



City of Durham

As one of the UK's largest retail and commercial banks, we have more than 27 million customers and a financial relationship with more than half of all adults.

Our purpose is to help Britain prosper. Using finance as a force for good, we can drive meaningful change in the lives of your constituents - from helping someone to buy their first home to enabling a small business to make the most of sustainable growth opportunities.

Our factsheet provides some insight and data about our customers in City of Durham to support your work.

Lloyds Banking Group has

 **42,819**

personal banking customers in City of Durham.

Lloyds Banking Group has

 **1,675**


business customers in City of Durham.


In your constituency in May 2024, the Lloyds Bank Foundation awarded


 **£52,250**

to Cornerstone Supported Housing and Counselling.

Our data from May 2024 shows that, on average, customers in your constituency:

 received **£1,979** into their account each month, an increase of **5.0%** on the previous year

 had a balance of **£4,148** in their bank account, a decrease of **9.4%** on the previous year

 had a balance of **£9,781** in their savings account, an increase of **7.5%** on the previous year

We are committed to helping businesses grow and reach their ambitions.

108 small businesses, community organisations and charities in City of Durham signed up to bank with us for the first time in 2023.

Our public affairs team is here to provide you and your office with a point of contact for any constituency or Parliamentary issues you wish to raise. We will also keep you up to date about what we're doing to support your constituents.



You can contact your local public affairs manager at: liz.delahaye@lloydsbanking.com

In May 2024, **2,740** of our customers in your constituency held basic bank accounts to help them access financial services. **2,159** of our customers were receiving Universal Credit - an increase of **23.6%** since May 2023.

During 2022 and 2023, we provided **£15bn** in sustainable finance to help our large business customers transition to net zero. We've committed to a further **£30bn** between 2024 and 2026.



Our **Lloyds Bank Academy** offers free online training to help people build their confidence and skills. It is available to individuals, businesses and charities. Scan the QR code to learn more.

Housing in City of Durham

Access to decent quality homes is a fundamental part of solving homelessness.

Around 1.5m households are on social housing waiting lists and record numbers of households are trapped in temporary accommodation. The chronic shortage of social homes is placing increased pressure on other parts of the housing market.



Working together to end homelessness

Lloyds Banking Group and Crisis are calling for

one million

more homes for social rent to be built within the next ten years.

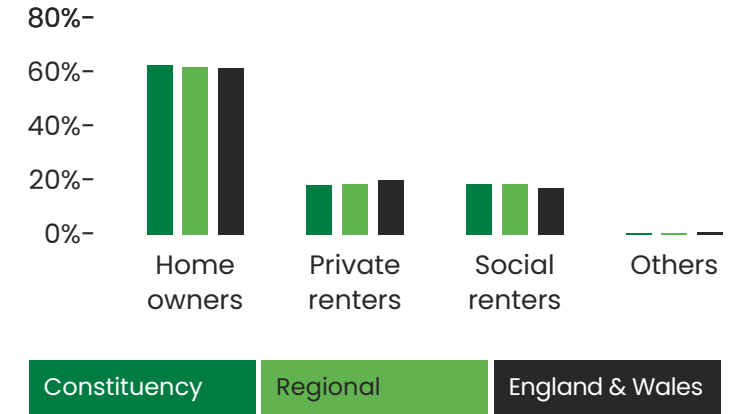


18.7%

of households in City of Durham lived in social housing, according to 2021 Census data for England and Wales. This compared to **18.8%** in the North, and **17.1%** across England and Wales.



Housing tenure in City of Durham



Based on 2021 Census data for England and Wales.

In City of Durham, in the 12 months to May 2024:

The average price paid for a property was

 **£228,071**,

a decrease of **1.1%**, compared with the previous year

The average deposit paid was

 **£58,875**

The average price paid by a first time buyer was

 **£197,083**,

a decrease of **0.7%**, compared with the previous year

The average deposit paid by a first time buyer was

 **£41,987**

We lent an average of

 **£155,096**

to **47** first time buyers to secure their first home

Distribution of known EPC ratings of homes in City of Durham

EPC Rating	Percentage	Current average rating	Potential average rating
A	0.2%		
B	16.7%		B
C	30.2%		
D	40.0%	D	
E	10.7%		
F	1.9%		
G	0.3%		



Average carbon emissions per home (tonnes per year)

EPC – Energy Performance Certificate. EPC data is sourced from gov.uk and gov.scot.