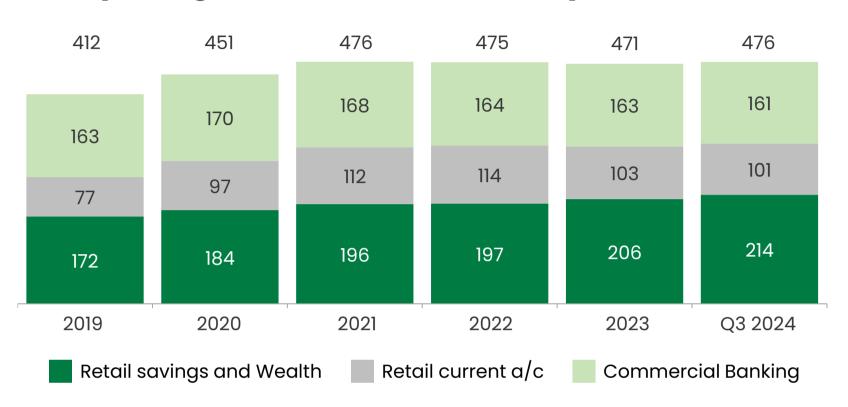
c.66% of deposits in Retail; diversified Commercial balances (£bn)



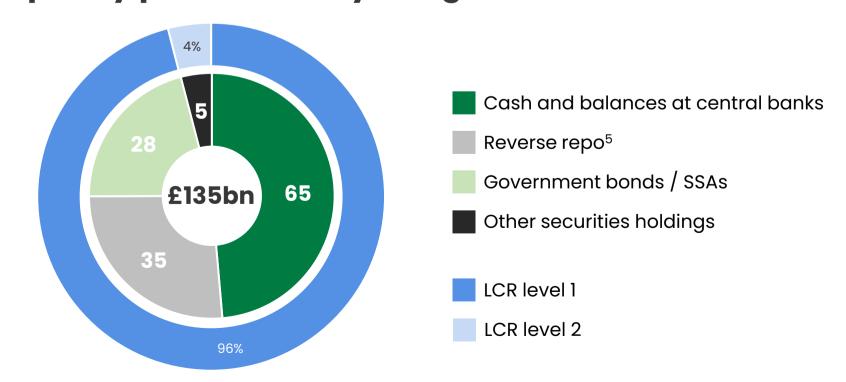
c.56% of total deposits insured1 (£bn)



Deposit growth since 2019 led by Retail² (£bn)



Liquidity portfolio³ fully hedged for interest rate risk⁴



^{1 –} Insured being those deposits immediately eligible for deposit protection schemes (principally the FSCS in the UK). Numbers are on a spot basis. 2 – Chart uses rounded inputs. 3 – Calculated on a 12-month average basis. 4 – Including c.4% of securities held at amortised cost. 5 – Primarily UK Government bonds; netted balance includes reverse repo and other balancing items. 6 – There is a significant amount of additional assets on the balance sheet that can be used to create liquidity for the Group.

2024 wholesale issuance



Completed 2024

Issuance principles

HoldCo Senior

£7.3bn

guided to £7-8bn

Refinancing of maturities

Capital

£1.6bn

guided to c.£1bn

Ongoing refinancing to c.2.0% ATI target and c.2.5% Tier 2 target

OpCo

£2.0bn²

guided to <£5bn

Refinancing of maturities and government borrowing

• 2024 issuance programme is now complete:

- o Issued €1bn Senior HoldCo, AUD \$750m Tier 2, €500m Pfandbriefe, €500m Candide in Q3 and USD \$1bn AT1 in October
- Deposit strength has supported reduced OpCo issuance vs guidance
- Expect total 2025 issuance volumes to be broadly consistent with 2024. Pre-funding will be considered, subject to markets

Capital position at Q3:

- ATI ratio at 2.2%¹
- Tier 2 ratio at 2.5%

£30bn TFSME outstanding

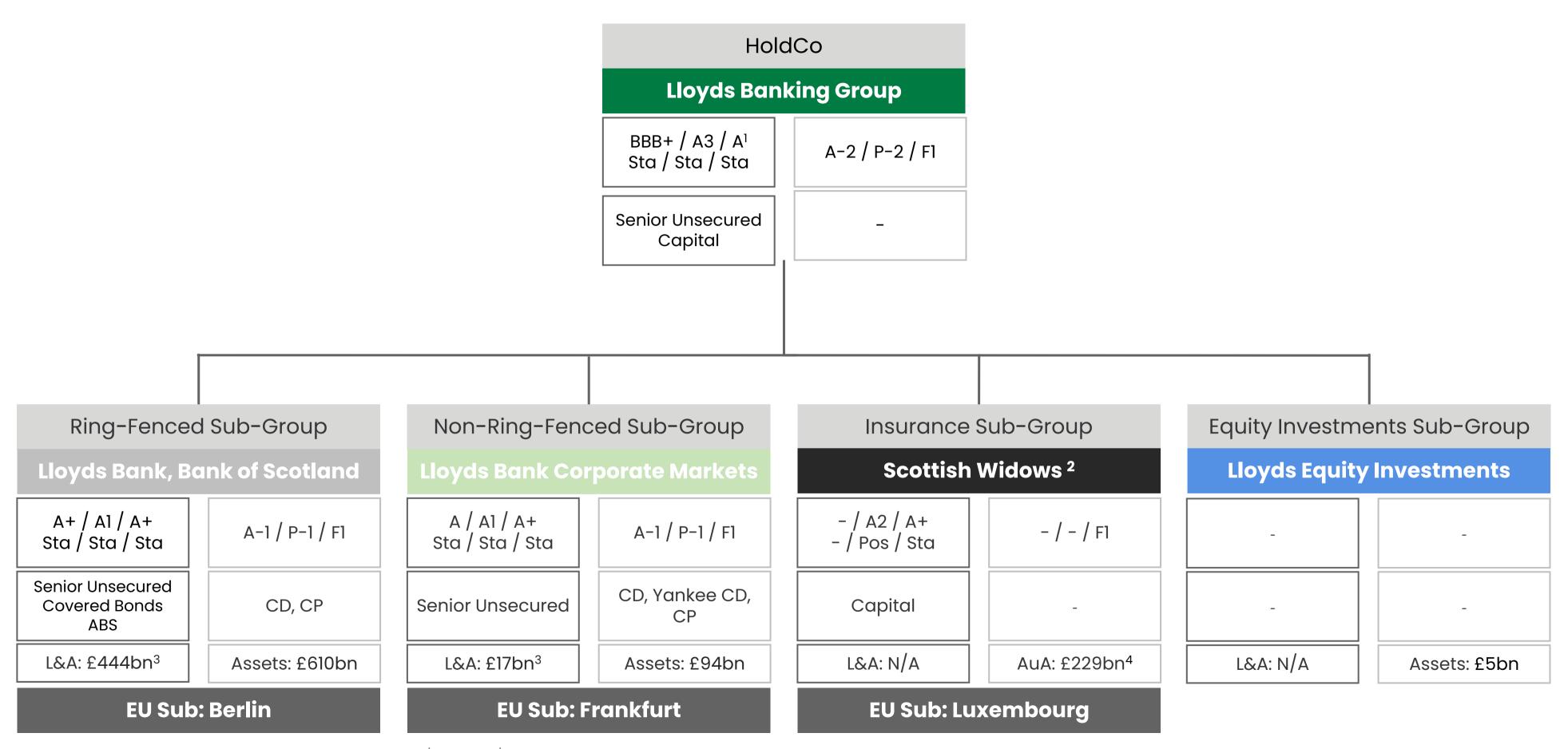
 Contractual maturities of TFSME; £21bn in 2025 and £9bn in 2027 and beyond, factored into wholesale issuance plans



Appendix

Simple group structure with multiple issuance points

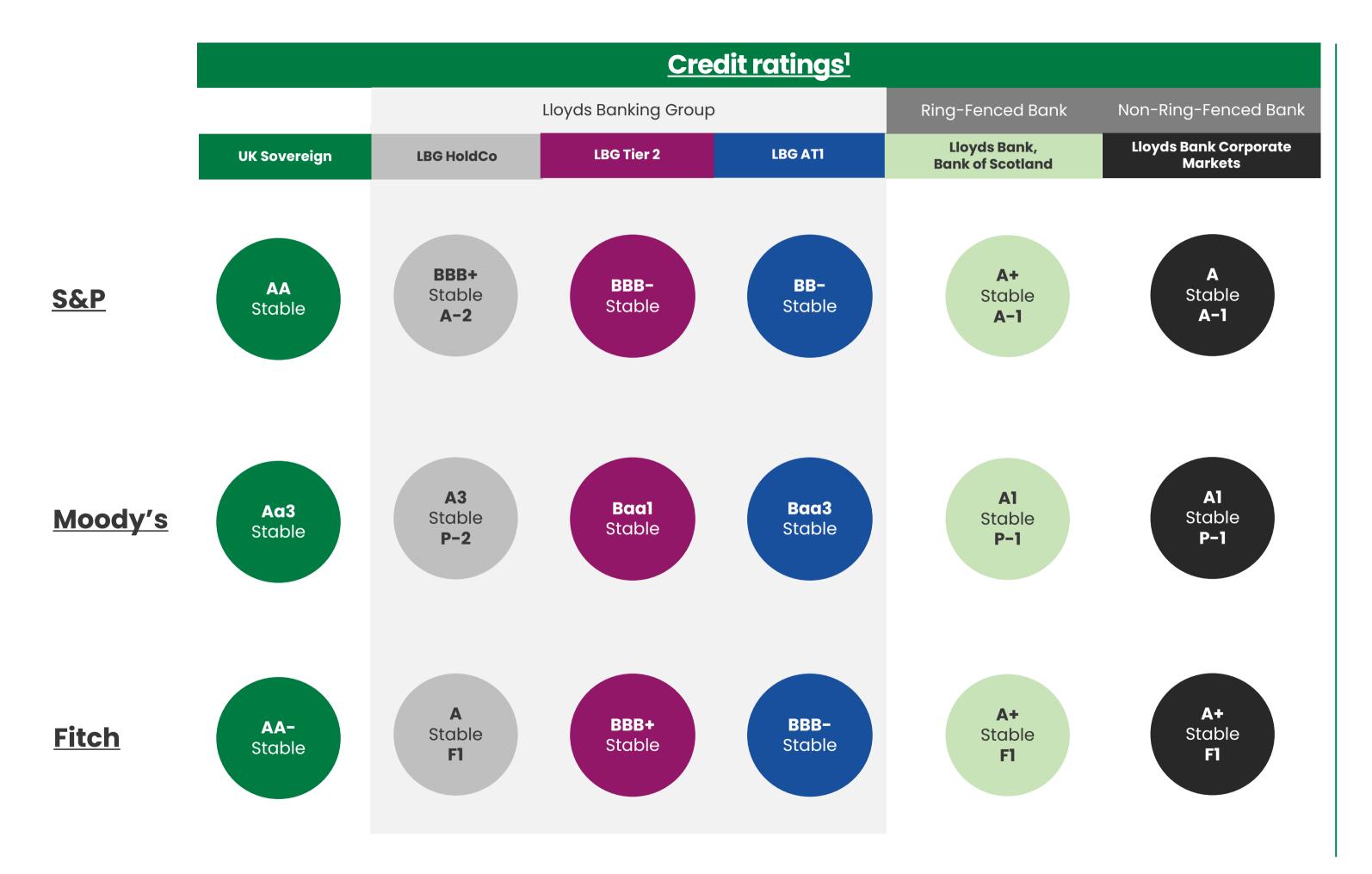


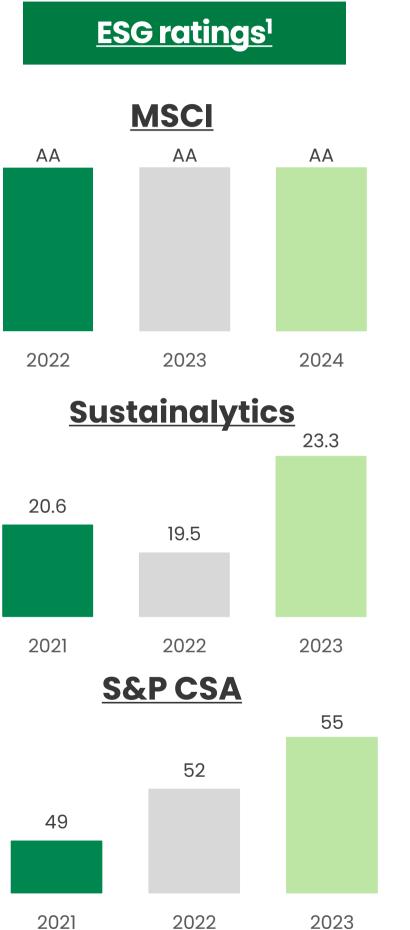


^{1 -} Ratings shown are senior unsecured in the order of S&P / Moody's / Fitch as at 22.10.24. 2 - Ratings shown for Scottish Widows are Insurance Financial Strength Ratings. 3 - "L&A" refers to Loans & Advances to customers. 4 - Insurance AuA excludes Wealth but includes stockbroking.

Reaffirming strong ratings across the Group







Sustainable Bond Issuance

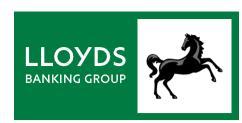




Portfolio	ICMA Theme	Example Definitions ¹	% of Eligible Portfolio ²
	Green Buildings	Construction, acquisition or retrofitting of commercial and residential meetings that meet regional, national or internationally recognised standards e.g., EPC B or higher	78%
Croon	Renewable Energy	Mainly onshore/offshore wind energy, solar power and low carbon hydrogen projects	7%
Green	Energy Efficiency	Development, manufacture, repair, maintenance or installation of energy efficiency technologies, products and systems	0%
	Clean Transportation	Low carbon transport for people and materials, mainly zero direct tailpipe CO ₂ emission passenger and commercial vehicles	15%
			100%
Social	Affordable Housing	UK accredited/registered Housing Associations	100%

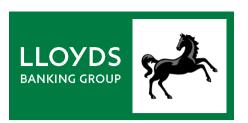
- Updated framework published in April 2024
 - Sets out clear eligibility criteria for Green and Social eligible asset portfolios
 - 3-year look-back period
 - Ability to issue secured or unsecured Green or Social bonds from any Lloyds entity across the capital stack
- First bond issued in May 2024 €1bn 8NC7 Green HoldCo Senior followed by another €1bn 6.5NC5.5 Green Senior in July
 - Successful issuance and positive investor feedback
 - Intend to issue regularly off the framework

2024 and 2026 guidance



	2024	2026		
Income	NIM >290bps			
Costs	c.£9.4bn operating costs inc c.£0.1bn BoE levy	<50% cost:income ratio		
Asset quality ratio	<20bps			
Return on tangible equity	c.13%	>15%		
Risk weighted assets	£220bn - £225bn			
Capital generation	c.175bps	>200bps		
Capital target	Expect to pay down to c.13.5%	Expect to pay down to c.13.0%		
Capital distribution	Progressive and susta	inable ordinary dividend		

Quarterly P&L and key ratios



(£m)	Q3 2024	Q2 2024	Q1 2024	Q4 2023	Q3 2023	Q2 2023	Q1 2023
Net interest income	3,231	3,154	3,184	3,317	3,444	3,469	3,535
Other income	1,430	1,394	1,340	1,286	1,299	1,281	1,257
Operating lease depreciation	(315)	(396)	(283)	(371)	(229)	(216)	(140)
Net income	4,346	4,152	4,241	4,232	4,514	4,534	4,652
Operating costs	(2,292)	(2,298)	(2,402)	(2,486)	(2,241)	(2,243)	(2,170)
Remediation	(29)	(70)	(25)	(541)	(64)	(51)	(19)
Total costs	(2,321)	(2,368)	(2,427)	(3,027)	(2,305)	(2,294)	(2,189)
Underlying profit before impairment	2,025	1,784	1,814	1,205	2,209	2,240	2,463
Impairment (charge) / credit	(172)	(44)	(57)	541	(187)	(419)	(243)
Underlying profit	1,853	1,740	1,757	1,746	2,022	1,821	2,220
Restructuring	(6)	(3)	(12)	(85)	(44)	(13)	(12)
Volatility and other items	(24)	(41)	(117)	114	(120)	(198)	52
Statutory profit before tax	1,823	1,696	1,628	1,775	1,858	1,610	2,260
Statutory profit after tax	1,333	1,229	1,215	1,234	1,420	1,223	1,641
Net interest margin	2.95%	2.93%	2.95%	2.98%	3.08%	3.14%	3.22%
Average interest earning assets	£451bn	£449bn	£449bn	£453bn	£453bn	£453bn	£454bn
Cost:income ratio	53.4%	57.0%	57.2%	71.5%	51.1%	50.6%	47.1%
Asset quality ratio	0.15%	0.05%	0.06%	(0.47)%	0.17%	0.36%	0.22%
Return on tangible equity	15.2%	13.6%	13.3%	13.9%	16.9%	13.6%	19.1%
Tangible net asset value per share	52.5p	49.6p	51.2p	50.8p	47.2p	45.7p	49.6p

Updated economic scenarios



Scenario	ECL1 (£m)	Measure (%)	2024	vs. Q2 2024	2025	2026	2027	2028	Ave. 24-28
		GDP	1.2	0.1	2.4	1.9	1.5	1.4	1.7
		Unemployment rate	4.2	0.1	3.3	2.8	2.7	2.8	3.1
	0.000	HPI growth	3.5	1.3	4.6	7.1	6.4	5.1	5.3
Upside (30%)	2,806	CRE price growth	1.6	(0.6)	9.0	4.2	1.8	0.7	3.4
		UK Bank Rate	5.06	(0.11)	5.08	5.16	5.34	5.58	5.24
		CPI inflation	2.6	0.1	2.7	2.4	2.8	2.8	2.7
		GDP	1.1	0.3	1.3	1.5	1.5	1.5	1.4
		Unemployment rate	4.3	(0.2)	4.7	4.7	4.5	4.5	4.5
David a succe (2004)	2.200	HPI growth	3.1	1.9	2.0	1.0	1.5	2.1	2.0
Base case (30%)	3,380	CRE price growth	0.3	1.9	1.7	2.1	0.7	0.3	1.0
		UK Bank Rate	5.06	0.00	4.19	3.63	3.50	3.50	3.98
		CPI inflation	2.6	0.1	2.6	2.1	2.2	2.1	2.3
		GDP	1.0	0.4	(0.3)	0.4	1.3	1.5	0.8
		Unemployment rate	4.4	(0.5)	6.5	7.3	7.3	7.1	6.5
Dawnsida (20%)	4 220	HPI growth	2.9	2.3	(0.2)	(6.1)	(5.8)	(2.9)	(2.5)
Downside (30%)	4,320	CRE price growth	(0.7)	4.0	(6.2)	(1.7)	(1.9)	(1.9)	(2.5)
		UK Bank Rate	5.06	0.09	3.11	1.48	0.96	0.65	2.25
		CPI inflation	2.6	0.1	2.6	1.9	1.5	1.1	2.0
		GDP	0.9	0.8	(2.0)	(0.1)	1.1	1.4	0.2
		Unemployment rate	4.6	(0.9)	8.6	9.9	9.9	9.7	8.5
Severe	6 9 6 5	HPI growth	2.3	3.0	(2.5)	(13.5)	(12.6)	(8.3)	(7.1)
downside (10%)	6,865	CRE price growth	(2.7)	6.4	(16.5)	(6.5)	(6.5)	(5.1)	(7.6)
		UK Bank Rate – adj.	5.13	0.04	3.67	2.55	2.16	1.88	3.08
		CPI inflation – adj.	2.6	(0.3)	3.5	1.8	1.3	0.9	2.0
Probability weighted	3,838								

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