

Scottish Widows Group Limited

Annual Report and Accounts
2023

Member of Lloyds Banking Group

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COMPANY INFORMATION

Board of Directors

J S Wheway (Chair)

A J Reizenstein

C Barua*

C J G Moulder

D L Davis

G E Schumacher

J K Harris

K A Cooper

M H Cuhls

S T Nyahasha*

W L D Chalmers

* denotes Executive Director

Company Secretary

J M Jolly

Independent Auditors

Deloitte LLP

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London

EC4A 3HQ

Registered Office

69 Morrison Street

Edinburgh

Midlothian

EH3 8YF

Company Registration Number

SC199547

STRATEGIC REPORT

The Directors present their strategic report on Scottish Widows Group Limited ('the Company') for the year ended 31 December 2023. The Company is registered in Scotland and is a private company limited by share capital.

The Company contributes to the results of the Insurance, Pensions & Investments ('IP&I') division of Lloyds Banking Group plc. Scottish Widows was founded in 1815, and since then we have been focused on helping customers protect themselves today whilst preparing for a secure financial future. Our objective is to be the best insurance and retirement savings business for customers; providing simple, trusted, value for money products accessible through our customers' preferred channels.

Principal Activities

The Company's principal activity is that of a holding company. Its four directly owned subsidiaries are Scottish Widows Limited, Lloyds Bank General Insurance Holdings Limited, Scottish Widows Financial Services Holdings Limited and Embark Group Limited.

The Company has an interest in the life assurance and pensions sector through its investment in Scottish Widows Limited and general insurance through its investment in Lloyds Bank General Insurance Holdings Limited.

Specific risks are addressed in the financial statements of individual subsidiary companies and items identified in these financial statements summarise these. For example, the Company does not have direct dealings with customers or employees other than through its subsidiaries.

Result for the Year

The result for the year ended 31 December 2023 is a profit after tax of £239.2 million (2022 profit after tax: £562.2 million). Total equity for the Company increased by £294.2 million, primarily as a result of £246 million of new shares issued in the year, £191.7 million of dividend payments made in the year which were largely offset by current year profit.

Economic Environment

The UK economy saw modest but resilient performance in 2023, with initial estimates indicating growth of 0.1 per cent. This was despite a large increase in interest rates intended to prevent elevated inflation after the surge in global energy and food prices caused in large part by Russia's invasion of Ukraine. While inflation fell in the second half of 2023, the cost of living squeeze is still ongoing, with energy prices still around 50 per cent higher than in 2021 and food prices broadly 30 per cent higher. Government support protected households from some of the impact across 2022 and 2023, but this is not planned to continue through to 2024. Also, interest rate rises to date have not yet had their full impact, with many households yet to refinance fixed-rate mortgages at higher rates. The UK economy in 2024 is thus expected to echo its 2023 growth performance, but there are of course risks to this view, not least via consequences of any escalation of wars in Ukraine or the Middle East.

In line with Lloyds Banking Group's purpose of Helping Britain Prosper and a clear customer focus, Lloyds Banking Group are helping people and businesses finance their ambitions and growth whilst proactively providing support to those most affected by changes to the economic environment. The Company will continue to monitor the situation and risks to the business.

Climate Change

Creating a sustainable future is core to the Lloyds Banking Group purpose of Helping Britain Prosper. Guided by the Lloyds Banking Group strategy which focuses on areas where we can have impact, supporting the UK's transition through lending, investments, products and services.

In 2022, Scottish Widows launched its climate action plan that sets out a long-term strategy with actions to drive the investment portfolio towards net zero by 2050, as well as targeting by 2025, the investment of between £20 billion and £25 billion in climate-aware investment strategies. As at 2023 year-end, our climate-aware investment strategies assets increased by £4.2 billion compared with the previous year. This brings us to a cumulative £21.7 billion, well on the way to meeting our £20 billion to £25 billion goal by the end of 2025. The climate plan is formulated in a manner that prioritises customer goals within decision-making.

The Company is supportive of the Task Force on Climate-Related Financial Disclosures ("TCFD") framework and related regulatory expectations, and is aligned to best practice outlined by the Climate Financial Risk Forum ("CFRF"). In previous years a TCFD aligned report was published at the parent entity level (Scottish Widows Group). From this year onwards, the Group is included in the Lloyds Banking Group Sustainability Report, available at www.lloydsbankinggroup.com/investors/esg-information.

The Company is subject to the requirements of the FCA's Environmental, Social and Governance sourcebook (the sourcebook) and must therefore publish its own entity level TCFD aligned report which complies with the sourcebook requirements. This report will be published on the Scottish Widows website at www.scottishwidows.co.uk/climatereport prior to the 30 June 2024. Product level reporting will also be published on the Scottish Widows website, offering climate related information on customer funds.

The Company has taken advantage of the exemption from the Companies (Strategic Report) (Climate-related Financial Disclosure) Regulations 2022 reporting requirements in respect of its own Strategic Report, as the required disclosures are included in the annual report and accounts of its ultimate parent company, Lloyds Banking Group plc, available at www.lloydsbankinggroup.com/investors/financial-downloads.html.

STRATEGIC REPORT (continued)**Climate Change (continued)***Governance*

Given the strategic importance in managing the impacts of climate change, the Company's governance structure provides clear oversight and ownership of the sustainability strategy and management of climate-related risk.

Governance for climate-related risk has been embedded into the existing governance structure and is complementary to the governance of Lloyds Banking Group's sustainability strategy. The Insurance Board as a whole is responsible for sustainability within IP&I. In 2023, the IP&I Board's Sustainability Committee's remit for sustainability and responsible investment was transitioned and embedded within the responsibilities of the Board and its other committees, including a newly established IP&I Board Investment Committee, following which the Insurance Sustainability Committee was decommissioned. During 2024, we will continue to ensure sustainability is at the heart of governance and that environmental, social and governance matters are fully embedded across the committee structure and into all business-as-usual considerations.

The Company has a well-established and robust risk management framework used to identify, measure, monitor, manage and report the risks faced by the business. Climate Risk is managed using this framework, consistent with all other risks.

Climate risk is a key area of focus for the Company, specifically the risk of experiencing losses and/or reputational damage, either from the impacts of climate change and the transition to net zero or as a result of the Company's response to tackling climate change. The impacts from climate risk largely manifest through other principal risks that the Company faces, therefore consideration of climate-related risk is integrated into some of our wider risk management processes.

Strategy

In 2022, the Company and its subsidiaries position as a large investor presents an opportunity to participate in and influence the transition to a low carbon economy for the long-term benefit of customers and society. The Company has set goals to target a 50 per cent reduction in the carbon intensity (across the investment portfolio of customer and shareholder funds) by 2030 on a path to 'net zero' by 2050. The Company also backs climate solutions for real-world impact, and the use of engagement and shareholder voting power to drive companies to make the changes necessary. Further detail can be found in the Scottish Widows Climate Action Plan, published in February 2022, and in a July 2023 report outlining the progress we have made towards our Climate Action Plan. These are available at https://www.scottishwidows.co.uk/about_us/responsibleinvestment/.

Climate related scenario analysis is an evolving area that is important to the business and will be used to produce outputs that aid the understanding of Climate Risk and support decision making.

Metrics & Targets

Climate-related metrics form part of the Company's regular reporting to the Board, not just for disclosures but also for internal risk management. Since 2021, expanded internal metrics are regularly reported for monitoring progress of the net zero transition.

The portfolio's "carbon footprint" is the principal metric for measuring financed emissions and monitoring progress toward the 2030 and 2050 net zero targets. The footprint is the total tonnes of carbon dioxide equivalents (CO₂e) "owned" by the portfolio and scaled by £million invested. Measurement initially includes the Scope 1 and 2 (i.e. operational) emissions of investee companies.

Key performance indicators

The Company's principal business during the year was the holding of investments in subsidiaries. Its principal income is the receipt of dividends from these subsidiaries. During the year the Company received total dividend income of £285 million (2022: £600 million) from the following entities: Scottish Widows Limited £100 million (2022: £600 million), Lloyds Bank General Insurance Holdings Limited £135 million (2022: £nil) and Scottish Widows Financial Services Holdings Limited £50 million (2022: £nil).

The Directors are of the opinion that the above is the key performance indicator which is appropriate to the principal activity of the Company.

Solvency II

During the year, the Company has delivered Solvency II reporting including full annual quantitative reporting as at 31 December 2023, as well as the narrative reporting required by Solvency II. The Company has a waiver from the Prudential Regulation Authority (PRA) exempting it from preparing a solo Solvency and Financial Condition Report (SFCR) for each Insurance entity. Instead, in April 2023, the Company reported publicly through a Group SFCR for Scottish Widows Group Limited. The next SFCR will be published in April 2024.

The Directors believe that the Company currently has adequate capital resources and will continue to do so in the foreseeable future.

STRATEGIC REPORT (continued)**Key performance indicators (continued)**

The Company is designated as the Solvency II holding company for the Scottish Widows Group ('SWG') Solvency II group. On a Solvency II basis, the regulatory surplus of the SWG Solvency II group in excess of capital requirements is £2.4 billion (2022: £1.9 billion). The Solvency II ratio for SWG Solvency II group of 184 per cent (2022: 163 per cent) represents the shareholder view of Solvency II surplus.

STRATEGIC REPORT (continued)**Key performance indicators (continued)***Other Sources where KPIs are presented*

Scottish Widows Group Limited is the main holding company for the IP&I division. The development, performance and position of the IP&I division are presented within Lloyds Banking Group's Annual Report, which does not form part of this report.

Review of the business

In addition to the progress made against the strategic initiatives summarised earlier there are other areas that are worthy of note and these are described below. Decisions taken in the areas described below and in pursuit of our strategy are brought to the Board for due consideration and approval.

Investment in subsidiaries

Following an impairment review of the carrying values of subsidiary companies, no charge has been made to comprehensive income (2022: £nil).

On 7 February 2023, the Company subscribed for newly issued shares in Embark Group Limited for a cash consideration of £55 million. On 1 November 2023, the Company subscribed for further newly issued shares of £246 million in Embark Group Limited to facilitate the acquisition of Halifax Share Dealing Limited. This was funded through the issuance of £246 million of new shares purchased by the Company's existing shareholder and parent Company, Lloyds Banking Group plc.

Outlook

The Directors consider that the Company's principal activities will continue to be unchanged in the foreseeable future.

Principal risks and uncertainties

The Company through its investment in subsidiaries is also exposed to financial risk, in particular the risk of financial loss arising from the adoption of inappropriate accounting policies, ineffective controls over financial reporting, financial reporting fraud and impairment of subsidiary companies. Further details on the current year impairment are included in note 9.

The following table describes the principal risks faced by the Company through its investment in subsidiaries. Further details on financial risks and how the Company mitigates them can be found in note 19, as shown by the note reference.

Financial risks

Principal Risk	Note reference	Description
Market risk	19(a)	Market risk is defined as the risk that the Company's capital or earnings profile is affected by adverse market rates, in particular equity, credit default spreads, interest rates and inflation in Insurance business. External rates are outwith the Company's control therefore mitigation is via having sufficient financial reserves to cover reduced earnings.
Credit risk	19(c)	Credit risk is the risk that parties with whom we have contracted, fail to meet their financial obligations. The Company through its investment in subsidiaries is subject to credit risk through a variety of counterparties through invested assets, cash in liquidity funds, bank accounts and reinsurance. Credit risk is mitigated via the risk transfer policy and the investment policy which ensure exposures are appropriately monitored and action taken where necessary.
Capital risk	19(d)	Capital risk is defined as the risk that an insufficient quantity or quality of capital is held to meet regulatory requirements or to support business strategy, an inefficient level of capital is held or that capital is inefficiently deployed across the across the Company. The Company's objectives when managing capital are to ensure that sufficient capital is available to safeguard the Company's ability to continue as a going concern so that it can continue to provide a return to the shareholder. Capital risk is managed via the Capital Risk Policy, which includes tools and governance to monitor and allocate capital accordingly.
Liquidity risk	19(e)	Liquidity risk is the risk that the Company does not have sufficient financial resources to meet its commitments as they fall due, or can only secure them at excessive cost. Liquidity risk is mitigated by applying the Liquidity Risk Policy, which includes controls to maintain liquidity at necessary levels.

STRATEGIC REPORT (continued)**Principal risks and uncertainties (continued)***Non-financial risks*

The Company faces a variety of non-financial risks through its operations. The Company manages these risks by following the embedded Risk Management Framework ('RMF') which uses methodologies and systems consistent with those implemented across Lloyds Banking Group. The various stages of the framework cover the identification, measurement, management monitoring and reporting of risks.

Principal Risk	Description
Operational risk	<p>Operational risk is the risk of loss from inadequate or failed internal processes, people and systems or from external events. This includes risks around cyber and information security, provision of external and internal services, financial crimes, financial reporting risk, fraud, IT systems, and security. Operational risk is managed through an operational risk framework, including a Risk and Control Self-Assessment ('RCSA') process, and operational risk policies.</p> <p>The Company maintains a formal approach to operational risk event escalation, whereby material events are identified, captured and escalated. Root causes of events are determined, and action plans put in place to ensure an optimum level of control to keep customers and the business safe, reduce costs, and improve efficiency.</p>
Data risk	<p>Data risk is defined as the risk of failing to effectively govern, manage and control data (including data processed by third party suppliers), leading to unethical decisions, poor customer outcomes, loss of value and mistrust. It is present in all aspects of the business where data is processed, both within the company and by third parties. This risk is measured through a series of quantitative and qualitative indicators, covering data governance, data management, records management, data privacy and ethics. Data risks and controls are monitored and governed in line with an embedded risk management framework, which involves identification, measurement, management, monitoring and reporting.</p>
Climate risk	<p>Climate risk is defined as the risk that the Company experiences losses and/or reputational damage, either from the impacts of climate change and the transition to net zero, or as a result of the Company's responses to tackling climate change. The Company considers the impact of climate risk as a risk driver on other risks types, such as credit risk, market risk, and operational risk. Climate risk is mitigated via the application of the Climate Risk Policy, and actions taken to address other risk types.</p>

Section 172(1) Statement and Statement of Engagement with Other Stakeholders

In accordance with the Companies Act 2006 (the 'Act') (as amended by the Companies (Miscellaneous Reporting) Regulations 2018), the Directors provide this Statement, which describes the ways in which they have had regard to the following matters set out in Section 172(1) of the Act when fulfilling their duty to promote the success of the Company, under Section 172 of the Act.

This Statement also provides examples of how the Directors have engaged with and had regard to the interests of key stakeholders in accordance with the Large and Medium-sized Companies and Groups (Accounts and Reports) Regulations 2008 (as amended by the Companies (Miscellaneous Reporting) Regulations 2018). The Company is a subsidiary of Lloyds Banking Group plc, and as such follows many of the processes and practices of Lloyds Banking Group, which are further referred to in this Statement where relevant.

The Board is collectively responsible for the long-term success of the Company. Understanding the views and interests of its key stakeholders (this includes customers, shareholders, communities and environment, regulators, and suppliers), is central to the Company's strategy, and informs key aspects of Board decision-making as set out in this Statement. Stakeholder engagement is embedded within the Board's decision-making process and can be seen in the range of activities across key stakeholder groups.

How the Board has discharged its Section 172 duties

The Directors, on appointment (as part of their induction to the Board) are briefed on their statutory director duties and the standards required of subsidiary boards within Lloyds Banking Group. The Board undertakes an annual review of its governance arrangements, in particular of the matters it has reserved for its own determination and those for which it has delegated authority to management. This arrangement is designed to enable the Board to provide effective, sound, and entrepreneurial leadership of the Company within Lloyds Banking Group's strategic aims and prudent and effective controls.

Stakeholder engagement is embedded in the Board's delegation of authority to the Chief Executive Scottish Widows & Group Director Insurance (Chief Executive) for the delivery of the Company's strategy and overall management of the Company's business within its defined risk appetite. The Chief Executive discharges their responsibility for the day-to-day management of the Company's business by delegating key areas of their authority to members of management and with the assistance of the Executive Committee (the IP&I Executive Committee ('IP&IExCo')) which enables him to make informed decisions about the operations of the Company's business.

STRATEGIC REPORT (continued)**Section 172(1) Statement and Statement of Engagement with Other Stakeholders (continued)**

The Chief Executive and management provide the Board with details of material stakeholder interaction and feedback, through a programme of business updates. Stakeholder interests are routinely identified by management in the wider proposals put before the Board.

Further details of how the Board considers each of the specific matters set out in Section 172, along with specific examples of how these considerations have influenced decisions taken by the Board, are set out in pages 7 to 11 which serves as the Company's Section 172(1) Statement. Given the importance of stakeholder interests, these are discussed where relevant throughout the Report.

Consumers

The Board's understanding of customers' needs is vital in setting and achieving the Company's goals. Customer needs and a customer-centric approach are a key consideration in Board decision-making. The Company serves a wide variety of different customers and acts in a way designed to meet their diverse needs in a timely and efficient way through its range of products and associated customer service.

The Board reviews the performance of its customer propositions within a cycle of in-depth reviews and debates matters particular to each proposition. Board review, discussion and challenge in 2023 has covered;

- product and investment performance;
- the quality of customer service;
- evolution of product design to meet changing client needs;
- digital landscape; and
- the effectiveness of various customer engagement and distribution channels to do business with the Group.

The Board also monitored customer impacts from the cost of living crisis and customer behaviours to inform how best to support customers. The Board, supported where appropriate by various committees (including the Independent Governance and With Profits Committees) challenges management from the perspective of the customer. The Board also puts customers at the heart of its deliberations of future business strategy.

The Board's Risk Oversight Committee ('ROC') monitors the operational performance of customer services, including both those services delivered in-house and the performance of third-party service partners. The ROC reviews detailed customer-related risk matters and scrutinises risk performance (including Complaints and Conduct Risk Appetite Metrics) to identify areas where improvements could be made. In 2023 the Board and ROC focused on a customer servicing backlog that emerged as a result of a spike in servicing demand caused by a number of factors including market volatility and the UK's cost of living crisis. Board and ROC oversaw the recovery of servicing during 2023 and procured assurance of the root causes and remedies, for implementation by management.

In 2023, the Board established an Investment Committee to enable improved focus on the management of customers' investments through review of fund performance and asset allocation.

The Scottish Widows brand has strength derived by its consistency, heritage and specialism with a high level of brand engagement among both direct customers and intermediaries. The Board recognises the need for brand consistency and the need to ensure customer experience matches customer expectations of its brand.

Consumer Duty

During the year, the Board continued to embed the Company's implementation of the Financial Conduct Authority's ('FCA') Consumer Duty regime. This aims to strengthen the Company's focus on the delivery of good outcomes for customers, ensuring customers receive information they can understand, products and services that meet their needs and offer fair value, and ensure customers receive the support they need.

The Board of the Company, recognises the importance of understanding its performance in supporting customers, including how the Company performs relative to its peers. Regular Board updates from management cover a range of relevant internal and external sources relevant to how consumer duty is being embedded into decision-making.

Investment performance

The Board of the Company, through its subsidiaries, is responsible for the strategy of investing customer assets, supported by its Investments Committee, With Profits Committee and with inputs from its Independent Governance Committee. The Company's appointed fund managers, Schroder Investment Management (Schroders) and BlackRock.

The management of most of the Company's active funds by Schroders provides access to leading investment management expertise and helps to drive improved potential for increased investment returns for customers. The Company, via its Investment Committee, regularly reviews the performance of external asset managers.

STRATEGIC REPORT (continued)**Section 172(1) Statement and Statement of Engagement with Other Stakeholders (continued)***Technology*

The Board has taken steps to make sure the Company continues to respond to customer demand for digitised customer journeys. Whilst committed to digitisation, the Board acknowledges the need to retain telephony for certain customer experiences and for customers who may have a particular need, including those with a vulnerability.

Helping Britain Prosper

Lloyds Banking Group's purpose is Helping Britain Prosper. It does this by creating a more sustainable and inclusive future for people and businesses, shaping finance as a force for good.

Lloyds Banking Group continues to invest significantly in the development of its IP&I business, of which the Company forms part, with the aim of becoming Britain's preferred financial partner for pensions and financial planning, helping to enable households' financial health and resilience and meeting more of Lloyds Banking Group's customers' financial needs, increasingly with carbon neutral investments. Further information on Lloyds Banking Group's initiatives can be found in the Strategic Report within the Lloyds Banking Group Annual Report and Accounts for 2023, available on the Lloyds Banking Group website, at <https://www.lloydsbankinggroup.com/investors/annual-report.html>

Shareholders

The Company is a wholly owned subsidiary of Lloyds Banking Group, forming part of its IP&I business unit. As a wholly owned subsidiary the Board ensures that the strategy, priorities, processes and practices of the Company are aligned where appropriate to those of Lloyds Banking Group, ensuring that its interests as the Company's shareholder are duly acknowledged. Further information in respect of the relationship of Lloyds Banking Group with its shareholders is included in the Strategic Report within the Lloyds Banking Group Annual Report and Accounts for 2023.

The relationship between the Board of the Company and the Board of Lloyds Banking Group is supported by at least one senior leader from Lloyds Banking Group serving as a Non-executive Director on the Company's Board throughout 2023. The Board of the Company also welcomed the Chief Executive Officer of Lloyds Banking Group joining one of its meetings during 2023, for a discussion of Company strategy in the context of contemporary issues in the Company's commercial environment.

Communities and the environment

With the embedding of sustainability issues into the Company's business as usual activities, the Insurance Sustainability Committee was disbanded in 2023 and in its place an Investments Committee was established. The Investment Committee is responsible for reviewing the Scottish Widows Responsible Investment and Stewardship Framework and responsible investment generally. The Insurance Audit Committee has taken on responsibility for oversight of the publication of the Scottish Widows Task Force on Climate Related Financial Disclosures ('TCFD') Report and related regulatory expectations on disclosures. The TCFD Report can be found on the Scottish Widows website at: https://www.scottishwidows.co.uk/about_us/responsibleinvestment/information-hub/.

The Chairs of the Investment Committee and the Insurance Audit Committee report regularly to the Board on proceedings after each meeting on all matters within its duties and responsibilities.

Approval of proposed external commitments in relation to climate risk that materially impact the Company or the Company's funds is reserved to the Board. The IP&I Risk Oversight Committee on behalf of the Board considers the Company's management of climate risk, providing oversight and challenge on those activities which impact on the Company's reputation as a responsible business.

Responsible Investment & Stewardship

The Board monitors the Company's overall investment strategy and in 2023 approved updates to the Scottish Widows' Responsible Investment and Stewardship Framework. This is a principles-based framework which guides the Company's decisions on the investments made, the fund managers selected, research into funds, and how the Company engages with companies it invests in.

Scottish Widows' Climate Action Plan is a roadmap of how it aims to achieve its net zero emissions ambition across its investments, which also covers the holdings of the Company. Overall, Scottish Widows has set a Net Zero by 2050 target, a target to halve the portfolio carbon footprint by 2030 and lays out a target for investing between £20 billion and £25 billion in climate-aware investment strategies by 2025, with at least £1 billion in climate solution investments.

As a significant shareholder in many of the world's major quoted companies, Scottish Widows has the right to vote on their policies and business practices. To help the Company, and the investment managers it works with, Scottish Widows has produced detailed Voting Guidelines to ensure that it uses its voting rights to encourage companies to improve their ESG performance.

STRATEGIC REPORT (continued)**Section 172(1) Statement and Statement of Engagement with Other Stakeholders (continued)****Responsible Investments & Stewardship (continued)**

The Board supports Scottish Widows' strong commitment to initiatives being taken to reduce the impact of climate change and its engagement with investee companies to achieve better corporate governance through broader board diversity.

Further detail on Scottish Widows responsible investment and stewardship initiatives including published reports can be found on the Scottish Widows website, at https://www.scottishwidows.co.uk/about_us/responsibleinvestment/.

Board diversity

The Board considers its current size and composition to be appropriate to the Company's circumstances. The Board recognises the need to ensure its membership reflects the diversity of modern Britain and is inclusive. The Board aims to comply with Lloyds Banking Group's policy on diversity (pro-rated for the respective size of each Board). This means that, for gender diversity, the Board aims to maintain membership of at least three female Board members. At 31 December 2023, the Board met that expectation. The Board also meets the objectives of the Parker review to have at least one Black, Asian or Minority Ethnic Board member. The Company also supports the Lloyds Banking Group high-level approach to diversity in senior management roles, which is governed in greater detail through Lloyds Banking Group policies.

Regulators

The Board maintains strong, open, and transparent relationships with regulators and relevant government authorities. Liaison with regulators and the Government, both directly and as part of Lloyds Banking Group, is an ongoing priority at all levels of the organisation, ensuring Lloyds Banking Group and the Company's strategic aims align with the requirement of these important stakeholders. In September 2023 the Board invited representatives from the Prudential Regulation Authority to join its meeting to discuss key priorities. In addition, individual Directors have in the ordinary course of business continuing discussions with regulators on various matters within the regulatory agenda. Regulatory engagement provides a view of the key areas of regulatory focus to management and the Board with monitoring or regulatory actions in place.

Suppliers

As part of Lloyds Banking Group, the Company has entered into a number of strategic partnerships for important aspects of its operations and customer service provision. As well as external partners, the Company relies on supplier arrangements within Lloyds Banking Group for certain services. The Board delegates to management the primary responsibility of overseeing those relationships, while recognising that they are integral to the Company's future success. Throughout 2023 the Board has held management to account for the performance of supplier relationships, including for third-party provision of customer servicing.

An advantage of being part of a larger group means there are robust processes in place to monitor and review costs with third parties who provide services to the Company. The outsourced business model allows the Company to negotiate competitive fees and commercial terms with its service suppliers to control costs for all the Company's customers.

Importance is placed on having the right supplier framework to operate responsibly. Lloyds Banking Group's Sourcing & Supply Chain Management Policy applies to all its business units, divisions and subsidiaries, including the Company, with the Directors assuming ultimate responsibility for the application of that policy in a way that is appropriate for the individual Company within Lloyds Banking Group. This ensures the most significant supplier contracts receive approval of the Board, including those which are key in progressing strategic priorities. The framework also ensures appropriate management oversight of supplier spending not considered by the Board, allowing challenge to be made where appropriate, and minimising risks and unnecessary cost.

Suppliers are required to adhere to relevant Lloyds Banking Group policies and comply with its Code of Supplier Responsibility, which can be found on the Lloyds Banking Group website. This defines expectations for responsible business behaviour, underpinning the efforts of the Company and Lloyds Banking Group to share and extend good practice. All material contracts are subject to rigorous cost management governance with regular review of key supplier risks.

Lloyds Banking Group remains committed to collaborating with suppliers to tackle climate change and ensure it is embedded within strategy and governance of its organisations. Reducing suppliers' emissions is a key component of its sustainability strategy. Lloyds Banking Group's Emerald Standard asks suppliers to work towards and help drive progress towards a lower carbon future.

STRATEGIC REPORT (continued)**Section 172(1) Statement and Statement of Engagement with Other Stakeholders (continued)***Modern slavery*

The Responsible Business Committee of the Board of Lloyds Banking Group, as part of its oversight of its performance (including that of the Company, as a Responsible Business) - governs Lloyds Banking Group's approach to business ethics and modern slavery.

Further information on Lloyds Banking Group's approach to human rights and modern slavery is available in the Human Rights Policy and Modern Slavery Statement, published on its website and covers all subsidiary companies. The Board (or one of its committees) reviews these statements on an annual basis.

Maintaining a reputation for high standards of business conduct

The Board supports the Chief Executive to ensure a culture of customer focus (including treating customers fairly), risk awareness and ethical behaviours. As part of the Board's oversight of this, the Board where necessary will seek assurance that management corrective action has been taken to ensure that policy and behaviours are aligned to the purpose, value, and strategy of the wider Insurance business.

On behalf of the Board of Directors



S T Nyahasha

Director

28 March 2024

DIRECTORS' REPORT

The Directors present the audited financial statements of the Company. The Company is a wholly owned subsidiary of Lloyds Banking Group plc.

Results and dividend

The result for the year ended 31 December 2023 is a profit after tax £239.2 million (2022 profit after tax: £562.2 million). The result for the year reflects £285 million income from shares in subsidiaries (2022: £600 million) and £8.0 million investment income (2022: £3.3 million).

The Directors consider this result to be satisfactory in light of the activities of the Company during the year.

During the year, £191.2 million of dividends (2022: £653.7 million) were paid. The Directors recommend no payment of a final dividend in respect of the year ended 31 December 2023 (2022: £nil). Details of dividends paid during the year are given in note 18.

Directors

The names of the current Directors are listed on page 3. Changes in Directorships during the year and since the end of the year are as follows:

A Lorenzo	Resigned 30 May 2023
C Barua	Appointed 31 May 2023
J C S Hillman	Resigned 31 August 2023
J K Harris	Appointed 29 September 2023
K A Cooper	Appointed 1 March 2024
M H Cuhls	Appointed 1 January 2024
M R Downie	Appointed 1 September 2023 / Resigned 15 January 2024
S J O'Connor	Resigned 30 September 2023
S T Nyahasha	Appointed 15 January 2024

Particulars of the Directors' emoluments are set out in note 20.

Directors' indemnities

Lloyds Banking Group has granted to the Directors of the Company a deed of indemnity which constitutes 'qualifying third-party indemnity provisions' for the purposes of the Companies Act 2006. The deed was in force during the whole of the financial year and at the date of approval of the financial statements or from the date of appointment in respect of the Directors who join the Board of the Company during the financial year. Directors no longer in office but who served on the Board of the Company at any time in the financial year had the benefit of this indemnity during that period of service.

The deed for existing Directors is available for inspection at the registered office of Lloyds Banking Group. In addition, the Company has in place appropriate Directors' and Officers' Liability Insurance cover which was in place throughout the financial year.

Future developments

Future developments are detailed within the Company's Strategic Report and also in note 22.

Employees

Lloyds Banking Group is committed to providing employment practices and policies which recognise the diversity of the workforce and ensure equality for employees regardless of sex, race, disability, age, sexual orientation or religious belief. In the UK, Lloyds Banking Group belongs to the major employer groups campaigning for equality for all staff, including Employers' Forum on Disability, Employers' Forum on Age and Stonewall. Lloyds Banking Group is also represented on the Board of Race for Opportunity and the Equal Opportunities Commission. Involvement with these organisations enables Lloyds Banking Group to identify and implement best practice for staff.

Lloyds Banking Group encourages and gives full and fair consideration to job applications from people with a disability and are unbiased in the way it assesses, selects, appoints, trains and promotes people. Lloyds Banking Group encourages job applications from those with a disability and continues to run a work experience programme with Remploy to support people with disabilities wanting to enter the workplace.

Lloyds Banking Group is committed to continuing the employment of, and for arranging appropriate training for, its employees who have become disabled persons during the period when they were employed by the Company.

DIRECTORS' REPORT (continued)

Employees (continued)

Employees are kept closely involved in major changes affecting them through such measures as team meetings, briefings, internal communications and opinion surveys. These meetings, briefings and internal communications also serve to achieve a common awareness of the financial and economic factors that affect the performance of the Company and the Group. There are well-established procedures, including regular meetings with recognised unions, to ensure that the views of employees are taken into account in reaching decisions. Schemes offering share options or the acquisition of shares are available for most staff, to encourage their financial involvement in Lloyds Banking Group.

The Company has no employees as colleagues are employed by other subsidiaries within Lloyds Banking Group.

Corporate Governance Report

Approach to Corporate Governance

In accordance with the Large and Medium-sized Companies and Group (Accounts and Reports) Regulations 2008 (as amended by the Companies (Miscellaneous Reporting) Regulations 2018) (the 'Regulations'), for the year ended 31 December 2023 the Company has in its corporate governance arrangements applied the Wates Corporate Governance Principles for Large Private Companies (the 'Principles'). The following section explains the Company's approach to corporate governance, and its application of the Principles.

Fundamental to the Company's strategy are high standards of corporate governance. A Corporate Governance Framework is in place for the Company, which sets the approach and applicable standards in respect of the Company's corporate governance arrangements whilst addressing the matters set out in the Principles.

This includes the matters reserved to the Board, and the matters the Board has chosen to delegate to management, including decision-making on operational matters such as those relating to credit, liquidity and the day-to-day management of risk, and the governance requirements of the operation of the Company outside of Lloyds Banking Group's Ring-Fenced Bank. Governance arrangements, including the Corporate Governance Framework, are reviewed at least annually to ensure they remain fit for purpose. The Corporate Governance Framework of the Company further addresses the requirements of the Principles as follows:

Principle One – Purpose and Leadership

The Board is collectively responsible for the long-term success of the Company. It achieves this by agreeing the Company's strategy, within the wider strategy of Lloyds Banking Group, and overseeing delivery against it. The Board also assumes responsibilities for the management of the culture, values and wider standards of the Company, within the relevant standards set by Lloyds Banking Group.

Consideration of the needs of all stakeholders is fundamental to the way the Company operates, as is maintaining the highest standards of business conduct which, along with ensuring delivery for customers, is a vital part of the corporate culture. The Company's approach is further influenced by the need to build a culture in which everyone feels included, empowered and inspired to do the right thing for customers. To this end, the Board (supported by one or more of its Committees) plays a lead role in establishing, promoting and monitoring the Company's corporate culture and values, with the Corporate Governance Framework ensuring such matters receive the appropriate level of prominence in Board and Executive decision-making. The Company's corporate culture and values align to those of Lloyds Banking Group, which are discussed in more detail in the Lloyds Banking Group annual report and accounts for 2023.

Principle Two – Board Composition

The Company is led by a Board comprising a Chair, Independent Non-Executive Directors, other Non-Executive Directors and Executive Directors; further details of the Directors can be found on page 3. The Board reviews its composition regularly, and is committed to ensuring it has the right balance of skills and experience. The Board considers its current size and composition is appropriate to the Company's circumstances and places great emphasis on ensuring its membership reflects diversity in its broadest sense, for example three out of the nine Directors in office at 31 December 2023 are women, and the Board includes one Black, Asian and Minority Ethnic member (BAME). New appointments are made on merit, taking account of the specific skills and experience, independence and knowledge needed to ensure a rounded Board and the diversity benefits each candidate can bring overall. There are a range of initiatives to help provide mentoring and development opportunities for female and BAME executives within Lloyds Banking Group, and to ensure unbiased career progression opportunities.

The Board is supported by its Committees, the operation of which is discussed below, which make decisions and recommendations to the Board according to the matters delegated to them, in particular in relation to internal controls, risk, investment strategy, culture and financial reporting. Each committee has written terms of reference setting out its delegated responsibilities. Each committee comprises individuals with appropriate skills and experience and is chaired by a suitably skilled and experienced Chair. The Committee Chairs report to the Board at each Board meeting.

The Board periodically undertakes self-reviews of its effectiveness, which provide an opportunity to consider ways of identifying greater efficiencies, ways to maximise strengths and highlight areas of further development. The effectiveness reviews are commissioned by the Chair of the Board, assisted by the Company Secretary. In addition to considering the effectiveness of the Board as a whole, the effectiveness of the Board committees is also considered. The Chair also ensures that the individual performance of directors is reviewed.

DIRECTORS' REPORT (continued)

Corporate Governance Report (continued)

Principle Three – Director Responsibilities

The Directors assume ultimate responsibility for all matters which concern the operation of the Company's business, and along with senior management are committed to maintaining a robust control framework as the foundation for the delivery of good governance, including the effective management of delegation through the Corporate Governance Framework. Policies are also in place in relation to potential conflicts of interest which may arise.

The Board is supported by its Committees, which make recommendations or decisions on matters delegated to them under the Corporate Governance Framework. The management of all committees is in keeping with the basis on which meetings of the Board are managed, with open debate, and adequate time for members to consider proposals which are put forward. The Chair of the Board and each Board Committee assumes responsibility with support from the Company Secretary for the provision to each meeting of accurate and timely information.

Principle Four – Opportunity and Risk

The Board oversees the development and implementation of the Company's strategy, within the context of the wider strategy of Lloyds Banking Group, which includes consideration of all strategic opportunities.

The Board is also responsible for the long-term sustainable success of the Company, generating value for its shareholders and making a positive contribution to society. The Board agrees the Company's culture, purpose, values and strategy - within that of Lloyds Banking Group more widely - and agrees the related standards of the Company, again within the relevant standards of Lloyds Banking Group. Further specific aims and objectives of the Board are formalised within the Corporate Governance Framework.

Strong risk management is central to the strategy of the Company which, along with a robust risk control framework, serves as the foundation for the delivery of effective management of risk. The Board approves the Company's risk appetite, within the wider risk appetite of Lloyds Banking Group, and ensures the Company manages risk effectively, delegating related authorities to individuals through the Corporate Governance Framework and the further management hierarchy. Board level engagement - coupled with the direct involvement of senior management in risk issues - ensures that escalated issues are promptly addressed and remediation plans are initiated where required. The Company's risk appetite, principles, policies, procedures, controls and reporting are managed in conjunction with those of Lloyds Banking Group and, as such, are regularly reviewed to ensure they remain fully in line with regulations, law, corporate governance and industry best practice. The Company's principal risks are discussed further in note 19.

Principle Five – Remuneration

The Remuneration Committee of Lloyds Banking Group (the 'Remuneration Committee'), assumes responsibility for the Company's approach to remuneration, receiving input where appropriate from the Company on matters particular to it. This includes reviewing and making recommendations on remuneration policy as relevant to the Company, ranging from the remuneration of Executive Directors to that of all other colleagues employed by the Company. This includes colleagues where the regulators require the Company to implement a specific approach to their remuneration, such as Senior Managers and other material risk takers.

Principle Six – Stakeholders

The Company operates under Lloyds Banking Group's wider approach to responsible business, which acknowledges that the Company and Lloyds Banking Group have a responsibility to help address the economic, social and environmental challenges which the UK faces and as part of this understand the needs of the Company's external stakeholders, including in the development and implementation of the Lloyds Banking Group strategy.

Central to this is the Lloyds Banking Group Purpose of Helping Britain Prosper, in which the Company participates, by creating a more sustainable and inclusive future for people and businesses and shaping finance as a force for good.

Lloyds Banking Group Board's Responsible Business Committee oversees the Lloyds Banking Group's ambitions in building a truly purpose-driven organisation.

In 2023, the Responsible Business Committee provided further oversight and support of the Company's plans for embedding responsible business. The approach of the Board in respect of its non-colleague stakeholders is described in the separate s172 statement made in compliance with the Regulations, on page 7 & 8.

DIRECTORS' REPORT (continued)**Post balance sheet events***Interim dividends*

On 8 February 2024, Scottish Widows Limited declared an interim dividend payment in respect of the year ending 31 December 2023 of £350 million. This was paid to the Company on 12 February 2024.

On 8 February 2024, Scottish Widows Financial Services Holdings Limited declared an interim dividend payment in respect of the year ending 31 December 2023 of £21 million. This was paid to the Company on 13 February 2024.

On 8 February 2024, the Company declared an interim dividend payment in respect of the year ending 31 December 2023 of £250 million. This was paid to Lloyds Banking Group plc on 13 February 2024.

Repurchase of Embark Group Limited Shares

The Company exercised the forward option to repurchase the 0.5% of the Embark Group Limited shares held by the Chief Technology Officer ('CTO') on 6 February 2024 for a consideration of £2.5 million.

Liquidations

On 21 March 2024, HBOS International Financial Services (Holdings) Limited, a subsidiary of Scottish Widows Financial Services Holdings Limited, was placed into liquidation.

Going concern

The going concern of the Company is dependent on successfully maintaining adequate levels of capital and liquidity. In order to satisfy themselves that the Company have adequate resources to continue to operate for the foreseeable future, the Directors have considered a number of key dependencies which are set out in note 19, under principal risks and uncertainties: funding and liquidity in note 18(e) and capital position in note 18(d) and additionally have considered projections (including stress testing) for the Company's capital and funding position. Having consulted on these, the Directors conclude that it is appropriate to continue to adopt the going concern basis in preparing the accounts.

Information incorporated by reference

The following additional information forms part of the Directors' Report, and is incorporated by reference.

Content	Section
Disclosures required under the Companies Act 2006 and the Large and Medium-sized Companies and Groups (Accounts and Reports) Regulations 2008	Statement of other stakeholder engagement Strategic Report
Disclosures required by the Financial Conduct Authority's Disclosure and Transparency Rule 7.2.5R	Note 19 (Risk Management)

Disclosure of information to auditor

In accordance with Section 418 of the Companies Act 2006, in the case of each director in office at the date the report is approved:

- So far as the director is aware, there is no relevant audit information of which the company's auditors are unaware; and
- The director has taken all the steps that they ought to have taken as a director in order to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information

Independent auditors

Pursuant to section 487 of the Companies Act 2006, auditors duly appointed by the members of the Company shall, subject to any resolution to the contrary, be deemed to be reappointed for the next financial year and Deloitte LLP will therefore continue in office.

DIRECTORS' REPORT (continued)**Statement of Directors' responsibilities**

The Directors are responsible for preparing the Directors' and Strategic Reports and the financial statements in accordance with applicable law and regulations.

Company law requires the Directors to prepare financial statements for each financial year. Under that law the Directors have prepared the Company's financial statements in accordance with international accounting standards in conformity with the requirements of the Companies Act 2006. Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the company for that period. In preparing these financial statements, the Directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether for the Company, UK-adopted international accounting standards in conformity with the requirements of the Companies Act 2006 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Directors are responsible for the maintenance and integrity of the Company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Each of the Directors whose names are listed on page 3 confirms that, to the best of their knowledge:

- The Company financial statements which have been prepared in accordance with UK-adopted international accounting standards in conformity with the requirements of the Companies Act 2006, give a true and fair view of the assets, liabilities, financial position and financial performance of the Company
- the Strategic Report on pages 4 to 11, and the Directors' Report on pages 12 to 16 include a fair review of the development and performance of the business and the position of the Company, together with a description of the principal risks and uncertainties that it faces

The Directors have also separately reviewed and approved the Strategic Report.

On behalf of the Board of Directors.



S T Nyahasha

Director

28 March 2024

Independent Auditor's report to the members of Scottish Widows Group Limited**Report on the audit of the financial statements****Opinion**

In our opinion the financial statements of Scottish Widows Group Limited (the 'company'):

- give a true and fair view of the state of the company's affairs as at 31 December 2023 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom adopted international accounting standards; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements which comprise:

- the statement of comprehensive income;
- the balance sheet;
- the statement of changes in equity;
- the statement of cash flows; and
- the related notes 1 to 23.

The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom adopted international accounting standards.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report.

We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the Financial Reporting Council's (the 'FRC's') Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The directors are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Responsibilities of directors

As explained more fully in the directors' responsibilities statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Independent auditor's report to the members of Scottish Widows Group Limited (continued)**Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

We considered the nature of the company's industry and its control environment, and reviewed the company's documentation of their policies and procedures relating to fraud and compliance with laws and regulations. We also enquired of management and the directors about their own identification and assessment of the risks of irregularities, including those that are specific to the company's business sector.

We obtained an understanding of the legal and regulatory framework that the company operates in, and identified the key laws and regulations that:

- had a direct effect on the determination of material amounts and disclosures in the financial statements. These included UK Companies Act and tax legislation; and
- do not have a direct effect on the financial statements but compliance with which may be fundamental to the company's ability to operate or to avoid a material penalty.

We discussed among the audit engagement team including relevant internal specialists such as tax and IT regarding the opportunities and incentives that may exist within the organisation for fraud and how and where fraud might occur in the financial statements.

As a result of performing the above, we identified the greatest potential for fraud or non-compliance with laws and regulations in the following area, and our procedures performed to address are described below:

- Impairment of investment in subsidiaries: The determination of impairment related to investments in subsidiaries involves a number of estimates and judgements, where the carrying value of the investment is not supported by net assets of the relevant subsidiary entity. Key judgements include the growth rates used in forecasting future profits, the ability of subsidiaries to distribute dividends, the determination of applicable discount rates and the determination of business run off discount for certain businesses. Based on our detailed risk assessment, we consider the growth rates used in forecasting future profits and determination of applicable discount rate to be the most material judgements and estimates which form our significant risk. We also consider these judgements to be at risk of management bias, giving rise to a fraud risk.

Together with our business valuation and impairment specialists, we performed the following substantive procedures:

- Obtained an understanding of management's impairment review process and identify and tested the design and implementation of relevant internal controls;
- Assessed the appropriateness of methodologies adopted by management and the models used to execute them;
- Involved internal valuation specialists to challenge assumptions included in the value-in-use calculations, such as discount factor and growth rates;
- Challenged the significant assumptions set by management and used within the model by comparing to corroborative or contradictory evidence, including industry benchmarking where applicable;
- Performed independent calculations of a range of reasonable discount rates through our internal valuation team to compare with management's discount rate;
- Involved internal actuarial specialists to check reasonableness of run off discount assumption used;
- Challenged forecasts by comparing future expectations for cash in/outflows with actual past performance;
- Checked the mathematical accuracy of the value-in-use model by reviewing relevant formulae and data linkages;
- Obtained and reviewed impairment journals for those subsidiaries where there was impairment charged during the year; and
- Assessed the sensitivities and sufficiency of disclosures within the financial statements.

Independent auditor's report to the members of Scottish Widows Group Limited (continued)

In common with all audits under ISAs (UK), we are also required to perform specific procedures to respond to the risk of management override. In addressing the risk of fraud through management override of controls, we tested the appropriateness of journal entries and other adjustments; assessed whether the judgements made in making accounting estimates are indicative of a potential bias; and evaluated the business rationale of any significant transactions that are unusual or outside the normal course of business.

In addition to the above, our procedures to respond to the risks identified included the following:

- reviewing financial statement disclosures by testing to supporting documentation to assess compliance with provisions of relevant laws and regulations described as having a direct effect on the financial statements;
- performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud;
- enquiring of management and in-house legal counsel concerning actual and potential litigation and claims, and instances of non-compliance with laws and regulations; and
- reading minutes of meetings of those charged with governance, reviewing internal audit reports and reviewing correspondence with HMRC and the FCA.

Report on other legal and regulatory requirements**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the strategic report and the directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report have been prepared in accordance with applicable legal requirements.

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified any material misstatements in the strategic report or the directors' report.

Matters on which we are required to report by exception

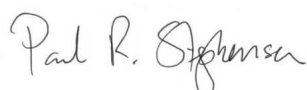
Under the Companies Act 2006 we are required to report in respect of the following matters if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

We have nothing to report in respect of these matters.

Use of our report

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Paul Stephenson, FCA (Senior statutory auditor)

For and on behalf of Deloitte LLP

Statutory Auditor

London, United Kingdom

28 March 2024

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 DECEMBER 2023

	Note	2023 £'000	2022 £'000
Revenue			
Investment income	3	7,959	3,317
Income from shares in subsidiary undertakings	20	285,000	600,000
Total revenue		292,959	603,317
Expenses			
Operating expenses	4	(333)	(4,586)
Finance costs	6	(95,371)	(55,807)
Total expenses		(95,704)	(60,393)
Profit before tax		197,255	542,924
Tax credit	7	41,971	19,324
Profit for the year		239,226	562,248
Total comprehensive income for the year		239,226	562,248

The notes set out on pages 24 to 44 are an integral part of these financial statements.

BALANCE SHEET AS AT 31 DECEMBER 2023

	Note	2023 £'000	2022 £'000
ASSETS			
Investment in subsidiaries	9	10,986,824	10,685,824
Current tax recoverable	8	41,971	19,935
Cash and cash equivalents	10	207,363	233,579
Other assets		—	334
Total assets		11,236,158	10,939,672
EQUITY AND LIABILITIES			
Equity			
Share capital	11	1,806,000	1,560,000
Other reserves - equity instruments	13	1,100,000	1,100,000
Capital redemption reserve	12	595,394	595,394
Retained profits		6,406,754	6,358,715
Total equity		9,908,148	9,614,109
Liabilities			
Borrowings	16	353,035	—
Subordinated debt	14	960,000	960,000
Amounts due to Group undertakings	15	14,327	364,913
Accruals and deferred income		648	650
Total liabilities		1,328,010	1,325,563
Total equity and liabilities		11,236,158	10,939,672

The notes set out on pages 24 to 44 are an integral part of these financial statements.

The financial statements on pages 20 to 44 were approved by the Board on 28 March 2024, and signed on behalf of the Board:



S T Nyahasha

Director

28 March 2024

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 DECEMBER 2023

	Note	2023 £'000	2022 £'000
Cash flows from operating activities			
Net Profit before tax		197,255	542,924
Adjusted for:			
Investment income	3	(7,959)	(3,317)
Income from shares in a subsidiary undertaking	20	(285,000)	(600,000)
Finance costs	6	95,371	55,807
Other non-cash movements		332	590
Net (decrease)/increase in operating assets and liabilities	17	(350,586)	6,245
Taxation received		19,935	16,861
Net cash flows generated from operating activities		(330,652)	19,110
Cash flows from investing activities			
Interest received	3	7,959	3,317
Investment in subsidiary	9	(301,000)	(460,080)
Dividends and other income received	20	285,000	600,000
Net cash flows (used in)/generated from investing		(8,041)	143,237
Cash flows from financing activities			
Dividends paid	18	(191,187)	(653,729)
Borrowings	16	353,035	—
Issue of new ordinary shares	11	246,000	—
Finance costs paid	6	(95,371)	(55,807)
Net cash flows generated from/(used in) financing		312,477	(709,536)
Net decrease in cash and cash equivalents		(26,216)	(547,189)
Cash and cash equivalents at the beginning of the year		233,579	780,768
Net cash and cash equivalents at the end of the year	10	207,363	233,579

The notes set out on pages 24 to 44 are an integral part of these financial statements.

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2023

	Note	Share Capital £'000	Share Premium £'000	Capital Redemption Reserve £'000	Other Reserves £'000	Retained Earnings £'000	Total Equity £'000
Balance as at 1 January 2022		1,560,000	—	595,394	1,100,000	6,450,196	9,705,590
Profit and total comprehensive income for the year		—	—	—	—	562,248	562,248
Dividend	17	—	—	—	—	(653,729)	(653,729)
Balance as at 31 December 2022	11,12	1,560,000	—	595,394	1,100,000	6,358,715	9,614,109
Issuance of new shares	11	246,000	—	—	—	—	246,000
Profit and total comprehensive income for the year		—	—	—	—	239,226	239,226
Dividend	17	—	—	—	—	(191,187)	(191,187)
Balance as at 31 December 2023	11,12	1,806,000	—	595,394	1,100,000	6,406,754	9,908,148

The notes set out on pages 24 to 44 are an integral part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**1. Accounting policies**

The accounting policies adopted in the preparation of the financial statements, which have been consistently applied to all periods presented in these financial statements unless stated otherwise, are set out below.

(a) Basis of preparation

The financial statements of the Company have been prepared:

- (1) in accordance with the International Accounting Standards (IASs) and in conformity with the requirements of the Companies Act 2006
- (2) under the historical cost convention, as modified by the revaluation of certain financial assets and financial liabilities at fair value through profit or loss, as set out in the relevant accounting policies.

The Directors are satisfied that the Company have adequate resources to continue in business for the foreseeable future. Accordingly, the financial statements of the Company have been prepared on a going concern basis.

In accordance with IAS 1 "Presentation of Financial Statements", assets and liabilities in the balance sheet are presented in accordance with management's estimated order of liquidity. Analysis of the assets and liabilities of the Company into amounts expected to be received or settled within 12 months after the reporting date (current) and more than 12 months after the reporting date (non-current) is presented in the notes.

As the Company is a wholly owned subsidiary undertaking of Lloyds Banking Group, registered in the United Kingdom, the Company has taken advantage of the provisions under section 400 of the Companies Act 2006 and has not produced consolidated financial statements.

The presentation of the notes to the financial statements relating to corporate actions has changed to allow more detail to be presented given the number of transactions in the year.

Standards and interpretations effective in 2023

The Company has not adopted any new standards, amendments to standards or interpretations of published standards which became effective for financial years beginning on or after 1 January 2023 which have had a material impact on the Company.

(b) Financial assets and financial liabilities

Management determines the classification of its financial assets and financial liabilities at initial recognition. Management's policies for the recognition of specific financial assets and financial liabilities, as identified on the balance sheet, are set out under the relevant accounting policies.

On initial recognition, financial assets are classified as measured at amortised cost or fair value through profit or loss, depending on the Company's business model for managing the financial assets and whether the cash flows represent solely payments of principal and interest. The Company assesses its business models at a portfolio level based on its objectives for the relevant portfolio, how the performance of the portfolio is managed and reported, and the frequency of asset sales. Financial assets with embedded derivatives are considered in their entirety when considering their cash flow characteristics. The Company reclassifies financial assets when and only when its business model for managing those assets changes. A reclassification will only take place when the change is significant to the Company's operations and will occur at a portfolio level and not for individual instruments; reclassifications are expected to be rare.

The Company initially recognises loans, debt securities and subordinated liabilities when the Company becomes a party to the contractual provisions of the instrument. Regular way purchases and sales of securities and other financial assets and trading liabilities are recognised on trade date, being the date that the Company is committed to purchase or sell an asset.

Financial assets are derecognised when the contractual right to receive cash flows from those assets has expired or when the Company has transferred its contractual right to receive the cash flows from the assets and either: substantially all of the risks and rewards of ownership have been transferred; or the Company has neither retained nor transferred substantially all of the risks and rewards, but has transferred control.

Financial liabilities are derecognised when the obligation is discharged, cancelled or expires.

Transaction costs incidental to the acquisition of a financial asset classified as measured at fair value through profit or loss are expensed through the statement of comprehensive income, within net gains and losses on assets and liabilities at fair value through profit or loss.

Financial assets and financial liabilities are offset and the net amount reported in the balance sheet only when there is a legally enforceable right to offset the recognised amounts, both in the normal course of business and in the event of default, and there is an intention to settle on a net basis, or to realise the asset and settle the liability simultaneously.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**1. Accounting policies (continued)****(c) Fair value methodology**

All assets and liabilities carried at fair value, or for which a fair value measurement is disclosed, are categorised into a 'fair value hierarchy' as follows:

(i) Level 1

Valued using quoted prices in active markets for identical assets and liabilities to those being valued. An active market is one in which similar arm's length transactions in the instrument occur with both sufficient frequency and volume to provide pricing information on an on-going basis. Examples include listed equities, listed debt securities, Open Ended Investment Companies (OEICs) and unit trusts traded in active markets, and exchange traded derivatives such as futures.

(ii) Level 2

Valued using inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (as prices) or indirectly (derived from prices). If the asset or liability has a specified (contractual) term, a Level 2 input must be observable for substantially the full term of the asset or liability. Level 2 inputs include the following:

- Quoted prices for similar (but not identical) instruments in active markets
- Quoted prices for identical or similar instruments in markets that are not active, where prices are not current, or price quotations vary substantially either over time or among market makers
- Inputs other than quoted prices that are observable for the instrument (for example, interest rates and yield curves observable at commonly quoted intervals and default rates)
- Inputs that are derived principally from, or corroborated by, observable market data by correlation or other means

Examples of these are securities measured using discounted cash flow models based on market observable swap yields such as Over the Counter interest rate swaps, listed debt and restricted equity securities.

(iii) Level 3

Valuations are based on mathematical models, market prices/data (where available) and subjective assumptions, including unobservable inputs. Unobservable inputs may have been used to measure fair value where observable inputs are not available. This approach allows for situations in which there is little, if any, market activity for the asset or liability at the measurement date (or market information for the inputs to any valuation models). Unobservable inputs reflect the assumptions the Company considers that market participants would use in pricing the asset or liability, for example private equity investments held by the Company. Where estimates are used, these are based on a combination of independent third-party evidence and internally developed models, calibrated to market observable data where possible.

Examples of Level 3 assets include portfolio of illiquid loans and advances to customers, investments in private debt funds, private equity shares and complex derivatives.

Further analysis of the Company's instruments held at fair value is set out at note 19. The Company's management, through a Fair Value Pricing Committee, review information on the fair value of the Company's financial assets and the sensitivities to these values on a regular basis.

Transfers between different levels of the fair value hierarchy are deemed to have occurred at the next reporting date after the change in circumstances that caused the transfer.

(d) Revenue recognition*Investment income*

Interest income for all interest-bearing financial instruments is recognised in the statement of comprehensive income as it accrues, within investment income.

Dividend income

Dividend income in respect of the Company's investments in subsidiary undertakings is recognised when the right to receive the dividend is established. All dividends received are recognised through the statement of comprehensive income, within income from shares in subsidiary undertakings.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**1. Accounting policies (continued)****(e) Expense recognition***Finance costs*

Interest expense for all interest-bearing financial instruments is recognised in the statement of comprehensive income as it accrues, within finance costs.

Operating expenses are recognised in the statement of comprehensive income as they accrue, within operating expenses.

(f) Investment in subsidiaries

The Company owns a number of subsidiaries and has associated companies as set out in note 9. These subsidiaries trade with a view to making a profit, and the risks and rewards of owning these subsidiaries primarily rests with the equity shareholder of the Company. These subsidiaries are held initially at cost, being the fair value of the consideration given to acquire the holding, then subsequently at cost subject to impairment. The carrying values are assessed for indicators of impairment at least once in each financial year. Further information on the Company's impairment policy is set out in the Non-financial Assets section of policy (h).

(g) Cash and cash equivalents

Cash and cash equivalents includes cash at bank and short-term highly liquid investments with original maturities of three months or less (excluding such investments as otherwise meet this definition but which are held for investment purposes rather than for the purposes of meeting short-term cash commitments).

Holdings in liquidity funds are measured at fair value through profit or loss, with income received recognised in investment income.

The fair value of holdings in liquidity funds is determined as the last published price applicable to the vehicle at the reporting date.

Holdings in liquidity funds are categorised as level 1 in the fair value hierarchy. These assets are valued using quoted prices in active markets for identical assets to those being valued. An active market is one in which similar arm's length transactions in the instrument occur with both sufficient frequency and volume to provide pricing information on an ongoing basis.

(h) Impairment**Financial assets**

The impairment charge in the statement of comprehensive income includes the change in expected credit losses for financial assets held at amortised costs. Expected credit losses are calculated by using an appropriate probability of default and applying this to the estimated exposure of the Company at the point of default after taking into account the value of any collateral held or other mitigants of loss.

At initial recognition, allowance is made for expected credit losses resulting from default events that are possible within the next 12 months (12-month expected credit losses). In the event of a significant increase in credit risk, allowance is made for expected credit losses resulting from all possible default events over the expected life of the financial instrument (lifetime expected credit losses). Financial assets where 12-month expected credit losses are recognised are considered to be Stage 1; financial assets which are considered to have experienced a significant increase in credit risk are in Stage 2; and financial assets which have defaulted or are otherwise considered to be credit impaired are allocated to Stage 3.

An assessment of whether credit risk has increased significantly since initial recognition considers the change in the risk of default occurring over the remaining expected life of the financial instrument. The assessment is unbiased, probability-weighted and uses forward-looking information consistent with that used in the measurement of expected credit losses. In determining whether there has been a significant increase in credit risk, the Company uses quantitative tests based on relative and absolute probability of default (PD) movements linked to internal credit ratings and other indicators of historic delinquency. However, unless identified at an earlier stage, the credit risk of financial assets is deemed to have increased significantly when more than 30 days past due. Where the credit risk subsequently improves such that it no longer represents a significant increase in credit risk since initial recognition, the asset is transferred back to Stage 1.

For financial instruments that are considered to have low credit risk, the credit risk is assumed to not have increased significantly since initial recognition. Financial instruments are considered to have low credit risk when the borrower is considered to have a low risk of default from a market perspective. Typically financial instruments with an external credit rating of investment grade are considered to have low credit risk.

Assets are transferred to Stage 3 when they have defaulted or are otherwise considered to be credit impaired. IFRS 9 contains a rebuttable presumption that default occurs no later than when a payment is 90 days past due. The Company uses this 90 day backstop.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**1. Accounting policies (continued)****(h) Impairment (continued)**

A loan or receivable is normally written off, either partially or in full, against the related allowance when the proceeds from realising any available security have been received or there is no realistic prospect of recovery and the amount of the loss has been determined. Subsequent recoveries of amounts previously written off decrease the amount of impairment losses recorded in the statement of comprehensive income.

Non-financial assets

Assets that have an indefinite useful life, for example land, are not subject to depreciation or amortisation and are tested annually for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable.

An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its estimated recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and its value in use. For the purpose of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows.

If there is objective evidence that an impairment loss has occurred, the amount of the loss is charged to the relevant line in the statement of comprehensive income in the period in which it occurs. Non-financial assets that suffered an impairment are reviewed for possible reversal of the impairment at each reporting date.

(i) Taxes

Tax expense comprises current and deferred tax. Current and deferred tax are charged or credited in the Statement of Comprehensive Income except to the extent that the tax arises from a transaction or event which is recognised, in the same or a different period, outside the Statement of Comprehensive Income (either in other comprehensive income, directly in equity, or through a business combination), in which case the tax appears in the same statement as the transaction that gave rise to it.

Current tax is the amount of corporate income taxes expected to be payable or recoverable based on the profit for the period as adjusted for items that are not taxable or not deductible, and is calculated using tax rates and laws that were enacted or substantively enacted at the balance sheet date.

Current tax includes amounts provided in respect of uncertain tax positions when management expects that, upon examination of the uncertainty by His Majesty's Revenue and Customs (HMRC) or other relevant tax authority, it is more likely than not that an economic outflow will occur. Provisions reflect management's best estimate of the ultimate liability based on their interpretation of tax law, precedent and guidance, informed by external tax advice as necessary. Changes in facts and circumstances underlying these provisions are reassessed at each balance sheet date, and the provisions are re-measured as required to reflect current information.

(j) Share capital

Shares are classified as equity when there is no obligation to transfer cash or other assets. Incremental costs directly attributable to the issue of equity instruments are shown in equity as a deduction from the proceeds, net of tax.

(k) Subordinated debt

Subordinated debt that meets the definition of a financial liability is initially recognised at fair value and subsequently measured at amortised cost. Extension features that are not closely related to the underlying liability are accounted for as separate instruments.

Subordinated debt that does not include contractual obligations to deliver cash or other assets to another entity is classified as equity and is recognised in Equity Instruments as described in note 1(n).

(l) Dividends payable

Dividends payable on ordinary shares are recognised in equity in the period in which they are approved.

(m) Other financial liabilities

Other financial liabilities are initially recognised at fair value less directly attributable transaction costs and subsequently measured at amortised cost. In practice, the carrying value of these balances equates to the fair value due to the short-term nature of the amounts included within other financial liabilities.

(n) Equity instruments

Financial instruments, other than ordinary shares, that do not include contractual obligations to deliver cash or other assets to another entity are classified as equity and are recognised in Equity Instruments at the value of the net proceeds received from issuing the instrument.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**1. Accounting policies (continued)****(o) Accruals and deferred income**

Accruals and deferred income are provided and recognised in the statement of comprehensive income in order to match costs or deferred income to the period in which they were incurred or earned.

(p) Contingent liability

A contingent liability is disclosed when identified as a possible cost to the Company. The value of the contingent liability is estimated based upon the latest information available at time of reporting.

2. Critical accounting judgments and estimates

The Company's management makes estimates and judgements that affect the reported amount of assets and liabilities. Estimates and judgements are continually evaluated and based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

a. Key sources of estimation uncertainty

The Company uses estimates in the assessment of investment in subsidiaries for possible impairment. These include estimates used for value in use calculations relating to discount factors and growth assumptions. Further details of estimates used appear in note 9.

b. Critical judgements

The Company apply judgement to the accounting treatment of debt instruments. This judgement is based upon the details and characteristics of each individual instrument, including whether the instrument is dated or undated, if the debt can be converted to equity at certain levels of solvency ratio and if the company has the option to cancel coupon payments.

The recoverable amount of investments in subsidiaries requires judgement with regard to future cash flows and risks associated with those cash flows, together with the discount rate applied. The Company has developed a tool to allow the Directors to assess impairment in line with IAS36.

3. Investment income

	2023	2022
	£'000	£'000
Interest receivable on investments in a liquidity fund	7,959	3,317
Total	7,959	3,317

4. Operating expenses

	2023	2022
	£'000	£'000
Operating expenses	(333)	(4,586)
Total	(333)	(4,586)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

5. Auditor's remuneration

	2023	2022
	£000	£000
Fees payable to the Company's auditor for the audit of the Company's annual financial statements	27	26
Total fees payable	27	26

Audit fees for 2023 and 2022 were paid by another Company within Lloyds Banking Group and were not recharged to the Company.

6. Finance costs

	2023	2022
	£'000	£'000
Interest on dated subordinated debt	70,216	38,532
Interest on loans from subsidiary undertakings	21,420	17,276
Interest on external debt	3,736	—
Total	95,372	55,807

7. Tax credit

(a) Current year tax credit

	2023	2022
	£'000	£'000
Current tax:		
UK corporation tax	41,971	20,182
Adjustment in respect of prior years	—	(858)
Total current tax	41,971	19,324

Corporation tax is calculated at a rate of 23.5% (2022: 19.0%) of the taxable profit for the year.

(b) Reconciliation of tax credit

A reconciliation of the charge that would result from applying the standard UK corporation tax rate to the profit before tax to the actual tax credit for the year is given below:

	2023	2022
	£'000	£'000
Profit before tax	197,255	542,924
Tax charged thereon at UK Corporation tax rate of 23.5% (2022: 19%)	(46,355)	(103,156)
Effects of:		
Income from shares in subsidiary undertakings	66,975	114,000
Adjustment in respect of prior years	—	(857)
Dividends on undated subordinated debt	21,429	10,209
Disallowable expenses	(78)	(872)
Tax credit on profit on ordinary activities	41,971	19,324
Effective rate	21.28 %	3.56 %

Finance Act 2021, which received Royal Assent on 10 June 2021, increased the rate of corporation tax from 19 per cent to 25 per cent with effect from 1 April 2023.

8. Tax assets and liabilities

	2023	2022
	£'000	£'000
Current tax assets	41,971	19,935
Total tax assets	41,971	19,935

The current tax receivable relates to group relief for corporation tax which is receivable from other companies within Lloyds Banking Group.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

9. Investment in subsidiaries

	2023	2022
	£'000	£'000
At 1 January	10,685,824	10,225,744
Investment in subsidiaries	301,000	460,080
At 31 December	10,986,824	10,685,824

On 31 January 2022, following receipt of FCA approval, the Company acquired Embark Group Limited together with its subsidiaries (which operates an investment and retirement platform business) for cash consideration of £376.6 million. On 1 February 2022 and 15 June 2022, the Company subscribed for newly issued shares in Embark Group Limited for a cash consideration of £50 million and £20 million respectively.

On 23 November 2022, the Company subscribed £13.5 million additional shares in Lloyds Bank General Insurance Limited. On 7 February 2023, the Company subscribed for newly issued shares in Embark Group Limited for a cash consideration of £55 million. On 1 November 2023, the Company subscribed for further newly issued shares of £246 million in Embark Group Limited to facilitate the acquisition of Halifax Share Dealing Limited.

In respect of the carrying value of Scottish Widows Limited (SWL), the Directors have considered the available free surplus on a Solvency II basis and expected value from future business to satisfy themselves that the carrying value is appropriate and does not require impairment.

The key components of this evaluation comprise future business levels and discount rate, which are based on a best estimate from future business plans and adjusted for risk. The analysis is therefore sensitive to these assumptions and actual future performance could differ from these assumptions both positively and negatively. The Directors will continue to assess the value of the subsidiary companies and impair these if deemed necessary.

Significant Estimate: Key assumptions used for value-in-use calculations

A review of the carrying value of the subsidiary investments to assess indications of impairment is performed on an annual basis. Where an indicator of impairment is identified the recoverable amount of the subsidiary is calculated.

With the exception of SWL, the recoverable amount for 2022 and 2023 have both been calculated on a value in use basis, using the dividend discount method of valuation. The applicable pre-tax discount factor used for 2023 is 11.57 per cent (2022: 11.24 per cent). This has been applied to distributable profits and forecast dividends in line with the approved business plan. Growth assumptions and forecasts are also key assumptions utilised in production of these estimates of distributable profits and forecast dividends.

For the assessment of SWL, a discounted cash flow model is used with the best-estimate of cash flows derived from the Solvency II reporting framework (both current and projected cashflows). Adjustments for risk are made to reflect a view of distributable surplus. Consistent with the other subsidiary investments, growth assumptions and the discount factor used are key assumptions.

A 1% increase in the pre-tax discount factor would result in a £1,029 million change to value-in-use and a 1% reduction in the growth rate applied would result in a £627 million change in value-in-use. Under these scenarios no impairment in subsidiaries would be required.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

9. Investment in subsidiaries (continued)

All entities detailed are wholly-owned, directly or indirectly, and transact insurance or reinsurance business, investment management activities or services in connection therewith, unless otherwise stated. Following are particulars of the Company's subsidiaries

Bank of Scotland Branch Nominees Limited	(6)	SARL HIRAM	(11)
Celsius European Lux 2 SARL	(3)	SAS Compagnie Fonciere de France	(11)
Clerical Medical Finance plc	(2)	SCI Astoria Invest	(11)
Clerical Medical Financial Services Limited*	(16)	SCI de l'Horloge	(11)
Clerical Medical Investment Fund Managers Limited	(10)	SCI Rambeateau CFF	(11)
Clerical Medical Non Sterling Property Company SARL	(3)	Scottish Widows Administration Services Limited	(12)
CM Venture Investments Limited	(17)	Scottish Widows Administration Services (Nominees) Limited	(1)
Dalkeith Corporation LLC	(7)	Scottish Widows Auto Enrolment Services Limited	(12)
Embark Corporate Services Ltd	(15)	Scottish Widows Europe SA	(4)
Embark Digital Studio Ltd	(15)	Scottish Widows Financial Services Holdings^	(1)
Embark Group Ltd^	(15)	Scottish Widows Fund and Life Assurance Society	(1)
Embark Investment Services Ltd	(15)	Scottish Widows Industrial Properties Europe BV	(14)
Embark Investment Services Nominees Ltd	(15)	Scottish Widows Limited^	(12)
Embark Investments Ltd	(15)	Scottish Widows Trustees Limited	(1)
Embark Pensions Trustees Ltd	(15)	Scottish Widows Unit Funds Limited	(1)
Embark Services Ltd	(15)	Scottish Widows Unit Trust Managers Limited	(12)
Embark Trustees Ltd	(15)	Share Dealing Nominees Limited	(10)
France Industrial Premises Holding	(8)	St Andrew's Group Limited	(2)
General Reversionary and Investment Company (80%)	(2)	St Andrew's Insurance plc	(2)
Halifax Financial Brokers Limited	(10)	St Andrew's Life Assurance plc	(2)
Halifax Financial Services (Holdings) Limited	(10)	Saint Michel Holding Company No 1	(8)
Halifax Financial Services Limited	(10)	Saint Michel Investment Property	(8)
Halifax General Insurance Services Limited	(10)	Saint Witz II Holding Company No 1	(8)
Halifax Life Limited	(10)	Saint Witz II Investment Property	(8)
Halifax Share Dealing Limited	(10)	SW Funding plc	(1)
HBOS Financial Services Limited	(2)	SW No 1 Limited*	(5)
HBOS International Financial Services Holdings Limited*	(2)	Thistle Investments (AMC) Limited	(9)
HBOS Investment Fund Managers Limited	(10)	Thistle Investments (ERM) Limited	(9)
HSDL Nominees Limited	(10)	Waverley Fund II Investor LLC	(7)
Legacy Renewal Company Limited	(6)	Waverley Fund III Investor LLC	(7)
Lloyds Bank General Insurance Holdings Limited^	(12)		
Lloyds Bank General Insurance Limited	(12)		
Lloyds Bank Insurance Services Limited	(12)		
Pensions Management (S.W.F.) Limited	(1)		

* In liquidation

^ Shares held directly by the company

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**9. Investment in subsidiaries (continued)**

The investments in subsidiaries included above are generally recoverable more than one year after the reporting date.

The ability of regulated entities to pay cash dividends to the Company or repay loans or advances is restricted by regulatory solvency requirements as well as Companies Act distributable reserves requirements. The ability of non-regulated entities to pay cash dividends to the Company or repay loans or advances is restricted by Companies Act distributable reserves requirements.

Registered office addresses

- (1) 69 Morrison Street, Edinburgh, Midlothian, EH3 8YF
- (2) 33 Old Broad Street, London, EC2N 1HZ
- (3) 20 Rue de Poste, L-2346, Luxembourg
- (4) 1, Avenue du Bois, L-1251, Luxembourg
- (5) Atria One, 144 Morrison Street, Edinburgh, EH3 8EX
- (6) Bank of Scotland, The Mound, Edinburgh, EH1 1YZ
- (7) Corporation Service Company, 251 Little Falls Drive, Wilmington, DE 19808, United States
- (8) SAB Formalities, 23 Rue de Roule, Paris, 75001, France
- (9) 1 Bartholomew Lane, London, United Kingdom, EC2N 2AX
- (10) Trinity Road, Halifax, West Yorkshire, HX1 2RG
- (11) 8 Avenue Hoche, 75008, Paris, France
- (12) 25 Gresham Street, London, EC2V 7HN
- (13) Port Hamilton, 69 Morrison Street, Edinburgh, EH3 8BW
- (14) Hoogoorddreef, 151101BA, Amsterdam, Netherlands
- (15) 100 Cannon Street, London, EC4N 6EU
- (16) 1 More London Place, London, SE1 2AF
- (17) RL360 House, Cooil Road, Douglas, Isle of Man, 1M2 2SP

The table overleaf lists collective investment vehicles and limited partnerships which are considered to be related undertakings due to the Group holding of 20 per cent or more. The basis to determine whether these investment vehicles are consolidated, in part through the Group's long-term funds, is set out in policy 1(b). The carrying value of the investment vehicles which are not consolidated is presented in investments at fair value through profit and loss within the Company's subsidiary, SWL.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

9. Investment in subsidiaries (continued)

Name Of Umbrella And Undertaking	% Held	Name Of Umbrella And Undertaking	% Held
abrdn OEIC I (i)		HBOS Property Investment Funds ICVC (vii)	
abrdn Sterling Bond Fund	90.28%	UK Property Fund	49.79%
abrdn European Real Estate Share Fund	44.44%	HBOS Specialised Investment Funds ICVC (vii)	
abrdn OEIC IV (i)		Cautious Managed Fund	50.26%
abrdn Global Corporate Bond Tracker Fund	92.79%	Ethical Fund	81.86%
abrdn Emerging Markets Equity Enhanced Index Fund	62.84%	Fund of Investment Trusts	38.55%
Absolute Insight Funds p.l.c. (iii)		Smaller Companies Fund	65.73%
Insight Broad Opportunities Fund	22.33%	Special Situations Fund	49.73%
ACS Pooled Property (ii)		HBOS UK Investment Funds ICVC (vii)	
Scottish Widows Pooled Property ACS Fund 1	100.00%	UK Equity Income Fund	58.93%
Scottish Widows Pooled Property ACS Fund 2	100.00%	UK Growth Fund	59.41%
Artemis institutional funds (iv)		UK Equity Tracker Fund (viii)	59.19%
Artemis SmartGARP Paris-Aligned Global Equity Fund	47.97%	HLE Active Managed Portfolio Ausgewogen (viii)	
Blackrock authorised contractual scheme I (v)		HLE Active Managed Portfolio Ausgewogen	49.55%
BlackRock ACS US Equity Tracker Fund	74.49%	HLE Active Managed Portfolio Dynamisch (viii)	
ACS Japan Equity Tracker Fund	77.29%	HLE Active Managed Portfolio Dynamisch	37.38%
ACS 60:40 Global Equity Tracker Fund	45.67%	HLE Active Managed Portfolio Konservativ (viii)	
ACS UK Equity Tracker Fund	61.74%	HLE Active Managed Portfolio Konservativ	36.56%
ACS World Multifactor Equity Tracker Fund	65.19%	Invesco American Investment Series (xv)	
ACS Climate Transition World Equity Fund	98.80%	Invesco US Equity Fund	31.16%
BlackRock Collective Investment Funds (v)		Invesco Fund Managers Limited (xv)	
iShares Global Property Securities Equity Index Fund	37.65%	Invesco Global Bond Fund	20.59%
BlackRock Global Corporate ESG Insights Bond Fund	87.93%	Lazard Investment Funds (x)	
BlackRock Fixed Income Dublin Funds (v)		Lazard Developing Markets Fund	99.82%
iShares Emerging Markets Government Bond Index Fund (IE)	50.74%	Legg Mason Global Funds (iii)	
iShares Emerging Markets Local Government Bond Index Fund (IE)	84.26%	Legg Mason Western Asset Multi-Asset Credit Fund	37.83%
BNY Mellon Investment Funds (vi)		Liontrust Sustainable Future ICVC (xix)	
BNY Mellon Multi Asset Growth Fund	20.21%	Liontrust Sustainable Future UK Growth Fund	53.32%
BNY Mellon UK Income Fund	20.93%	MGI Funds Plc (xi)	
BNY Mellon Global Equity Fund	31.87%	Mercer Multi Asset Growth Fund	55.60%
BNY Mellon Sustainable UK Opportunities Fund	68.03%	Mercer Diversified Retirement Fund	72.92%
BNY Mellon Global Dynamic Bond Fund	24.50%	Mercer Multi Asset Moderate Growth Fund	63.73%
BNY Mellon US Opportunities Fund	38.68%	Mercer Multi Asset Defensive Fund	33.57%
BNY Mellon Global Multi-Strategy Fund	42.54%	Mercer Multi Asset High Growth Fund	60.43%
		Mercer Passive Sustainable Global Equity Feeder Fund	67.11%
BNY Mellon Global Absolute Return Fund	74.92%	Morgan Stanley Investment Funds (xvi)	
HBOS International Investment Funds ICVC (vii)		Morgan Stanley Investment Funds (xvi)	
North American Fund	94.97%	Global Credit Fund	34.54%
Far Eastern Fund	79.03%	Nordea 1, SICAV (xii)	
European Fund	93.60%	Nordea 1 – GBP Diversified Return Fund	25.31%
International Growth Fund	55.37%	Retail Authorised Unit Trusts (v)	
Japanese Fund	94.66%	BlackRock Balanced Growth Portfolio Fund	41.26%

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

9. Investment in subsidiaries (continued)

Name Of Umbrella And Undertaking	% Held	Name Of Umbrella And Undertaking	% Held
Royal London Equity Funds ICVC (xx)		Cash Fund	99.59%
Royal London UK Equity Income Fund	20.10%	Scottish Widows Overseas Growth Investment Funds ICVC (ii)	
Schroder Funds ICAV (xxi)		Global Growth Fund	61.30%
Schroder Sterling Liquidity Fund	89.13%	European Growth Fund	86.71%
Schroder Sterling Short Duration Bond Fund	94.89%	Global Select Growth Fund	55.37%
Schroder International Selection Fund (xiii)		American Growth Fund	78.45%
Emerging Market Bond	75.43%	Pacific Growth Fund	69.68%
Multi Asset Total Return	24.64%	Japan Growth Fund	97.68%
Sustainable Emerging Markets Synergy	95.98%	Scottish Widows Tracker and Specialist Investment Funds ICVC (ii)	
Schroder Matching Plus (xiii)		UK Equity Tracker Fund	89.40%
Schroder Matching Plus Bespoke Investment Fund 10	100.00%	UK Tracker Fund	44.63%
Scottish Widows Income and Growth Funds ICVC (ii)		UK Fixed Interest Tracker Fund	98.30%
Balanced Growth Fund	30.48%	Emerging Markets Fund	81.40%
Progressive Growth Fund	44.69%	UK Index-Linked Tracker Fund	99.26%
UK Index Linked Gilt Fund	100.00%	Scottish Widows UK Income and Investment Funds ICVC (ii)	
Corporate Bond PPF Fund	100.00%	UK Growth Fund	59.73%
ESG Sterling Corporate Bond Tracker Fund	100.00%	UK Equity Income Fund	24.78%
Global Tactical Asset Allocation 1 Fund	85.34%	Environmental Investor Fund	78.22%
Corporate Bond 1 Fund	85.11%	Ethical Fund	85.35%
Adventurous Growth Fund	46.16%	SEI Global Assets Fund PLC (xvii)	
Scottish Widows Investment Solutions Funds ICVC (ii)		The SEI Moderate Fund	26.48%
Developed Europe (ex UK) Equity Tracker Fund	95.17%	The SEI Core Fund	20.92%
Developed Asia Pacific (ex Japan ex Korea) Equity Tracker Fund	98.37%	SEI Global Master Fund PLC (xvii)	
Japan Equity Fund	93.54%	The SEI Factor Allocation Global Equity Fund	63.05%
US Equity Fund	91.05%	SPW Investment Portfolio ICVC (ix)	
UK Climate Transition Index Equity Tracker Fund	89.65%	Schroders Personal Wealth IPS Income Portfolio	45.41%
Fundamental Index Global Equity Fund	94.16%	Schroders Personal Wealth IPS Growth Portfolio	46.56%
Fundamental Index Emerging Markets Equity Fund	90.66%	SSgA (xiv)	
Developed World Paris-Aligned Index Equity Tracker Fund	97.68%	State Street AUT Europe ex UK Screened Index Equity Fund	97.06%
Emerging Markets Paris-Aligned Index Equity Tracker Fund	93.58%	State Street AUT Asia Pacific Ex-Japan Screened Index Equity Fund	97.83%
Global Environmental Solutions Fund	94.71%	State Street AUT Emerging Market Screened Index Equity Fund	100.00%
High Income Bond Fund	62.31%	The SVS Levitas Funds (xxii)	
International Bond Fund	76.98%	SVS Levitas A Fund	80.83%
Corporate Bond Fund	71.73%	SVS Levitas B Fund	77.63%
Gilt Fund	95.91%	Universe, The CMI Global Network Fund (xviii)	
Strategic Income Fund	66.76%	CMIG Access 70% Flexible	100.00%
Managed Growth Fund 3	100.00%	CMIG Access 80% Flexible	100.00%
Managed Growth Fund 5	100.00%	CMIG Access 90% Flexible	100.00%
Scottish Widows Managed Investment Funds ICVC (ii)		CMIG Access 80%	100.00%
International Equity Tracker Fund	56.83%	CMI Continental European Equity	97.89%
Balanced Growth Portfolio	24.97%	CMI UK Equity	81.92%
Progressive Growth Portfolio 1	44.68%	CMI US Enhanced Equity	92.84%

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**9. Investment in subsidiaries (continued)**

Name Of Umbrella And Undertaking	% Held
CMI Pacific Basin Enhanced Equity	78.73 %
CMI US Equity Index Tracking	39.83 %
CMIG Focus Euro Bond	100.00 %

Principal Place of Business:

- (i) 280 Bishopsgate, London, EC2M 4AG
- (ii) 69 Morrison Street, Edinburgh, EH3 8BW
- (iii) Riverside Two Sir John Rogerson's Quay Grand Canal Dock, Dublin 2, Ireland
- (iv) 57 St James's Street, London, SW1A 1LD
- (v) 12 Throgmorton Avenue, London EC2N 2DL
- (vi) 160 Queen Victoria Street, London EC4V 4LA
- (vii) Trinity Road, Halifax, West Yorkshire, HX1 2RG
- (viii) 2, Boulevard Konrad Adenauer, L-1115 Luxemburg
- (ix) 25 Gresham Street, London, EC2V 7HN
- (x) 50 Stratton Street, London, W1J 8LL
- (xi) 70 Sir John Rogerson's Quay, Dublin 2, Ireland
- (xii) 562, Rue de Neudorf, L-2220, Luxembourg
- (xiii) 5, Rue Höhenhof, L-1736, Senningerberg, Luxembourg
- (xiv) 20 Churchill Place, Canary Wharf, London, E14 5HJ
- (xv) Perpetual Park Drive, Henley-on-Thames, Oxfordshire RG9 1HH
- (xvi) The Observatory, 7-11 Sir John Rogerson's Quay, Dublin 2, D02 VC42, Ireland
- (xvii) Styne House, Upper Hatch Street, Dublin 2 Ireland
- (xviii) 106, Route D'arlon, L-8210 Mamer, Luxembourg
- (xix) 2 Savoy Court, London, WC2R 0EZ
- (xx) 80 Fenchurch Street, London, EC3M 4BY
- (xxi) 4-62 Townsend Street, Dublin 2, D02 R156
- (xxii) 45 Gresham Street, London, EC2V 7BG

10. Cash and cash equivalents

Cash and cash equivalents for the purposes of the statement of cash flows include the following:

	2023	2022
	£'000	£'000
Investment in a liquidity fund	207,363	233,579
Total	207,363	233,579

The Company has a corporate bank account with a balance of £nil at 31 December 2023 (2022: £nil). The account has an overdraft facility of £50 million of which £nil was utilised at the year end (2022: £nil).

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

11. Share capital and share premium

	2023	2022
	£'000	£'000
Authorised, Allotted, called up and fully paid share capital:		
156,000,000,000 (2022: 156,000,000,000) Ordinary shares of £0.01	1,560,000	1,560,000
Issuance of 24,600,000,000 new Ordinary shares of £0.01 (2022:nil)	246,000	—
Total	1,806,000	1,560,000

Ordinary shares

On 1 July 2011, as part of a legal entity restructuring project, the Company issued 54,168,285,771 Class B ordinary shares.

In May 2013, there was a reduction of class B Ordinary Shares held by HBOS plc to 7,939,393,959 shares. The remaining shares were redeemed by the Company on 18 May 2021 and an amount of £794 was transferred from share capital to a capital redemption reserve leaving a balance of nil as at the reporting date.

On 4 November 2021, the Company issued an additional 56,000,000,000 ordinary shares at face value. All of these were purchased by the existing shareholder and parent company, Lloyds Banking Group plc.

On 1 November 2023, the Company issued an additional 246,000,000,000 ordinary shares at £0.01. All of these were purchased by the existing shareholder and parent company, Lloyds Banking Group plc.

12. Capital Redemption Reserve

	2023	2022
	£'000	£'000
Balance as at 1 January	595,394	595,394
Balance as at 31 December	595,394	595,394

13. Other Reserves - Equity Instruments

	2023	2022
	£'000	£'000
Balance as at 1 January	1,100,000	1,100,000
Balance as at 31 December	1,100,000	1,100,000

The subordinated debt instruments are perpetual and pay periodic interest payments at the discretion of the Company and accordingly are classified as equity instruments. Where an interest payment is not made it would accumulate and be payable if the Company chose to redeem the securities or to make the interest payment. No interest is accrued on a deferred interest amount.

On 18 May 2021, the Company issued four new Tier One (Solvency II Own funds) perpetual debt instruments with interest rates and call dates as below;

<u>Amount</u>	<u>Interest rate</u>	<u>Next call date</u>
£300 million	SONIA + 3.70%	November 2026
£300 million	SONIA + 3.70%	November 2028
£250 million	SONIA + 4.06%	November 2027
£250 million	SONIA + 4.21%	November 2029

On 21 December 2021, there was a call option exercised on the existing £305 million subordinated perpetual debt instrument whereby it was fully redeemed.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

14. Subordinated debt

The carrying value shown in the balance sheet is as follows:

	2023 £'000	2022 £'000
Balance as at 1 January	960,000	960,000
Balance as at 31 December	960,000	960,000

Of the above total, £960 million (2022: £960 million) is expected to be settled more than one-year after the reporting date. Details of each subordinated debt instrument are set out below.

Dated subordinated debt

As part of the legal entity restructuring project on 1 July 2011, the Company issued £475 million of dated subordinated debt comprising floating rate subordinated notes due 2041, with a maturity date of 30 years from the date of issue. The coupons were cumulative, at a floating rate of 3 month LIBOR plus 5 per cent and were deferrable at the option of the Company until maturity. In May 2013, £400 million of dated subordinated debt with a maturity date of 2041 was repurchased by the Company, leaving £75 million outstanding. On 18 May 2021, the Company repurchased the remaining £75 million leaving an outstanding balance of nil at the reporting date.

The Company issued £560 million of 10 year dated subordinated debt to Lloyds Banking Group plc on 15 June 2015. The loan carried interest at the rate of 3 month LIBOR plus 3.15 per cent, payable quarterly, but due to the planned discontinuation of LIBOR, the interest was amended by deed of variation on 13 September 2021 to SONIA +3.25 per cent. This instrument is classed as Tier Two (Solvency II Own funds).

On 18 May 2021, the Company issued a new £100 million 10 year dated Tier Two (Solvency II Own funds) subordinated debt security to Lloyds Banking Group plc, carrying an interest rate of SONIA +2.01 per cent payable quarterly. This security has a callable option in November 2026.

On 8 December 2021, the Company issued a further £300 million 10 year dated Tier Two (Solvency II Own funds) subordinated debt security to Lloyds Banking Group plc, carrying an interest rate of SONIA +1.98 per cent payable quarterly. This security has a callable option in June 2027.

The dated subordinated debt is redeemable at par value plus accrued coupons at the option of the Company, subject to certain conditions, after 10 years from the date of issue at scheduled dates, and at other non-scheduled dates in the event of a change in law the effect of which is that the dated subordinated debt no longer qualifies for inclusion in the Group's regulatory capital on the same basis as it did prior to such change in the law.

If when the debt is to be redeemed the Group regulatory capital is in breach of a specified regulatory capital solvency level, the Company will be required to defer repayment of the principal amount of the dated subordinated debt until the Prudential Regulatory Authority (or any successor regulatory authority) approves payment. This extension feature is not closely related to the dated subordinated debt; however, the value of the feature is deemed to be negligible. The undated subordinated debt - liability component is the liability of a compound financial instrument.

Undated subordinated debt

Also as part of the legal entity restructuring on 1 July 2011, the Company issued undated subordinated debt of £1,014 million. On 17 December 2018, following approval from the PRA, the Company redeemed £490 million of floating rate subordinated perpetual notes issued to Lloyds Bank plc. The remaining £524 million of the subordinated securities were subject to repurchase by the Company in the event of the Solvency II Group headed by the Company breaching a specified regulatory capital solvency level. This repurchase feature met the definition of a financial liability and as a result the subordinated debt that is subject to the repurchase feature is a compound instrument. The repurchase feature was recognised as a liability component and was shown in liabilities as subordinated debt. The subordinated liability component was measured at the value of the repurchase amount. On 18 May 2021, the Company decided of its own volition to exercise an option to repurchase the remaining £524 million, leaving an outstanding balance of nil at the reporting date.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**14. Subordinated debt (continued)**

The fair values of the subordinated debt are as follows:

	2023		2022	
	£'000	£'000	£'000	£'000
	<i>Carrying value</i>	<i>Fair value</i>	<i>Carrying value</i>	<i>Fair value</i>
Dated subordinated debt	960,000	957,286	960,000	930,278
Total	960,000	957,286	960,000	930,278

The fair value of dated subordinated debt has been assessed by management with reference to published prices.

15. Amounts due to Group undertakings

	2023		2022	
	£'000	£'000	£'000	£'000
	<i>Carrying value</i>	<i>Fair value</i>	<i>Carrying value</i>	<i>Fair value</i>
Loans from subsidiary undertakings	10,393	10,393	361,707	323,385
Amounts due to other associated companies	—	—	—	—
Accrued interest payable	3,934	3,934	3,206	3,206
Total	14,327	14,327	364,913	326,591

During the year, SWG took out an external loan of £350 million and used the proceeds to repay an existing £317 million loan from SWL.

Of the above total, no amount (2022: £nil) is expected to be settled more than one-year after the reporting date.

16. Borrowings

	2023	2022
	£'000	£'000
Bank loan	349,358	—
Accrued interest	3,677	—
Total	353,035	—

On 26 October 2023 the company entered into a loan agreement with Banco Bilbao Vizcaya Argentina ('BBVA'). On 27 October 2023 £350 million was utilised less structure fee of £0.7 million. The loan accrues interest at SONIA + 0.9 per cent.

Of the above total, £349,358 (2022: £nil) is expected to be settled more than one-year after the reporting date. The fair value of the loan at 31 December 2023 was £351,995,287 (2022: £nil)

17. Net (increase)/decrease in operating assets and liabilities

	Note	2023	2022
		£'000	£'000
Net decrease/(increase) in operating assets			
Other Assets		334	(334)
Net decrease/(increase) in operating assets		334	(334)
Net (decrease)/increase in operating liabilities			
Amounts due to Group undertakings	15	(350,586)	6,580
Net (decrease)/increase in operating liabilities		(350,586)	6,580
Net (increase)/decrease in operating assets and liabilities		(350,252)	6,246

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**18. Dividends paid**

	2023	2022
	£'000	£'000
Dividends on class A ordinary shares	100,000	600,000
Dividends on undated subordinated debt	91,187	53,729
Total dividends paid	191,187	653,729

The dividends paid in 2023 amounted to a total of 0.0006 pence per class A ordinary share, nil pence per class B ordinary share and nil pence per class A preference share (2022: 0.0038 pence per class A ordinary share, nil pence per class B ordinary share and nil pence per class A preference).

The dividends per share are lower in 2023 on the class A ordinary shares driven by a decrease in income from shares in subsidiaries and the issue of new class A ordinary shares.

Dividends on subordinated debt are in relation to the equity instruments as detailed in note 14.

19. Risk management

The principal activity of the Company is that of a holding company.

This note summarises the financial risks and the way in which they are managed.

The Company is exposed to a range of financial risks through its financial assets and financial liabilities. The most important components of financial risk are credit, liquidity and market risk.

The Company manages these risks in a number of ways, including risk appetite assessment and monitoring of capital resource requirements.

Financial assets and financial liabilities are measured on an on-going basis either at fair value or at amortised cost. The summary of significant accounting policies (note 1) describes how the classes of financial instruments are measured and how income and expenses, including fair value gains and losses, are recognised.

The sensitivity analyses given throughout this note are based on a change in an assumption while holding all other assumptions constant. In practice, this is unlikely to occur as changes in some of the assumptions may be correlated, for example changes in interest rates and changes in market values. The sensitivity analysis presented also represents management's assessment of a reasonably possible alternative in respect of each sensitivity, rather than worst case scenario positions.

(a) Market risk

Market risk is defined as the risk that our capital or earnings profile is affected by adverse market rates, in particular equity, credit default spreads, interest rates and inflation in Insurance business.

The main investments of the Company are the holding of subsidiary companies, which are set out in note 8 and the risks associated with investments in subsidiaries are covered further in paragraph (f) below. Holdings of individual assets are essentially interest bearing, and are covered further in paragraph (e) below.

Investments in liquidity fund are categorised as Level 1 in the fair value hierarchy.

(b) Interest rate risk

Interest rate risk is the risk that the value of future cash flows of a financial instrument will fluctuate because of changes in interest rates and the shape of the yield curve.

Interest rate risk arises in respect of investments in a liquidity fund, dividends on undated preference shares, interest on the intercompany loans and coupons on dated subordinated debt which are described in note 14. None of the other financial assets or financial liabilities of the Company are interest-bearing.

The sensitivity analysis below illustrates how the fair value of future cash flows in respect of interest-bearing financial assets, will fluctuate because of changes in market interest rates at the reporting date.

	Impact on profit after tax and equity for the year	
	2023	2022
	£'000	£'000
100 basis points (2022: 100 basis points) increase in yield curves	12,549	11,934
100 basis points (2022: 100 basis points) increase in yield curves	(12,549)	(11,934)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**19. Risk management (continued)****(c) Credit risk**

The risk that parties with whom we have contracted, fail to meet their financial obligations (both on and off balance sheet).

At the year end, the Company held financial assets of £207,363,000 (2022: £233,579,000) which were in investments in a liquidity fund with a credit risk rating of A (2022: A) using Standard & Poor's rating or equivalent. These assets are classified as Level 1 within the fair value hierarchy (2022: Level 1).

Credit risk in respect of above balances is not considered to be significant. There were no past due or impaired assets at 31 December 2023 or 31 December 2022. No terms in respect of financial assets had been renegotiated at 31 December 2023 or 31 December 2022.

(d) Capital Risk

Capital risk is defined as the risk that an insufficient quantity or quality of capital is held to meet regulatory requirements or to support business strategy, an inefficient level of capital is held or that capital is inefficiently deployed across the Group.

The business of several of the Company's subsidiaries is regulated by the Prudential PRA and the FCA. The PRA rules, which incorporate all Solvency II requirements, specify the minimum amount of capital that must be held by the regulated companies within the Group in addition to their insurance liabilities. Under the Solvency II rules, each insurance company must hold assets in excess of this minimum amount, which is derived from an economic capital assessment undertaken by each regulated company and the quality of capital held must also satisfy Solvency II tiering rules. This is reviewed on a quarterly basis by the PRA.

The Solvency II minimum required capital must be maintained at all times throughout the year. These capital requirements and the capital available to meet them are regularly estimated in order to ensure that capital maintenance requirements are being met.

The Company's objectives when managing capital are to have sufficient capital to safeguard the Company's ability to continue as a going concern so that it can continue to provide returns for the shareholder and benefits for other stakeholders.

The capital management strategy is such that the integrated insurance business (comprising Lloyds Banking Group plc and its subsidiaries, including the Company) will hold capital in line with the stated risk appetite for the business, which is to be able to withstand a one in ten year stress event without breaching the capital requirements. At Lloyds Banking Group level it is intended that all surplus capital above that required to absorb a one in ten year stress event will be distributed to Lloyds Banking Group.

The Company's capital comprises all components of equity, movements in which are set out in the statement of changes in equity and includes subordinated debt (note 14).

The table below sets out the regulatory capital held (specifically, eligible own funds, allowing for any year-end foreseeable dividend, available to cover the solvency capital requirement) at 31 December in each year for the Company on a Solvency II basis.

	2023	2022
	£m	£m
Regulatory Capital held	6,142	5,492
SCR (unaudited)	3,721	3,624
Excess Capital	2,421	1,868
Solvency II Ratio (unaudited)	184%	163%

(e) Liquidity risk

Liquidity risk is defined as the risk that the Company does not have sufficient financial resources to meet its commitments as they fall due, or can only secure them at excessive cost.

Liquidity risk has been analysed as arising from the settlement of intercompany balances.

In order to measure liquidity risk exposure the Company's liquidity is assessed in a stress scenario. Liquidity risk is actively managed and monitored to ensure that, even under stress conditions, the Company has sufficient liquidity to meet its obligations and remains within approved risk appetite. Liquidity risk appetite considers two time periods; three month stressed outflows are required to be covered by primary liquid assets; and one year stressed outflows are required to be covered by primary and secondary liquid assets. The Company holds primary liquid assets in the form of cash.

Liquidity risk is managed in line with the Insurance Liquidity Risk Policy and the wider Lloyds Banking Group Funding and Liquidity Policy.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**19. Risk management (continued)****(e) Liquidity risk (continued)**

The following tables indicate the timing of the contractual cash flows arising from the Company's financial liabilities, as required by IFRS 7. The table is based on the undiscounted cash flows of financial liabilities based on the earliest date on which the Company is obliged to pay. The table includes both interest and principal cash flows.

Liabilities	Contractual cash flows						
	Carrying amount	No stated maturity	Less than 1 month	1-3 months	3-12 months	1-5 years	More than 5 years
	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Borrowings	353,035	—	5,454	—	15,549	363,236	—
Dated subordinated debt	960,000	—	—	13,800	55,197	220,787	960,000
Amounts owed to Group undertakings	14,327	—	3,934	—	10,393	—	—
Total	1,327,362	—	9,388	13,800	81,139	584,023	960,000

Liabilities	Contractual cash flows						
	Carrying amount	No stated maturity	Less than 1 month	1-3 months	3-12 months	1-5 years	More than 5 years
	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Dated subordinated debt	960,000	—	—	11,336	45,341	181,363	960,000
Amounts owed to Group undertakings	364,913	—	3,206	6,752	368,459	—	—
Total	1,324,913	—	3,206	18,088	413,800	181,363	960,000

Interest of £75,945,000 (2022: £59,049,000) per annum which is payable in respect of dated subordinated debt and non-current amounts owed to group undertakings for as long as they remain in issue is not included beyond five years.

Interest of £31,844,000 (2022: £nil) is payable in respect of the borrowings.

(f) Risk associated with investment in subsidiaries

The Company owns various subsidiary undertakings and as mentioned in accounting policy note 1 (f), the carrying values of these are assessed for reasonableness at least once in each financial year. Any impairment in the value of these investments could result in a significant financial exposure of the Company, although the impairment would have to be significant itself for this risk to crystallise. The underlying activity in the subsidiary undertakings is regularly monitored and any implications on the financial position of the Company assessed. All subsidiaries of the Company are managed in accordance with Lloyds Banking Group risk policies to mitigate against any unforeseen circumstances.

As a holding company, the Company may be called upon to support subsidiary companies with additional capital in exceptional circumstances. Capital requirements are assessed on a regular basis by a specialist team so any requirements can be planned in advance. The risk to the Company is low as if necessary the Company can call upon its immediate parent as required.

20. Related party transactions**(a) Ultimate parent and shareholding**

The ultimate and immediate parent undertaking and controlling party is Lloyds Banking Group plc, which is the parent undertaking of the largest and smallest group to consolidate these financial statements. Copies of the consolidated Annual Report and Financial Statements of Lloyds Banking Group plc may be obtained from Lloyds Banking Group's head office at 25 Gresham Street, London EC2V 7HN or downloaded via www.lloydsbankinggroup.com.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

20. Related party transactions (continued)

(b) Transactions and balances with related parties

Transactions with other Lloyds Banking Group companies

The Company has entered into transactions with related parties in the normal course of business during the year.

Relationship	2023					
	Income during year	Expenses during year	Payable at year end	Receivable at year end	Capital injections made	Capital injections received
	£'000	£'000	£'000	£'000	£'000	£'000
Parent	—	271,773	963,934	—	—	246,000
Subsidiary	285,000	10,810	10,393	—	301,000	—
Other related parties	—	—	—	—	—	—

Relationship	2022					
	Income during year	Expenses during year	Payable at year end	Receivable at year end	Capital injections made	Capital injections received
	£'000	£'000	£'000	£'000	£'000	£'000
Parent	—	692,261	963,206	—	—	—
Subsidiary	600,000	17,129	361,707	—	460,080	—
Other related parties	—	—	—	—	—	—

The above balances are unsecured in nature and are expected to be settled in cash.

Parent undertaking transactions relate to dividends paid to the Company's immediate parent. Transactions with other related parties (which including Subsidiary, Associates, Joint Ventures and Other categories above) are primarily in relation to financing (through capital and subordinated debt), loan funding and receipt of dividends.

In addition to the balances disclosed in the table, balances of £207,363,018 (2022: £233,579,300) and income of £7,958,460 (2022: £3,316,877) in funds controlled by the Group meet the definition of related parties.

(c) Transactions between the Company and entity employing key management

Key management personnel are those persons having authority and responsibility for planning, directing and controlling the activities of the Company which, for the Company, are all Directors and Insurance Pensions and Investment Executive Committee ('IP&IEC') members. Key management personnel, as defined by IAS 24, are employed by a management entity, transactions with this entity and its subsidiaries (both direct and indirect) are as follows:

Key management compensation:

	2023	2022
	£'000	£'000
Short-term employee benefits	12,440	7,666
Post-employment benefits	79	31
Share-based payments	2,061	1,496
Total	14,580	9,193

Included in short term employee benefits is the aggregate amount of emoluments paid to or receivable by Directors in respect of qualifying services of £6,747,451 (2022: £4,341,697).

There were no retirement benefits accruing to Directors (2022: nil) under defined benefit pension schemes. No Directors (2022: nil Directors) are paying into a defined contribution scheme. There were no (2022: nil) contributions paid to a pension scheme for qualifying services.

Certain members of key management in the Company, including the highest paid Director, provide services to other companies within Lloyds Banking Group. In such cases, for the purposes of this note, figures have been included based on an apportionment to the Group of the total compensation earned.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**20. Related party transactions (continued)****(c) Transactions between the Company and entity employing key management (continued)**

The aggregate amount of money receivable and the net value of assets received/receivable under share based incentive schemes in respect of Directors qualifying services was £1,248,997 (2022: £990,767). During the year, no Directors exercised share options (2022: no Directors) and one Director received qualifying service shares under long term incentive schemes (2022: one Director). Movements in share options are as follows:

	2023	2022
	Options	Options
Outstanding at 1 January	30,607,903	31,250,012
Outstanding balance of directors newly appointed in the period	4,222,512	—
Granted	17,718,229	12,102,645
Exercised	(8,753,752)	(5,848,308)
Forfeited	(10,566,441)	(4,545,665)
Outstanding balance of directors resigned in the period	(7,822,292)	(2,350,781)
Outstanding at 31 December	25,406,159	30,607,903

A review has been undertaken of the presentation of the Directors share options. Accordingly, the prior year disclosure has been changed to better reflect leavers and joiners such that the closing balance of outstanding share options reflects active Directors at each reporting date.

Detail regarding the highest paid Director is as follows:

	2023	2022
	£'000	£'000
Apportioned aggregate emoluments	2,130	1,742
Apportioned share-based payments	476	690

The highest paid Director did not exercise share options during the year. (2022: The highest paid Director did not exercise share options during the year).

(d) Other transactions

Following the acquisition of Embark Group Limited (and its subsidiaries) by the Company on 31 January 2022, the Embark CTO purchased 0.5 per cent of the shares of Embark on Day 1 for £2 million. The Company has signed a forward contract to repurchase these shares after a two year period, for a maximum price of £2.8 million and a floor price of £1 million dependent on some KPIs. It is concluded that the Company still obtains control given the insignificant percentage of the non-controlling stake interest, no voting rights or board representation of the Embark CTO.

The forward contract was exercised on 6 February 2024, please see note 22 for further information.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023**21. Contingent Liability***Tax authorities*

Lloyds Banking Group has an open matter in relation to a claim for group relief of losses incurred in its former Irish banking subsidiary, which ceased trading on 31 December 2010. In 2013, HMRC informed the Group that its interpretation of the UK rules means that the group relief is not available. In 2020, HMRC concluded its enquiry into the matter and issued a closure notice. The Group's interpretation of the UK rules has not changed and hence it appealed to the First Tier Tax Tribunal, with a hearing having taken place in May 2023. If the final determination of the matter by the judicial process is that HMRC's position is correct, management believes that this would result in an increase in current tax liabilities for the company of approximately £6,668 thousand (including interest). The Group, following conclusion of the hearing and having taken appropriate advice, does not consider that this is a case where additional tax will ultimately fall due.

Other legal actions and regulatory matters

During the ordinary course of business the Company is subject to complaints and threatened or actual legal proceedings brought by or on behalf of current or former employees, customers, investors or other third parties, as well as legal and regulatory reviews, challenges, investigations and enforcement actions, both in the United Kingdom and overseas.

All such material matters are periodically reassessed, with the assistance of external professional advisors where appropriate, to determine the likelihood of the Company incurring a liability. In those instances where it is concluded that it is more likely than not that a payment will be made, a provision is established to management's best estimate of the amount required at the relevant balance sheet date. In some cases it will not be possible to form a view, for example because the facts are unclear or because further time is needed to properly assess the situation, and no provisions are held in relation to such matters. However the Company does not currently expect the final outcome of any such case to have a material adverse effect on its financial position, operations or cash flows.

22. Future accounting developments

The following pronouncements are not applicable for the year ending 31 December 2023 and have not been applied in preparing these financial statements.

The IASB has issued a number of minor amendments to IFRS effective 1 January 2024, including IFRS 16 Lease liability in a sale and leaseback, IAS 1 Non-current liabilities with covenants, and IAS 1 Classification of liabilities as current or non-current. These amendments are not expected to have a significant impact on the Company and, apart from the amendments relating to IFRS 16 Lease liability in a sale and leaseback, have not been endorsed for use in the UK.

There are no other standards or interpretations that are not yet effective and that would be expected to have a material impact on the Company.

23. Post balance sheet events*Interim dividends*

On 8 February 2024, Scottish Widows Limited declared an interim dividend payment in respect of the year ending 31 December 2023 of £350 million. This was paid to the Company on 12 February 2024.

On 8 February 2024, Scottish Widows Financial Services Holdings Limited declared an interim dividend payment in respect of the year ending 31 December 2023 of £21 million. This was paid to the Company on 13 February 2024.

On 8 February 2024, the Company declared an interim dividend payment in respect of the year ending 31 December 2023 of £250 million. This was paid to Lloyds Banking Group plc on 13 February 2024.

Repurchase of Embark Group Limited Shares

The Company exercised the forward option to repurchase the 0.5 per cent of the Embark Group Limited shares held by the CTO on 6 February 2024 for a cash consideration of £2.5 million.

Liquidations

On 21 March 2024, HBOS International Financial Services (Holdings) Limited, a subsidiary of Scottish Widows Financial Services Holdings Limited, was placed into liquidation.